# [DATE]

Dear [XXX],

Thank you for participating in our usability study on the [XXX] website. We appreciate you taking the time out of your day to be involved.

By participating in the study, you are helping us to make improvements to the Web experience at L&I. [Enclosed you will find a token of our appreciation.]

Thank you for your time and participation.

Sincerely,

[RESEARCHER’S NAME]