APPENDIX 9 - Maintenance History For Ford Ranger

Vehicle #8210 DOE Test Information

Total Miles by Month			
Month	**Miles**	Feb	379
Jul	40	Feb**	0
Aug	73	Apr	313
Sep	125	May	300
Oct	207	Jun**	0
Nov	320	Jul**	0
Dec	260	Aug	777
Jan-99	549	Sep	817
		Total Miles	**4160**

Facts:

Manufacturer's Energy Consumption Information

Range: City: 38 kW-hr/100miles Hwy: 43 kW-hr/100miles Efficiency: .405 kW-hr/100miles

Manufacturer's Recall Notices

Jul-99 Recall #99S20

Shift lever in "park" may not fully engage.

Sep-99 Recall #99B17

Add decal to remind operator to keep the vehicle "on plug"

Replace the steering column insert plate with a revised design

Nov-99 Recall #99M05

1998 vehicles may experience premature battery wear out.

Mar-00 Recall #00B37

The current traction battery in some cases may prematurely trigger the "limited operating strategy" (LOS) eventually leading to reduced module energy and poss. Loss of power. New charging system software has been developed.

Following dependability upgrades will be done contingent on diagnostic testing:

Update/Replace Battery control module

Update/Replace Transaxle Inverter Module

Replace Interface AdapterAssembly Module

Replace Traction Battery Charger

Check Traction Battery Heaters

Maintenance Log Vehicle # **8210 APS**
Electric Ford Ranger
Vin # 1FTZR1079**WTA43622**

5/19/98	Vehicle will not Energize – Replace Battery Pack
7/98	Install Meter – Odometer 652 – Meter # 02 161 901
10/21/98	Vehicle will not Energize – Battery low range
6/11/99	Vehicle suffering Low Range
6/17 – 6/30/99	Low Range – Replace Battery Pack
9/30/99	Meter Removed – End of Test Odometer - 4812

8210

SERVICE HOURS:
MON - FRI.
7:00 AM - 6:00 PM

SAT.
MAINTENANCE / LIGHT REPAIR
8:00 AM - 1:00 PM

LOU GRUBB Ford

8555 FRANK LLOYD WRIGHT BLVD.
SCOTTSDALE, ARIZONA 85260

APS

FOR SERVICE RESERVATIO
OR INFORMATION
(480) 596-2525

PRO RATA %	TOTAL PARTS	PRO RATA %	TOTAL LABOR	TOTAL CLAIM
SUB TOTAL	ALLOWANCE	PLUS PRICE DIFF.	LESS REC.	

(CHECK (✓) APPROPRIATE BOX)

☐ CLAIMS REVIEW ☐ AUTHORIZATION TO SUBMIT CLAIM ☐ PARTS SCRAP OUT

$ PARTS $ LABOR $ TOTAL

Authorized Signature and Date

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

X THIS COPY MUST BE RETURNED FOR ADJUSTMENT

DEALER CO
71J17
P & A COD
20323

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE. UNLESS OTHERWISE SHOWN, SERVICES DESC PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED O UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, MISUSEDNOT OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE F FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD.

7.5.99

(SIGNED) DEALER, GENERAL MANAGER, OR AUTHORIZED PERSON

INVOICE TO

ARIZONA PUBLIC SERVICE CO RAY
10001 N 23RD AVE BOX 53933 STN 3350
PHOENIX AZ 85021
HOME: (602) 920-8443 WORK: (602) 920-8443

DRIVER/OWNER INFORMATION — INVOICE: W26

ARIZONA PUBLIC SERVICE CO RAY
10001 N 23RD AVE BOX 53933 STN 3350
PHOENIX AZ 85021
HOME: (602) 920-8443 WORK: (602) 920-8443

FOR OFFICE USE

TAG: 6550 ADV: 272 MAU: A OR INVOICE: PRELIM WAR W NM
MFG: 920223 TAX RULES: YYNNN INVOICED AT: 06/30/99 14:24:15
ODOMETER IN: 3450 DIST: FMC
DATES BEGIN: 06/17/99 DONE: 06/30/99

VEHICLE INFORMATION

VIN 1FTZR1076WTA43622 LICENSE NUMBER: AZ AF254
98 FORD RANGER 2WD RCAB WHITE
STOCK# 00044037
DATES INSERVICE: 051398 PRODUCTION: 030298 SOLD: 051

		OPERATION	TECH	HOURS	AMO
CONCERN S1	CUST STATES LOW CHARGE RANGE ELECTRIC RANGER				
CAUSE	SEE TECH COMMENTS BELOW	75000A	130	1.2	76
CORRECTION	X				
S1-1	X	[illegible]	130	3.2	38
COMMENT	X				

TECH NOTES CK FOR CODES CAN SYS PULL DON 1998 TIM SYS PERFORM BATT DIAG TFOTS 13 LOW BATT FAXED RESULT TO TOM N AT FCR
MOTOR BATT PACK FR BATT PACK SENT BY FORD MOTOR CO CLEAR CODES CHARGE BATT PACK ROADTEST CK FOR CODES SYS P
ALL MOD NOTE TOWN COVER NOT ATTACHED PROP

FACTORY CONCERN CD: A03 COND CODE : 12
REPAIR TYPE 01 VISIT 1 CODED

1065

SUBTOTAL

MECHANICAL LABOR	115
TOTAL CHARGE FOR CONCERN	115

TYPE: W

GRAND TOTALS

SUMMARY OF CHARGES FOR INVOICE W26315

MECHANICAL LABOR	115.20
TOTAL CHARGE	115.20

PAYMENT DISTRIBUTION FOR INVOICE W26

TOTAL CHARGE	115
FMC WARRANTY	115

IF YOU HAVE ANY QUESTIONS - PLEASE SEE A GREGORY MAU

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1095-25117-AADA SERVICES, INC.

ACCOUNTING COPY

494695

8210

SERVICE HOURS:
MON - FRI.
7:00 AM - 6:00 PM

SAT.
MAINTENANCE / LIGHT REPAIR
8:00 AM - 1:00 PM

LOU GRUBB Ford

8555 FRANK LLOYD WRIGHT BLVD.
SCOTTSDALE, ARIZONA 85260

8210

FOR SERVICE RESERVATIOI
OR INFORMATION
(480) 596-2525

PRO RATA %	TOTAL PARTS	PRO RATA %	TOTAL LABOR	TOTAL CLAIM
SUB TOTAL	ALLOWANCE	PLUS PRICE DIFF.	LESS REC.	

(CHECK (✓) APPROPRIATE BOX)

☐ CLAIMS REVIEW ☐ AUTHORIZATION TO SUBMIT CLAIM ☐ PARTS SCRAP OUT

$ PARTS $ LABOR $ TOTAL

Authorized Signature and Date

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DEALER COD
71J178
P & A CODI
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(SIGNED) DEALER, GENERAL MANAGER, OR AUTHORIZED PERSON

INVOICE TO

ARIZONA PUBLIC SERVICE 08210E
10001 N 23RD AVE BOX 53933 STN 3350

RICH LANDEN
PHOENIX AZ 85021
HOME: (602) 920-8443 WORK: (602) 250-1228

DRIVER/OWNER INFORMATION -- INVOICE: W453

ARIZONA PUBLIC SERVICE 08210E
10001 N 23RD AVE BOX 53933 STN 3350

RICH LANDEN
PHOENIX AZ 85021
HOME: (602) 920-8443 WORK: (602) 250-1228

FOR OFFICE USE

TAG: 6622 ADV: 2/2 MAG, A GR INVOICE: PRELIM WAR W 3M
MFG: 820323 TAX RULES: YYNNN INVOICED AT: 12/18/99 14:46:52
ODOMETER IN: 5741 DIST: FRC
DATES BEGIN: 11/30/99 DONE: 12/18/99

VEHICLE INFORMATION

VIN 1FTZR1076WTA13622 LICENSE NUMBER: AZ AF2043
98 FORD RANGLR 2WD RCAB WHITE
STOCK# 00044033
DATES INSERVICE: 001398 PRODUCTION: 050298 SOLD: 0315

		OPERATION	TECH	HOURS	AMOUN
CONCERN 51	RECALL 99B17 COMPONENT SYSTEM UPGRADE				
CAUSE	SEE TECH COMMENTS BELOW	99817D	133	.1	6.[illegible]
CORRECTION	X				
51-1	X	99817L	133	1.1	70.[illegible]
51-2	X	99817B	133	1.6	102.[illegible]
51-3	X	99817F	133	.4	25.[illegible]
51-4	X	99817H	133	.2	12.[illegible]
51-5	X	99817J	133	.3	19.[illegible]
COMMENT	X				

TECH NOTES PERFORMED DIAGNOSTIC CORRECTION NEEDS KIT IAA UPDATE BCM AND TIM R&I BATTERY PACK CHECKED HEATERS 330 OHMS OK
PERFORM BASE OPERATION UPDATE BCM AND TIM MODULE REPLACE IAA MODULE ROADTEST OK ALL PER RECALL SPECS

PART NUMBER	POS	NOTE	DESCRIPTION	QTY	SELL	
F7C XL3Z	143424 AA		KIT - ELE REP	1	39.49	39.[illegible]
FRC F8YZ	14B205 AB		MODULE 99B17	1	410.16	410.1
PARTS: COUNT	2		ALLOWANCE:	179.86		

FACTORY CONCERN CD: A99 COND CODE : X
FP-F8/Z14B205AB
REPAIR TYPE 02 VISIT 1 COMS - PROGRAM: 99B17

SUBTOTAL

PARTS	629.[illegible]
MECHANICAL LABOR	236.8
TOTAL CHARGE FOR CONCERN	866.[illegible]

TYPE: W

		OPERATION	TECH	HOURS	AMOUN
CONCERN 52	CUST STATES CHARGE PORT INOP WONT CHARGE				
CAUSE	SEE TECH COMMENTS BELOW	A	133	1.9	121.[illegible]
CORRECTION	X				

PAGE

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525025

8210

SERVICE HOURS:
MON - FRI.
7:00 AM - 6:00 PM

SAT.
MAINTENANCE / LIGHT REPAIR
8:00 AM - 1:00 PM

LOU GRUBB Ford

8555 FRANK LLOYD WRIGHT BLVD.
SCOTTSDALE, ARIZONA 85260

FOR SERVICE RESERVATION
OR INFORMATION
(480) 596-2525

PRO RATA %	TOTAL PARTS	PRO RATA %	TOTAL LABOR	TOTAL CLAIM
SUB TOTAL	ALLOWANCE	PLUS PRICE DIFF.	LESS REC.	

(CHECK (✓) APPROPRIATE BOX)

☐ CLAIMS REVIEW ☐ AUTHORIZATION TO SUBMIT CLAIM ☐ PARTS SCRAP OUT

$ PARTS $ LABOR $ TOTAL

Authorized Signature and Date

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

X _____
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DEALER CODE
71J178
P & A CODE
20323

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(SIGNED) DEALER, GENERAL MANAGER, OR AUTHORIZED PERSON (D

INVOICE TO — DRIVER/OWNER INFORMATION — INVOICE: W45312

ARIZONA PUBLIC SERVICE 08210E — ARIZONA PUBLIC SERVICE 08210E

FOR OFFICE USE — VEHICLE INFORMATION

TAG: 6622 ADV: 2/2 MGU, A G INVOICED AT: 12/18/99 14:46:42 KM — 98 RANGER WHITE LICENSE NUMBER: AZ AF2545

52-1 X M1 133 1.5 96.00

COMMENT X

TECH NOTES CHECKED BATTERY CHARGING SYSTEM CHECKED OPSTATE 99 PERFORMED PINPOINT TEST R&R BATTERY CHARGER DUE TO INOP REFESTED OK AT THIS TIME CHARGED BATTERY PACK ATIME REQUESTED TO DIAG BATTERY CHARGER (1.9)TIME REQUESTED TO R&R BATTERY CHARGER (1.5) NO LABOR OPS FOUND MTIME NEEDED FOR THIS

PART NUMBER	FOR	NOTE	DESCRIPTION	QTY	SELL	
FMC XL5Z 10B689 AA			WIRE ASY - 99B17	1	2656.44	2656.44
PARTS: COUNT 1			ALLOWANCE: 1062.38			

FACTORY CONCERN CD: A85 COND CODE : 42
FP-XL5Z10B689AA
REPAIR TYPE 01 VISIT 1 CODES -

SUBTOTAL

PARTS	3719.02
MECHANICAL LABOR	217.60
TOTAL CHARGE FOR CONCERN	3936.62

TYPE: W

GRAND TOTALS

SUMMARY OF CHARGES FOR INVOICE W45312

PARTS	4348.53
MECHANICAL LABOR	454.40
TOTAL CHARGE	4802.93

PAYMENT DISTRIBUTION FOR INVOICE W45312

TOTAL CHARGE	4802.93
FAC WARRANTY	4802.93

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PAGE 2
LAST PAGE

1995-95147 AADA SERVICES, INC.

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525026

Vehicle #8211 DOE Test Information

Total Miles by Month			
Month	**Miles**		
Jul	427	Feb	1013
Aug	314	Mar	524
Sep	353	Apr	1080
Oct	308	May	929
Nov	626	Jun	615
Dec	1994	Jul	1049
Jan-99	712	Aug	1202
		Total Miles	**11146**

Facts:

Manufacturer's Energy Consumption Information

Range: City: 38 kW-hr/100miles Hwy: 43 kW-hr/100miles Efficiency: .405 kW-hr/100miles

Manufacturer's Recall Notices

Jul-99 Recall #99S20

Shift lever in "park" may not fully engage.

Sep-99 Recall #99B17

Add decal to remind operator to keep the vehicle "on plug"

Replace the steering column insert plate with a revised design

Nov-99 Recall #99M05

1998 vehicles may experience premature battery wear out.

Mar-00 Recall #00B37

The current traction battery in some cases may prematurely trigger the "limited operating strategy" (LOS) eventually leading to reduced module energy and poss. Loss of power. New charging system software has been developed.

Following dependability upgrades will be done contingent on diagnostic testing:

Update/Replace Battery control module

Update/Replace Transaxle Inverter Module

Replace Interface AdapterAssembly Module

Replace Traction Battery Charger

Check Traction Battery Heaters

Maintenance Log Vehicle # **8211 APS**
Electric Ford Ranger
Vin # 1FTZR1079**WTA43623**

5/19/98	Vehicle will not Energize – Battery Charger Replaced
7/98	Install Meter – Odometer 1616 – Meter # 01 978 164
10/21 – 11/17/98	Vehicle will not Energize – low range – Replace Battery Pack
6/11 – 7/6/99	Low Range – Replace Battery Pack
8/31/99	Meter Removed – End of Test Odometer - 12762

SERVICE HOURS:
MON - FRI.
7:00 AM - 6:00 PM

SAT.
MAINTENANCE / LIGHT REPAIR
8:00 AM - 1:00 PM

LOU GRUBB Ford

8555 FRANK LLOYD WRIGHT BLVD.
SCOTTSDALE, ARIZONA 85260

8211

FOR SERVICE RESERVATION
OR INFORMATION
(602) 596-2525

PRO RATA %	TOTAL PARTS	PRO RATA %	TOTAL LABOR	TOTAL CLAIM
SUB TOTAL	ALLOWANCE	PLUS PRICE DIFF.	LESS REC.	

(CHECK (✓) APPROPRIATE BOX)

CLAIMS REVIEW | AUTHORIZATION TO SUBMIT CLAIM | PARTS SCRAP OUT

$ PARTS $ LABOR $ TOTAL

Authorized Signature and Date

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

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P & A CODE
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(SIGNED) DEALER, GENERAL MANAGER, OR AUTHORIZED PERSON

---------- INVOICE TO ----------
ARIZONA PUBLIC SERVICE CO
10001 N 23RD AVE BOX 53933 STN-3350
PHOENIX AZ 85021
HOME: (602) 371-7348 WORK: (602) 371-7348

---------- DRIVER/OWNER INFORMATION -- INVOICE: W00518
ARIZONA PUBLIC SERVICE CO
10001 N 23RD AVE BOX 53933 STN 3350
PHOENIX AZ 85021
HOME: (602) 371-7348 WORK: (602) 371-7348

---------- FOR OFFICE USE ----------
TAG: 5778 ADV: 211 POWELL, V INVOICE: QUOTE WAR W CL
MFG: 820323 TAX RULES: YYNNN INVOICED AT: 11/25/98 09:38:42
ODOMETER IN: 3018 DIST: FMC
DATES BEGIN: 10/21/98 DONE: 11/17/98

---------- VEHICLE INFORMATION ----------
VIN 1FTZR1072WTA43623 LICENSE NUMBER: AZ ABB
93 FORD RANGER 2WD SCAB WHITE
STOCK# C0044036
DATES INSERVICE: 051398 PRODUCTION: 030298 SOLD: 051598

---------- QUOTE AFTER FINAL BILL ----------

		OPERATION	TECH	HOURS	AMOUNT
CONCERN 51	NO START - BATT LOW RANGE				
CAUSE	SEE TECH COMMENTS BELOW	MI	146	16.8	1001.11
CORRECTION	X				
COMMENT	X				

TECH NOTES TEST BCM NO CODES TEST TIM NO CODES TEST IAA NO CODES PINPOINT TEST CHARGE BATTERY TEST DROVE 20 MILES BATTERY DIED CONTACT HOTLINE REMOVE BATTERY PACK TEST BATTERIES FOUND TEN LOW CELL REPLACED ALL 39 BATTERIES RETEST ALL PASS MTIME FOR NO LABOR OP IN MANUAL

FACTORY CONCERN CD: D02 COND CODE : 42
FP-10633
REPAIR TYPE 01 VISIT 1 CODES -

---------- SUBTOTAL ----------
MECHANICAL LABOR 1001.11
TOTAL CHARGE FOR CONCERN 1001.11

TYPE: W

---------- GRAND TOTALS ----------
SUMMARY OF CHARGES FOR INVOICE W00518
MECHANICAL LABOR 1001.11
TOTAL CHARGE 1001.11

PAYMENT DISTRIBUTION FOR INVOICE W00518
TOTAL CHARGE 1001.11

FAC WARRANTY 1001.11

LEANN TYREE 256-2783
IF YOU HAVE ANY QUESTIONS - PLEASE SEE VANESSA POWELL
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PAGE 1
LAST PAGE

1085-26117 AADA SERVICES, INC.

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435951

0211

8211

SERVICE HOURS:
MON - FRI.
7:00 AM - 6:00 PM

SAT.
MAINTENANCE / LIGHT REPAIR
8:00 AM - 1:00 PM

LOU GRUBB Ford

8555 FRANK LLOYD WRIGHT BLVD.
SCOTTSDALE, ARIZONA 85260

FOR SERVICE RESERVATION
OR INFORMATION
(480) 596-2525

PRO RATA %	TOTAL PARTS	PRO RATA %	TOTAL LABOR	TOTAL CLAIM
SUB TOTAL	ALLOWANCE	PLUS PRICE DIFF.	LESS REC.	

(CHECK (✓) APPROPRIATE BOX)

☐ CLAIMS REVIEW ☐ AUTHORIZATION TO SUBMIT CLAIM ☐ PARTS SCRAP OUT

$ PARTS $ LABOR $ TOTAL

Authorized Signature and Date

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

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P & A CODE
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(OWNER) DEALER, GENERAL MANAGER, OR AUTHORIZED PERSON (DATE)

---------- INVOICE TO ----------
ARIZONA PUBLIC SERVICE CO
10001 N 23RD AVE BOX 53933 STN 3350
PHOENIX AZ 85021
HOME: (602) 371-7348 WORK: (602) 716-9576 EXT: 22

---------- DRIVER/OWNER INFORMATION -- INVOICE: W48361
ARIZONA PUBLIC SERVICE CO
10001 N 23RD AVE BOX 53933 STN 3350
PHOENIX AZ 85021
HOME: (602) 371-7348 WORK: (602) 716-9576 EXT: 22

---------- FOR OFFICE USE ----------
TAG: 6870 ADV: 272 MAU, A GR INVOICE: PRELIM WAR W MA
MFG: 920323 TAX RULES: YYNNN INVOICED AT: 02/04/00 12:42:22
ODOMETER IN: 13489 DIST: FMC
DATES: BEGIN: 12/28/99 DONE: 02/04/00

---------- VEHICLE INFORMATION ----------
VIN 1FTZR1078WTA43623 LICENSE NUMBER: AZ AF2546
98 FORD RANGER 2WD RCAB WHITE
STOCK# 00044036
DATES INSERVICE: 051398 PRODUCTION: 030298 SOLD: 051598

CONCERN 51 CUST STATES RUNS OUT OF ELECTRICAL POWER AT HALF TANK
CAUSE SEE TECH COMMENTS BELOW
CORRECTION X
51-1 X
COMMENT X

OPERATION	TECH	HOURS	AMOUNT
MT7002	146	3.0	192.00
MT7E440	146	3.0	192.00

TECH NOTES TEST TIM MODULE TEST IAA TEST BCM NO CODES MONITOR BATTERY REMOVED BATTERY PACK CHECKED HEATERS RESISTANCE AND INSPECTED BATTERIES RETRIEVED BATT DATA SENT TO TOM NEIMCHEK REINSTALLED PACK TEST DROVE RETEST TIM TEST OIL PRESS USING TIM MOTOR TESTER REPLACED OIL SENDER PER TOM NEIMCHEK RETEST PRESS 6 PSI REPLACED TRACTION MOTOR TRANSAXLE ASSEMBLY DUE TO LOW OIL PRESS MTIME REQUESTED TO PERFORM DIAG AND TO REPLACE TRANSAXLE NO LABOR OPS FOR THIS VEHICLE MODEL

PART NUMBER	POS	NOTE	DESCRIPTION	QTY	SELL	
FMC F8YZ 7E440 AA			*SENSOR ASY	1	72.79	72.79
FMC BXE 202			99M05	2	200.74	401.48
PARTS: COUNT 3			ALLOWANCE: 189.72			

FACTORY CONCERN CD: A85 COND CODE : 42
FP-BXE202 LINE AUTH: MA 020400 12:37
REPAIR TYPE 01 VISIT 1 CODES -

TYPE: W

---------- SUBTOTAL ----------

PARTS	663.99
MECHANICAL LABOR	384.00
TOTAL CHARGE FOR CONCERN	1047.99

---------- GRAND TOTALS ----------

SUMMARY OF CHARGES FOR INVOICE W48361

PARTS	663.99
MECHANICAL LABOR	384.00
TOTAL CHARGE	1047.99

PAYMENT DISTRIBUTION FOR INVOICE W48361

TOTAL CHARGE	1047.99
FAC WARRANTY	1047.99

PAGE 1

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559063

8211

SERVICE HOURS:
MON - FRI.
7:00 AM - 6:00 PM

SAT.
MAINTENANCE / LIGHT REPAIR
8:00 AM - 1:00 PM

LOU GRUBB Ford

8555 FRANK LLOYD WRIGHT BLVD.
SCOTTSDALE, ARIZONA 85260

FOR SERVICE RESERVATION
OR INFORMATION
(480) 596-2525

PRO RATA %	TOTAL PARTS	PRO RATA %	TOTAL LABOR	TOTAL CLAIM
SUB TOTAL	ALLOWANCE	PLUS PRICE DIFF.	LESS REC.	

(CHECK (✓) APPROPRIATE BOX)

☐ CLAIMS REVIEW ☐ AUTHORIZATION TO SUBMIT CLAIM ☐ PARTS SCRAP OUT

$ PARTS $ LABOR $ TOTAL

Authorized Signature and Date

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

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P & A CODE
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(SIGNED) DEALER, GENERAL MANAGER, OR AUTHORIZED PERSON

---------- INVOICE TO ----------
ARIZONA PUBLIC SERVICE CO
10001 N 23RD AVE BOX 53933 STN 3350
PHOENIX AZ 35021
HOME: (602) 371-7348 WORK: (602) 371-7348

---------- DRIVER/OWNER INFORMATION -- INVOICE: W25614
ARIZONA PUBLIC SERVICE CO
10001 N 23RD AVE BOX 53933 STN 3350
PHOENIX AZ 35021
HOME: (602) 371-7348 WORK: (602) 371-7348

---------- FOR OFFICE USE ----------
TAG: 6471 ADV: 272 MAU, A GR INVOICE: QUOTE WAR W AB
MFG: 820323 TAX RULES: YYNNN INVOICED AT: 08/05/99 16:27:06
ODOMETER IN: 10245 DIST: FMC
DATES [redacted]

---------- VEHICLE INFORMATION ----------
VIN 1FTZR1078WTA43623 LICENSE NUMBER: AZ AF2546
98 FORD RANGER 2WD RCAB WHITE
STOCK# 00044036
DATES INSERVICE: 051398 PRODUCTION: 030298 SOLD: 051598

---------- *** QUOTE AFTER FINAL BILL ***

		OPERATION	TECH	HOURS	AMOUNT
CONCERN 51	CUST STATES BATTERY PACK HAS VERY LOW RANGE 20 TO 25 MILES				
CAUSE	SEE TECH COMMENTS BELOW	75000A	133	1.2	76.80
CORRECTION	X				
51-1	X	M1	133	.4	25.60
			133	2.5	160.00

COMMENT X

TECH NOTES CHECKED FOR CODES 1AA-SYSTEM PASS BCM-SYSTEM PASS TIM SYSTEM-PASS PERFORMED BATTERY DIAG TESTS 13 LOW CELLS CALLED HOTLINE TALKED TO DAN U FAXED BATT MODULE READINGS WAITING FOR FORD MOTOR CO TO CALL BACK WITH DECISION SUSPECT BATT PACK R&R BATT PACK SENT FROM FORD MOTOR CO CLEAR CODES CHARGE BATT PACK ROADTEST CHECKED FOR CODES SYSTEM PASS ALL MODULES TONNEAU COVER MISSING M TIME DUE TO NO LABOR OPPS FOR ELECTRIC VEHICLE COMPONENT REPLCMNT

FACTORY CONCERN CD: C27 COND CODE : 42
FP-F8YZ14B205AB
REPAIR TYPE 01 VISIT 1 CODES -

---------- SUBTOTAL ----------
MECHANICAL LABOR 262.40
TOTAL CHARGE FOR CONCERN 262.40

TYPE: W

---------- GRAND TOTALS ----------

SUMMARY OF CHARGES FOR INVOICE W25614
MECHANICAL LABOR 262.40
TOTAL CHARGE 262.40

PAYMENT DISTRIBUTION FOR INVOICE W25614
TOTAL CHARGE 262.40

FAC WARRANTY 262.40

IF YOU HAVE ANY QUESTIONS - PLEASE SEE A GREGORY MAU
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PAGE 1
LAST PAGE

1065-25112-AADA SERVICES, INC.

ACCOUNTING COPY

481553

Vehicle #1541 DOE Test Information

Total Miles by Month			
Month	**Miles**	Jan-99	439
Jul	176	Feb	608
Aug	446	Mar	765
Sep	327	Apr	33
Oct	423	May	21
Nov	134	Jun	410
Dec	344	Jul	589
		Total Miles	**4715**

Facts:

Manufacturer's Energy Consumption Information

Range: City: 38 kW-hr/100miles Hwy: 43 kW-hr/100miles Efficiency: .405 kW-hr/100miles

Manufacturer's Recall Notices

Jul-99 Recall #99S20

Shift lever in "park" may not fully engage.

Sep-99 Recall #99B17

Add decal to remind operator to keep the vehicle "on plug"

Replace the steering column insert plate with a revised design

Nov-99 Recall #99M05

1998 vehicles may experience premature battery wear out.

Mar-00 Recall #00B37

The current traction battery in some cases may prematurely trigger the "limited operating strategy" (LOS) eventually leading to reduced module energy and poss. Loss of power. New charging system software has been developed.

Following dependability upgrades will be done contingent on diagnostic testing:

Update/Replace Battery control module

Update/Replace Transaxle Inverter Module

Replace Interface AdapterAssembly Module

Replace Traction Battery Charger

Check Traction Battery Heaters

Maintenance Log Vehicle # **1541 SRP**
Electric Ford Ranger
Vin # 1FTZR1079**WTA41996**

5/20/98	Pre-Delivery Inspection
7/98	Install Meter – Odometer 895 – Meter # 02 161 882
11/9 – 11/18/98	Low Range – Replace Battery Pack
4/26 – 4/99	Charger not working – Replace charger
5/27 – 6/3/99	Batteries won't charge – Replace Charger – Wire Assembly & Fuse
6/14 – 6/21/99	Batteries won't charge fully – Replace Charger
7/25/99	Removed Meter – End of Test Odometer - 5610

SERVICE HOURS:
MON - FRI.
7:00 AM - 6:00 PM
SAT.
MAINTENANCE / LIGHT REPAIR
8:00 AM - 1:00 PM

LOU GRUBB Ford

8555 FRANK LLOYD WRIGHT BLVD.
SCOTTSDALE, ARIZONA 85260

1541

FOR SERVICE RESERVATION
OR INFORMATION
(480) 596-2525

PRO RATA %	TOTAL PARTS	PRO RATA %	TOTAL LABOR	TOTAL CLAIM
SUB TOTAL	ALLOWANCE	PLUS PRICE DIFF.	LESS REC.	

(CHECK (✓) APPROPRIATE BOX)

☐ CLAIMS REVIEW ☐ AUTHORIZATION TO SUBMIT CLAIM ☐ PARTS SCRAP OUT

$ PARTS $ LABOR $ TOTAL

Authorized Signature and Date

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

Glenn Wilkins

THIS COPY MUST BE RETURNED FOR ADJUSTMENT

DEALER CODE
71J178
P & A CODE
20323

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE. UNLESS OTHERWISE SHOWN, SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD.

6-23-99

(SIGNED) DEALER, GENERAL MANAGER, OR AUTHORIZED PERSON (DATE)

INVOICE TO

SALT RIVER PROJECT 1541 MIKE HEATH
1521 N PROJECT DR
TEMPE AZ 85281-1206
HOME: (602) 236-2149 WORK: (602) 236-2149

DRIVER/OWNER INFORMATION — INVOICE: W25763

SALT RIVER PROJECT 1541 MIKE HEATH
1521 N PROJECT DR
TEMPE AZ 85281-1206
HOME: (602) 236-2149 WORK: (602) 236-2149

FOR OFFICE USE

TAG: 6486 ADV: 272 MAU, A GR INVOICE: PRELIM WAR W KM
MFG: 820323 TAX RULES: YYNNN INVOICED AT: 06/21/99 09:46:11
ODOMETER IN: 5047 DIST: FMC
DATES BEGIN: 06/14/99 DONE: 06/21/99

VEHICLE INFORMATION

VIN 1FTZR1074WTA41996 LICENSE NUMBER: AZ G534DY
98 FORD RANGER 2WD RCAB WHITE
STOCK# 00043869
DATES INSERVICE: 051998 PRODUCTION: 021898 SOLD: 052098

		OPERATION	TECH	HOURS	AMOUNT
CONCERN 51	CUST STATES BATTERYS WONT CHARGE FULLY AND CK WRENCH LIGHT WAS ON CUST SPOKE WITH JOHN B GIVE TO BRIAN M	M1	133	3.6	230.40

CAUSE SEE TECH COMMENTS BELOW
CORRECTION X
COMMENT X
TECH NOTES CHECK FOR CODES IAA SYS PASS BCM C1838 TIM SYS PASS OP STATE 101 PERFORM PINPOINT TEST CIRCUITS CHECK OUT OK DISCONNECT ELEC METER INSTALLED BY SRP CHECK OP STATE WITH CHARGER CONNECTED OPSTATE 5 CLEAR CODES CHARGE BATTERY CHARGING KICKS OFF OPSTATE 94 BCM C1838 PERFORM PINPOINT TEST CALLED HOTLINE TALKED TO DAN V HE SAID TO INSTALL ANOTHER BATTERY CHARGER SOP CHARGER 61599 MATT
RR BATTERY CHARGER ASSEMBLY CHECK CODES OK AT THIS TIME REQUEST MTIME FOR REPAIR NO OPPS FOR ELECTRIC VEHICLE

PART NUMBER	PO#	NOTE	DESCRIPTION	QTY	SELL	
FMC XL5Z 10B689 AA			WIRE ASY - CHARGER H	1	2649.75	2649.75
PARTS: COUNT 1			ALLOWANCE: 1059.90			

FACTORY CONCERN CD: A83 COND CODE : 42
FP-XL5Z10B689AA
REPAIR TYPE 01 VISIT 1 CODES -

SUBTOTAL

PARTS	3709.65
MECHANICAL LABOR	230.40
TOTAL CHARGE FOR CONCERN	3940.05

TYPE: W

GRAND TOTALS

SUMMARY OF CHARGES FOR INVOICE W25763

PARTS	3709.65
MECHANICAL LABOR	230.40
TOTAL CHARGE	3940.05

PAYMENT DISTRIBUTION FOR INVOICE W25763

TOTAL CHARGE	3940.05
FMC WARRANTY	3940.05

IF YOU HAVE ANY QUESTIONS - PLEASE SEE A GREGORY MAU

PAGE 1
LAST PAGE

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477450

SERVICE HOURS:
MON - FRI.
7:00 AM - 6:00 PM

SAT.
MAINTENANCE / LIGHT REPAIR
8:00 AM - 1:00 PM

LOU GRUBB Ford

8555 FRANK LLOYD WRIGHT BLVD.
SCOTTSDALE, ARIZONA 85260

1541

FOR SERVICE RESERVATION
OR INFORMATION
(480) 596-2525

PRO RATA %	TOTAL PARTS	PRO RATA %	TOTAL LABOR	TOTAL CLAIM
SUB TOTAL	ALLOWANCE	PLUS PRICE DIFF.	LESS REC.	

(CHECK (✓) APPROPRIATE BOX)

☐ CLAIMS REVIEW ☐ AUTHORIZATION TO SUBMIT CLAIM ☐ PARTS SCRAP OUT

$ PARTS $ LABOR $ TOTAL

Authorized Signature and Date

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

X _____
THIS COPY MUST BE RETURNED FOR ADJUSTMENT

DEALER CODE
71J178
P & A CODE
20323

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE. UNLESS OTHERWISE SHOWN, SERVICES DESCRIBED PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR RE UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR I FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD.

(SIGNED) 6-9-99
DEALER, GENERAL MANAGER, OR AUTHORIZED PERSON

INVOICE TO
SALT RIVER PROJECT 1541 MIKE HEATH
1521 N PROJECT DR
TEMPE AZ 85281-1206
HOME: (602) 236-2149 WORK: (602) 236-2149

DRIVER/OWNER INFORMATION — INVOICE: W2381
SALT RIVER PROJECT 1541 MIKE HEATH
1521 N PROJECT DR
TEMPE AZ 85281-1206
HOME: (602) 236-2149 WORK: (602) 236-2149

FOR OFFICE USE
TAG: 6275 ADV: 272 MAU, A GR INVOICE: PRELIM WAR W KH
MFG: 820323 TAX RULES: YYNNN INVOICED AT: 06/03/99 15:03:27
ODOMETER IN: 4947 DIST: FRC
DATES BEGIN: 05/27/99 DONE: 06/03/99

VEHICLE INFORMATION
VIN 1FTZR1074WTA41996 LICENSE NUMBER: AZ G534BY
98 FORD RANGER 2WD RCAB WHITE
STOCK# 00043869
DATES INSERVICE: 051998 PRODUCTION: 021898 SOLD: 05209

CONCERN 51 CUST STATES BATTERYS WONT TAKE A CHARGE
CAUSE SEE TECH COMMENTS BELOW
CORRECTION X
51-1 X
COMMENT X

OPERATION	TECH	HOURS	AMOUN
PAR	133	3.6	214.5
	133	-3.6 B	214.5
M1	133	5.5	352.0

TECH NOTES EEC TEST BCM CODE C1338 CONT UPSTATE 101 PER FORD PINPOINT TEST SOP CHARGER 52799 CHECK FUSE IN CONTACTOR BO FOR HIGH RESISTANCE OR OPEN OK AT THIS TIME REPLACE BATTERY CHARGER INOP CLEAR ALL CODES PLACE ON CHARGER RETEST CHEK OP CODE CODES OK RECHECK ALL CIRCUITS OK AT THIS TIME REQUEST MTIME NO LABOR OPPS FOR ELECTRIC VEHICLE

PART NUMBER	PO#	NOTE	DESCRIPTION	QTY	SELL	
FRC XL5Z 10B689 AA			WIRE ASY - CHARGER H	1	2649.75	2649.7
FRC F8YZ 14526 CA			FUSE	1	2.24	2.2
PARTS: COUNT 2			ALLOWANCE: 1060.80			

FACTORY CONCERN CD: C26 COND CODE : 42
FP-XL5Z10B689AA
REPAIR TYPE 01 VISIT 1 CODES -

SUBTOTAL

PARTS	3712.7
MECHANICAL LABOR	352.0
TOTAL CHARGE FOR CONCERN	4064.7

TYPE: W not finaled - AB

GRAND TOTALS

SUMMARY OF CHARGES FOR INVOICE W23816

PARTS	3712.79
MECHANICAL LABOR	352.00
TOTAL CHARGE	4064.79

PAYMENT DISTRIBUTION FOR INVOICE W23816

TOTAL CHARGE	4064.7
FAC WARRANTY	4064.7

IF YOU HAVE ANY QUESTIONS - PLEASE SEE A GREGORY HAU

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489406

1095-25117 AADA SERVICES, INC.

Vehicle #1542 DOE Test Information

Total Miles by Month			
Month	**Miles**		
Jul	372	Feb	1071
Aug	265	Mar	609
Sep	713	Apr	835
Oct	1050	May	303
Nov	567	Jun	727
Dec	1298	Jul	1079
Jan-99	1311	Aug	1000
		Sep	1148
		Total Miles	**11277**

Facts:

Manufacturer's Energy Consumption Information

Range: City: 38 kW-hr/100miles Hwy: 43 kW-hr/100miles Efficiency: .405 kW-hr/100miles

Manufacturer's Recall Notices

Jul-99 Recall #99S20

Shift lever in "park" may not fully engage.

Sep-99 Recall #99B17

Add decal to remind operator to keep the vehicle "on plug"

Replace the steering column insert plate with a revised design

Nov-99 Recall #99M05

1998 vehicles may experience premature battery wear out.

Mar-00 Recall #00B37

The current traction battery in some cases may prematurely trigger the "limited operating strategy" (LOS) eventually leading to reduced module energy and poss. Loss of power.

New charging system software has been developed.

Following dependability upgrades will be done contingent on diagnostic testing:

Update/Replace Battery control module

Update/Replace Transaxle Inverter Module

Replace Interface AdapterAssembly Module

Replace Traction Battery Charger

Check Traction Battery Heaters

Maintenance Log Vehicle # **1542 SRP**
Electric Ford Ranger
Vin # 1FTZR1079**WTA47518**

5/20/98	Pre-Delivery Inspection
7/98	Meter Installed – Odometer 600 – Meter # 02 161 899
5/26/98	AC blows warm – Install Incar Temp Benson
6/15/98	Engine light (wrench display) stays on – Replace PTC Module
8/25/98	Wrench display stays on – Replace DC to DC Converter
9/25 - 929/98	Replaced Charger
3/15 – 3/31/99	Replace Battery Pack due to Low Range
4/19 – 5/3/99	Replace fuse in contactor box due to kicking off wall units
5/10 – 5/21/99	Low Range – Module # 24 replaced parts, not module
6/22 – 6/28/99	AC not cold – Replace AC Cycling Switch
7/28 – 8/10/99	Not taking full charge – Reprogram BCM - Check Fan Op Charge in cool location
8/27 – 9/14/99	At dealership – Not charging – 50% in 12 hours
10/19/99	Meter removed – End of test Odometer - 12948

1542

SERVICE HOURS:
MON - FRI.
7:00 AM - 6:00 PM

SAT.
MAINTENANCE / LIGHT REPAIR
8:00 AM - 1:00 PM

LOU GRUBB Ford

8555 FRANK LLOYD WRIGHT BLVD.
SCOTTSDALE, ARIZONA 85260

FOR SERVICE RESERVATION
OR INFORMATION
(480) 596-2525

PRO RATA %	TOTAL PARTS	PRO RATA %	TOTAL LABOR	TOTAL CLAIM
SUB TOTAL	ALLOWANCE	PLUS PRICE DIFF.	LESS REC.	

(CHECK (✓) APPROPRIATE BOX)

☐ CLAIMS REVIEW ☐ AUTHORIZATION TO SUBMIT CLAIM ☐ PARTS SCRAP OUT

$ PARTS $ LABOR $ TOTAL

Authorized Signature and Date

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

X
THIS COPY MUST BE RETURNED FOR ADJUSTMENT

DEALER CODE
71J178
P & A CODE
20323

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE. UNLESS OTHERWISE SHOWN, SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD.

1542

(SIGNED) DEALER, GENERAL MANAGER, OR AUTHORIZED PERSON (DATE)

INVOICE TO
SALT RIVER PROJECT 1542 MIKE HEATH
BOX 52025
PHOENIX AZ 85072-2025
HOME: (602) 809-1182 WORK: (602) 809-1182

DRIVER/OWNER INFORMATION -- INVOICE: W30984
SALT RIVER PROJECT 1542 MIKE HEATH
PHOENIX AZ 85072-2025
HOME: (602) 809-1182 WORK: (602) 809-1182

FOR OFFICE USE
TAG: 6135 ADV: 272 MAU: A GR INVOICE: PRELIM WAR W RN
RFG: 820323 TAX RULES: YYNNN INVOICED AT: 08/10/99 12:28:18
ODOMETER IN: 10801 DIST: FMC
DATES BEGIN: 07/28/99 DONE: 08/10/99

VEHICLE INFORMATION
VIN: 1FTDF0B97VA47518 LICENSE NUMBER: AZ 9535BY
MODEL: RANGER 2WD ROAD WHITE
STOCK# 00044230
MFG: INSERVICE: 052998 PRODUCTION: 031198 SOLD: 052698

		OPERATION	TECH	HOURS	AMOUNT
CONCERN 51	CUST STATES SYSTEM WILL NOT CHARGE TO FULL ONLY TAKES [illegible] CHARGE				
CAUSE	SEE TECH COMMENTS BELOW	M1	146	1.5	96.00
CORRECTION	X				
51-1	X	A	146	2.0	128.00
COMMENT	X				

TECH NOTES TEST BCM MODULE CODE 1838 TEST IAA NO CODES TEST TIN [illegible] NO CODES CONTACT FORD ENGINEERING REMOVE BAT PACK CHECK FAN OPERATION AND BCM CONNECTIONS REINSTALL BAT [illegible] REPROGRAM BCM VEHICLE MUST BE CHARGED IN COOL ENVIRONMENT OR IT WILL OVERHEAT AND NOT CHARGE REQUEST [illegible] REPAIR NO OPPS FOR A ELECTRIC VEHICLE AND A TIME FOR DIAG

FACTORY CONCERN CD: A80 COND CODE : 42
[illegible]
REPAIR TYPE 01 [illegible]

SUBTOTAL
MECHANICAL LABOR 224.00
TOTAL CHARGE FOR CONCERN 224.00

TYPE: W

GRAND TOTALS

SUMMARY OF CHARGES FOR INVOICE W30984
MECHANICAL LABOR 224.00
TOTAL CHARGE 224.00

PAYMENT DISTRIBUTION FOR INVOICE W30984
TOTAL CHARGE 224.00

FAC WARRANTY 224.00

IF YOU HAVE ANY QUESTIONS - PLEASE SEE A GREGORY MAU

CENTRAL REGION Received AUG 12 1999 TRANSPORTATION

PAGE 1
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CUSTOMER COPY

43.378

1542

SERVICE HOURS:
MON - FRI.
7:00 AM - 6:00 PM

SAT.
MAINTENANCE / LIGHT REPAIR
8:00 AM - 1:00 PM

LOU GRUBB Ford

8555 FRANK LLOYD WRIGHT BLVD.
SCOTTSDALE, ARIZONA 85260

FOR SERVICE RESERVATION
OR INFORMATION
(480) 596-2525

PRO RATA %	TOTAL PARTS	PRO RATA %	TOTAL LABOR	TOTAL CLAIM
SUB TOTAL	ALLOWANCE	PLUS PRICE DIFF.	LESS REC.	

(CHECK (✓) APPROPRIATE BOX)

CLAIMS REVIEW	AUTHORIZATION TO SUBMIT CLAIM	PARTS SCRAP OUT
$ PARTS	$ LABOR	$ TOTAL

Authorized Signature and Date

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

Jeff Edmister

THIS COPY MUST BE RETURNED FOR ADJUSTMENT

DEALER CODE
71J178
P & A CODE
20323

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE. UNLESS OTHERWISE SHOWN, SERVICES DESCRIBED WE REPORTED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLAC UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YE FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD.

7.1.99

(SIGNED) DEALER, GENERAL MANAGER, OR AUTHORIZED PERSON (DAT

---------- INVOICE TO ----------
SALT RIVER PROJECT 1542 MIKE HEATH
BOX 52025
PHOENIX AZ 85072-2025
HOME: (602) 809-1182 WORK: (602) 809-1182

---------- DRIVER/OWNER INFORMATION — INVOICE: W26893
SALT RIVER PROJECT 1542 MIKE HEATH
BOX 52025
PHOENIX AZ 85072-2025
HOME: (602) 809-1182 WORK: (602) 809-1182

---------- FOR OFFICE USE ----------
TAG: 6635 ADV: 272 MAU, A GR INVOICE: PRELIM WAR W KM
MFG: 820323 TAX RULES: YYNNN INVOICED AT: 06/28/99 16:33:24
ODOMETER IN: 9721 DIST: FMC
DATES SEGIN: 06/22/99 DONE: 06/28/99

---------- VEHICLE INFORMATION ----------
VIN 1FTZR1079WTA67518 LICENSE NUMBER: AZ G535DY
98 FORD RANGER 2WD RCAB WHITE
STOCK# 00044255
DATES INSERVICE: 052998 PRODUCTION: 031198 SOLD: 052698

CONCERN 51 CUST STATES AC BLOWS COOL BUT NOT COLD
CAUSE SEE TECH COMMENTS BELOW
CORRECTION X
51-1 X
COMMENT X

OPERATION	TECH	HOURS	AMOUNT
19700A	146	.7	44.80
19561A	146	.4	25.60

TECH NOTES AC PRESS TEST LOW SIDE 35 PSI AC COMP CYLCING RAPIDLY REPLACED AC CYLCING SWITCH DUE TO ERRATIC

PART NUMBER	FC#	NOTE	DESCRIPTION	QTY	SELL	
FMC# F5VY 19E561 A			SWITCH ASY-A/C CLUTC	1	7.63	7.63
PARTS: COUNT 1			ALLOWANCE: 3.05			

FACTORY CONCERN CD: C02 COND CODE : 42
FP-F5VY19E561A
REPAIR TYPE 01 VISIT 1 CODES -

---------- SUBTOTAL ----------

PARTS	10.68
MECHANICAL LABOR	70.40
TOTAL CHARGE FOR CONCERN	81.08

TYPE: W

---------- GRAND TOTALS ----------

SUMMARY OF CHARGES FOR INVOICE W26893

PARTS	10.68
MECHANICAL LABOR	70.40
TOTAL CHARGE	81.08

PAYMENT DISTRIBUTION FOR INVOICE W26893

TOTAL CHARGE	81.08
FAC WARRANTY	81.08

IF YOU HAVE ANY QUESTIONS - PLEASE SEE A GREGORY MAU

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494416

1095-25117 AADA SERVICES, INC.

1542

SERVICE HOURS:
MON - FRI.
7:00 AM - 6:00 PM

SAT.
MAINTENANCE / LIGHT REPAIR
8:00 AM - 1:00 PM

LOU GRUBB Ford

8555 FRANK LLOYD WRIGHT BLVD.
SCOTTSDALE, ARIZONA 85260

FOR SERVICE RESERVATION
OR INFORMATION
(602) 596-2525

PRO RATA %	TOTAL PARTS	PRO RATA %	TOTAL LABOR	TOTAL CLAIM
SUB TOTAL	ALLOWANCE		PLUS PRICE DIFF.	LESS REC.

(CHECK (✓) APPROPRIATE BOX)

☐ CLAIMS REVIEW ☐ AUTHORIZATION TO SUBMIT CLAIM ☐ PARTS SCRAP OUT

$ PARTS $ LABOR $ TOTAL

Authorized Signature and Date

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

X Mike Heath
THIS COPY MUST BE RETURNED FOR ADJUSTMENT

DEALER CODE
71J178
P & A CODE
20323

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE. UNLESS OTHERWISE SHOWN, SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD.

(SIGNED) DEALER, GENERAL MANAGER, OR AUTHORIZED PERSON 5-24-99 (DATE)

INVOICE TO

SALT RIVER PROJECT 1542 MIKE HEATH
BOX 52025
PHOENIX AZ 85072-2025
HOME: (602) 809-1182 WORK: (602) 809-1182

DRIVER/OWNER INFORMATION — INVOICE: W21806

SALT RIVER PROJECT 1542 MIKE HEATH
BOX 52025
PHOENIX AZ 85072-2025
HOME: (602) 809-1182 WORK: (602) 809-1182

FOR OFFICE USE

TAG: 6997 ADV: 272 MAU, A GR INVOICE: PRELIM WAR W SK
MFG: 820323 TAX RULES: YYNNN INVOICED AT: 05/21/99 17:01:39
ODOMETER IN: 8658 DIST: FMC
DATES BEGIN: 05/10/99 DONE: 05/21/99

VEHICLE INFORMATION

VIN 1FTZR1079WTA47510 LICENSE NUMBER: AZ G939BY
98 FORD RANGER 2WD RCAB WHITE
STOCK# 00044235
DATES INSERVICE: 032998 PRODUCTION: 031198 SOLD: 052698

		OPERATION	TECH	HOURS	AMOUNT
CONCERN 51	CUST STATES NO GO ELECTRIC RANGER SOME DASH INDICATORS ON TOWED IN				
CAUSE	SEE TECHC COMMENTS BELOW	M1	146	10.0	595.90
CORRECTION	X				
COMMENT	X				

TECH NOTES TEST IAA MODULE NO CODE TEST BCM NO CODE TEST TIM MODUULOE CODE 1755 PINPOINT TEST BAT MODULE DIAGNOSTIC TEST CONTACT CHRIS BELL AND MARK SHEHAR AT FORD MOTOR CO REMOVE BAT PACK REMOVE MODULE 24 INSTALL TEST MODULE AND REINSTALL PACK RETEST MODULE 24 BAT REMOVE PACK AGAIN REMOVE MODULE 24 AND REPLACE PARTS SUPPLIED BY CHRIS BELL RETEST ALL PASS

FACTORY CONCERN CD: D02 COND CODE : 42
REPAIR TYPE 01 VISIT 1 CODES -

TYPE: W

SUBTOTAL

MECHANICAL LABOR 595.90
TOTAL CHARGE FOR CONCERN 595.90

GRAND TOTALS

SUMMARY OF CHARGES FOR INVOICE W21806
MECHANICAL LABOR 595.90
TOTAL CHARGE 595.90

PAYMENT DISTRIBUTION FOR INVOICE W21806
TOTAL CHARGE 595.90

FAC WARRANTY 595.90

IF YOU HAVE ANY QUESTIONS - PLEASE SEE A GREGORY MAU

PAGE 1
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MAY 25 1999

ACCOUNTING COPY 452171

1040-2517 / AAUA SERVICES, INC.

1542

SERVICE HOURS:
MON - FRI.
7:00 AM - 6:00 PM

SAT.
MAINTENANCE / LIGHT REPAIR
8:00 AM - 1:00 PM

LOU GRUBB Ford

8555 FRANK LLOYD WRIGHT BLVD.
SCOTTSDALE, ARIZONA 85260

FOR SERVICE RESERVATION
OR INFORMATION
(602) 596-2525

PRO RATA %	TOTAL PARTS	PRO RATA %	TOTAL LABOR	TOTAL CLAIM
SUB TOTAL	ALLOWANCE	PLUS PRICE DIFF.	LESS REC.	

(CHECK (✓) APPROPRIATE BOX)

☐ CLAIMS REVIEW ☐ AUTHORIZATION TO SUBMIT CLAIM ☐ PARTS SCRAP OUT

$ PARTS $ LABOR $ TOTAL

Authorized Signature and Date

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

X Jeff Edmisten

THIS COPY MUST BE RETURNED FOR ADJUSTMENT

DEALER CODE
71J178
P & A CODE
20323

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE. UNLESS OTHERWISE SHOWN, SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION TO BE SERVICED DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD.

John Fox Ohzer 5/4/99

(SIGNED) DEALER, GENERAL MANAGER, OR AUTHORIZED PERSON (DATE)

INVOICE TO

SALT RIVER PROJECT 1542 MIKE HEATH
BOX 52025
PHOENIX AZ 85072-2025
HOME: (602) 809-1182 WORK: (602) 809-1182

DRIVER/OWNER INFORMATION — INVOICE: W19336

SALT RIVER PROJECT 1542 MIKE HEATH
BOX 52025
PHOENIX AZ 85072-2025
HOME: (602) 809-1182 WORK: (602) 809-1182

FOR OFFICE USE

TAG: 6699 ADV: 272 MAU, A GR INVOICE: PRELIM WAR W KM
MFG: 820323 TAX RULES: YYNNN INVOICED AT: 05/03/99 12:43:11
ODOMETER IN: 8398 DIST: FMC
DATES BEGIN: 04/19/99 DONE: 05/03/99

VEHICLE INFORMATION

VIN 1FTZR1079WTA47518 LICENSE NUMBER: AZ G533BY
98 FORD RANGER 2WD RCAB WHITE
STOCK# 00044235
DATES INSERVICE: 052998 PRODUCTION: 031198 SOLD: 052698

CONCERN 51 CUST STATES WONT CHARGE KEEPS KICKING OUT WALL UNITS 2 DIFF ONES

		OPERATION	TECH	HOURS	AMOUNT
CAUSE	SEE TECH COMMENTS BELOW	M1	133	2.2	131.10
CORRECTION	X		146	3.4	202.61
COMMENT	X				

TECH NOTES PERFORMED EV RANGER DIAG IAA SYSTEM PASS 3CM C1775 C1838 TIM SYSTEM PASS OP STATE 101 PERFORMED PINPOINT TESTS FOR C1775 R&R IAA MODULE FOR C1775 - CAUSING WRENCH LIGHT TO ILLUMINATE PERFORMED PINPOINT TESTS FOR C1838 SOP BATT CHARGER 4-19-99 CASEY
TECH 146 REPLACED BATTERY CHARGING RETEST OP STATE CODE 88 PINPOINT TEST SYSTEM REMOVE BATTERY PACK REPLACE FUSE IN COTACTER BOX AND RETEST ALL PASS REQUEST MTIME FOR REPAIR NO OPPS FOR ELECTRIC VEHICLE

PART NUMBER	PO#	NOTE	DESCRIPTION	QTY	SELL	
FMC F8YZ 14B205 AB			*MODULE	1	60.19	60.19
FMC XL5Z 10B689 AA			WIRE ASY - CHARGER H	1	2649.75	2649.75
PARTS: COUNT 2			ALLOWANCE: 1083.98			

FACTORY CONCERN CD: D50 CORD CODE : 42
FP-XL5Z10B689AA
REPAIR TYPE 01 VISIT 1 CODES -

SUBTOTAL

PARTS	3793.92
MECHANICAL LABOR	333.71
TOTAL CHARGE FOR CONCERN	4127.63

TYPE: W

GRAND TOTALS

SUMMARY OF CHARGES FOR INVOICE W19336

PARTS	3793.92
MECHANICAL LABOR	333.71
TOTAL CHARGE	4127.63

PAYMENT DISTRIBUTION FOR INVOICE W19336

TOTAL CHARGE	4127.63
FAC WARRANTY	4127.63

POSTED MAY 05 1999

IF YOU HAVE ANY QUESTIONS - PLEASE SEE A GREGORY MAU

PAGE 1
LAST PAGE

1005-25113 AADA SERVICES, INC.

ACCOUNTING COPY

453768

1542

SERVICE HOURS:
MON - FRI.
7:00 AM - 6:00 PM

SAT.
MAINTENANCE / LIGHT REPAIR
8:00 AM - 1:00 PM

LOU GRUBB Ford

8555 FRANK LLOYD WRIGHT BLVD.
SCOTTSDALE, ARIZONA 85260

FOR SERVICE RESERVATION
OR INFORMATION
(602) 596-2525

PRO RATA %	TOTAL PARTS	PRO RATA %	TOTAL LABOR	TOTAL CLAIM
SUB TOTAL	ALLOWANCE	PLUS PRICE DIFF.	LESS REC.	

(CHECK (✓) APPROPRIATE BOX)

☐ CLAIMS REVIEW ☐ AUTHORIZATION TO SUBMIT CLAIM ☐ PARTS SCRAP OUT

$ PARTS $ LABOR $ TOTAL

Authorized Signature and Date

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

X _____
THIS COPY MUST BE RETURNED FOR ADJUSTMENT

DEALER CODE
71J178
P & A CODE
20323

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE. UNLESS OTHERWISE SHOWN, SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD.

(SIGNED) DEALER, GENERAL MANAGER, OR AUTHORIZED PERSON (DATE)

---------- INVOICE TO ----------
SALT RIVER PROJECT 1542 MIKE HEATH
BOX 52025
PHOENIX AZ 85072-2025
HOME: (602) 809-1182 WORK: (602) 809-1182

---------- DRIVER/OWNER INFORMATION -- INVOICE: W15302
SALT RIVER PROJECT 1542 MIKE HEATH
BOX 52025
PHOENIX AZ 85072-2025
HOME: (602) 809-1182 WORK: (602) 809-1182

---------- FOR OFFICE USE ----------
TAG: 6364 ADV: 272 MAU, A GR INVOICE: PRELIM WAR W MA
MFG: 820323 TAX RULES: YYNNN INVOICED AT: 03/31/99 09:02:32
ODOMETER IN: 7956 DIST: FMC
DATES BEGIN: 03/15/99 DONE: 03/31/99

---------- VEHICLE INFORMATION ----------
VIN 1FTZR1079WTA47518 LICENSE NUMBER: AZ G535BY
98 FORD RANGER 2WD RCAB WHITE
STOCK# 00044255
DATES INSERVICE: 052998 PRODUCTION: 031198 SOLD: 052698

		OPERATION	TECH	HOURS	AMOUNT
CONCERN 51	CK WRENCH LIGHT ON TRUCK WONT MOVE AND HAS HAD SHORT RANGE CONCERN FOR SOME TIME NOW TOWED IN	M1	133	2.7	160.89
CAUSE	SEE TECH COMMENTS BELOW				
CORRECTION	X				
51-1	X	M1	146	6.0	357.54
COMMENT	X				

TECH NOTES PERFORMED EV RANGER DIAGNOSIS PERFORMED BCM TESTS 16 BAD MODULES
R&I BATT PACK CK MODULES LISTS ON BACK CALLED HOTLINE TALKED TO
DAN 3-14-99 CALLED BACK 3-15 AT 11 AM SENDING BATT PACK ASSY WILL BE
HERE IN APPROX 5 DAYS NO LABOR OPS FOR THIS VEHICLE TYPE

RECEIVED NEW BATT PACK DAMAGED CONTACT CHRIS BELL AT FORD ENGINEERING
SENT OUT NEW BATT CASE TRANSFERRED BATTERIES FROM NEW PACK INTO NEW
PACK RETESST SYSTEM ALL PASS

PART NUMBER	PO#	NOTE	DESCRIPTION	QTY	SELL	
FMC F8YZ 10732 AA			#TRAY ASY - BATTERY	1	2286.00	2286.00
FMC F8YZ 10N660 AA				1	999.99	999.99

PARTS: COUNT 2 ALLOWANCE: 1314.40

FACTORY CONCERN CD: D50 COND CODE : 42
FP-F8YZ10732AA
REPAIR TYPE 01 VISIT 1 CODES -
LINE AUTH: MA 033199 08:59

---------- SUBTOTAL ----------

PARTS	4600.39
MECHANICAL LABOR	518.43
TOTAL CHARGE FOR CONCERN	5118.82

MAR 31 1999

TYPE: W

PAGE 1

ACCOUNTING COPY

470000

: customer gone 1542

SERVICE HOURS:
MON - FRI.
7:00 AM - 6:00 PM

SAT.
MAINTENANCE / LIGHT REPAIR
8:00 AM - 1:00 PM

LOU GRUBB Ford

8555 FRANK LLOYD WRIGHT BLVD.
SCOTTSDALE, ARIZONA 85260

FOR SERVICE RESERVATION
OR INFORMATION
(602) 596-2525

PRO RATA %	TOTAL PARTS	PRO RATA %	TOTAL LABOR	TOTAL CLAIM
SUB TOTAL	ALLOWANCE	PLUS PRICE DIFF.	LESS REC.	

(CHECK (✓) APPROPRIATE BOX)

CLAIMS REVIEW	AUTHORIZATION TO SUBMIT CLAIM	PARTS SCRAP OUT
$ PARTS	$ LABOR	$ TOTAL

Authorized Signature and Date

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

X Towed in -
THIS COPY MUST BE RETURNED FOR ADJUSTMENT

DEALER CODE
71J178
P & A CODE
20323

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(SIGNED) E [signature] DEALER, GENERAL MANAGER, OR AUTHORIZED PERSON 3.31.99 (DATE)

---------- INVOICE TO ----------
SALT RIVER PROJECT 1542 MIKE HEATH
---------- FOR OFFICE USE ----------
TAG: 6364 ADV: 272 MAU, A G INVOICED AT: 03/31/99 09:02:32 MA

---------- DRIVER/OWNER INFORMATION -- INVOICE: W15302
SALT RIVER PROJECT 1542 MIKE HEATH
---------- VEHICLE INFORMATION ----------
98 RANGER WHITE LICENSE NUMBER: AZ G535BY

---------- GRAND TOTALS ----------

SUMMARY OF CHARGES FOR INVOICE W15302

PARTS	4600.39
MECHANICAL LABOR	518.43
TOTAL CHARGE	5118.82

PAYMENT DISTRIBUTION FOR INVOICE W15302

TOTAL CHARGE	5118.82
FAC WARRANTY	5118.82

IF YOU HAVE ANY QUESTIONS - PLEASE SEE A GREGORY MAU

PAGE 2
LAST PAGE

ACCOUNTING COPY

470001

SERVICE HOURS:
MON - FRI.
7:00 AM - 6:00 PM

SAT.
MAINTENANCE / LIGHT REPAIR
8:00 AM - 1:00 PM

LOU GRUBB Ford

8555 FRANK LLOYD WRIGHT BLVD.
SCOTTSDALE, ARIZONA 85260

1542

FOR SERVICE RESERVATION
OR INFORMATION
(602) 596-2525

PRO RATA %	TOTAL PARTS	PRO RATA %	TOTAL LABOR	TOTAL CLAIM
SUB TOTAL	ALLOWANCE	PLUS PRICE DIFF.	LESS REC.	

(CHECK (✓) APPROPRIATE BOX)

☐ CLAIMS REVIEW ☐ AUTHORIZATION TO SUBMIT CLAIM ☐ PARTS SCRAP OUT

$ PARTS $ LABOR $ TOTAL

Authorized Signature and Date

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

X _____
THIS COPY MUST BE RETURNED FOR ADJUSTMENT

DEALER CODE
71J178
P & A CODE
20323

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(SIGNED) DEALER, GENERAL MANAGER, OR AUTHORIZED PERSON (DATE)

---------- INVOICE TO ---------- ---------- DRIVER/OWNER INFORMATION -- INVOICE: W15302

SALT RIVER PROJECT 1542 MIKE HEATH SALT RIVER PROJECT 1542 MIKE HEATH

---------- FOR OFFICE USE ---------- ---------- VEHICLE INFORMATION ----------

TAG: 6384 ADV: 272 MAD, A G INVOICED AT: 04/06/99 07:34:47 CL 98 RANGER WHITE LICENSE NUMBER: AZ G535BY

---------- *** CLOSE AFTER FINAL BILL *** ----------

---------- GRAND TOTALS ----------

SUMMARY OF CHARGES FOR INVOICE W15302		PAYMENT DISTRIBUTION FOR INVOICE W15302	
PARTS	4600.39	TOTAL CHARGE	5118.82
MECHANICAL LABOR	518.43		
TOTAL CHARGE	5118.82	F/C WARRANTY	5118.82

IF YOU HAVE ANY QUESTIONS - PLEASE SEE A GREGORY [illegible]
REPRINTED 1 TIMES

PAGE 2
LAST PAGE

CUSTOMER COPY

458469

1542

SERVICE HOURS:
MON - FRI.
7:00 AM - 6:00 PM

SAT.
MAINTENANCE / LIGHT REPAIR
8:00 AM - 1:00 PM

LOU GRUBB Ford

8555 FRANK LLOYD WRIGHT BLVD.
SCOTTSDALE, ARIZONA 85260

FOR SERVICE RESERVATION
OR INFORMATION
(602) 596-2525

PRO RATA %	TOTAL PARTS	PRO RATA %	TOTAL LABOR	TOTAL CLAIM
SUB TOTAL	ALLOWANCE	PLUS PRICE DIFF.	LESS REC.	

(CHECK (✓) APPROPRIATE BOX)

☐ CLAIMS REVIEW ☐ AUTHORIZATION TO SUBMIT CLAIM ☐ PARTS SCRAP OUT

$ PARTS $ LABOR $ TOTAL

Authorized Signature and Date

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

Manuel R Elvya

THIS COPY MUST BE RETURNED FOR ADJUSTMENT

DEALER CODE
71J178
P & A CODE
20323

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10-8-

(SIGNED) DEALER, GENERAL MANAGER, OR AUTHORIZED PERSON

---------- INVOICE TO ----------
SALT RIVER PRJ AGRICUTURAL IMP DIST
BOX 52025
PHOENIX AZ 85072-2025
HOME: (602) 236-4799 WORK: (602) 236-4799

---------- DRIVER/OWNER INFORMATION -- INVOICE: W9774
SALT RIVER PRJ AGRICUTURAL IMP DIST
BOX 52025
PHOENIX AZ 85072-2025
HOME: (602) 236-4799 WORK: (602) 236-4799

---------- FOR OFFICE USE ----------
TAG: 6744 ADV: 272 MAU, A GR INVOICE: PRELIM WAR W T1
MFG: 820323 TAX RULES: YYNNN INVOICED AT: 09/29/98 12:05:14
ODOMETER IN: 1880 DIST: FMC
DATES BEGIN: 09/25/98 DONE: 09/29/98

---------- VEHICLE INFORMATION ----------
VIN 1FTZR1079WTA47518 LICENSE NUMBER: AZ G535BY
98 FORD RANGER 2WD RCAB WHITE
DATES INSERVICE: 052998 PRODUCTION: 031198 SOLD: 05269

CONCERN 51 TOWED IN WONT CHARGE THEY TRIED 3 CHARGERS
CAUSE SEE TECH COMMENTS BELOW
CORRECTION X
COMMENT X
TECH NOTES HOOK UP CHARGER TO VERIFY WILL NOT CHARGE RUN NGS TESTS CHECK FOR IAA CODES SYSTEM PASS BCM CODES PASS TIM CODES PASS CHECK OP STATE PID 101 HOOK UP BREAKOUT BOX PINPOINT TESTS NECESSARY TO R AND I TRACTION BAT TERY R AND R BATTERY CHARGER INOP NOTE DID NO REATTACH CUSTOMERS WATT METER TO CHARGER POSSIBLY CAUSED CHARGER TO BE INOP=

OPERATION	TECH	HOURS	AMOUN
M1	133	4.6	274.1

MTIME FOR NO LABOR OP IN MANUAL

PART NUMBER	PO#	NOTE	DESCRIPTION	QTY	SELL	
FMC F8YZ 10B689 AA			CHARGER - BATTERY	1	2133.68	2133.6
PARTS: COUNT 1			ALLOWANCE: 853.47			

FACTORY CONCERN CD: D02 COND CODE : 42
FP-F8YZ10B689AA

TYPE: W

POSTED
OCT 09 1998

---------- SUBTOTAL ----------
PARTS 2987.1
MECHANICAL LABOR 274.1
TOTAL CHARGE FOR CONCERN 3261.2

---------- GRAND TOTALS ----------

SUMMARY OF CHARGES FOR INVOICE W97743
PARTS 2987.15
MECHANICAL LABOR 274.11
TOTAL CHARGE 3261.26

PAYMENT DISTRIBUTION FOR INVOICE W97743
TOTAL CHARGE 3261.2
FAC WARRANTY 3261.2

PAGE 1

ACCOUNTING COPY 410304

1095-25117 AADA SERVICES, INC.

154.

SERVICE HOURS:
MON - FRI.
7:00 AM - 6:00 PM

SAT.
MAINTENANCE / LIGHT REPAIR
8:00 AM - 1:00 PM

LOU GRUBB Ford

8555 FRANK LLOYD WRIGHT BLVD.
SCOTTSDALE, ARIZONA 85260

FOR SERVICE RESERVATION
OR INFORMATION
(602) 596-2525

PRO RATA %	TOTAL PARTS	PRO RATA %	TOTAL LABOR	TOTAL CLAIM
SUB TOTAL	ALLOWANCE	PLUS PRICE DIFF.	LESS REC.	

(CHECK (✓) APPROPRIATE BOX)

☐ CLAIMS REVIEW ☐ AUTHORIZATION TO SUBMIT CLAIM ☐ PARTS SCRAP OUT

$ PARTS $ LABOR $ TOTAL

Authorized Signature and Date

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

X Mike Heath

THIS COPY MUST BE RETURNED FOR ADJUSTMENT

DEALER CODE 71J178

P & A CODE 20323

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(SIGNED) DEALER, GENERAL MANAGER, OR AUTHORIZED PERSON

---------- INVOICE TO ----------
S R PROJT AGRICULTRL IMPROVEMT & POWER
DIST BOX 52025
PHOENIX AZ 85072-2025
HOME: (602) 236-4795 WORK: (602) 236-4795

---------- DRIVER/OWNER INFORMATION -- INVOICE: W9417
S R PROJT AGRICULTRL IMPROVEMT & POWER
DIST BOX 52025
PHOENIX AZ 85072-2025
HOME: (602) 236-4795 WORK: (602) 236-4795

---------- FOR OFFICE USE ----------
TAG: 6315 ADV: 272 MAU, A GR INVOICE: PRELIM WAR W PR
MFG: 820323 TAX RULES: YYNNN INVOICED AT: 08/31/98 15:06:27
ODOMETER IN: 1212 DIST: FMC
DATES BEGIN: 08/25/98 DONE: 08/31/98

---------- VEHICLE INFORMATION ----------
VIN 1FTZR1079WTA47518 LICENSE NUMBER: AZ G535BY
98 FORD RANGER 2WD RCAB WHITE
STOCK# 00044255
DATES INSERVICE: 052998 PRODUCTION: 031198 SOLD: 05269

		OPERATION	TECH	HOURS	AMOUN
CONCERN 51	CUST STATES CK ENG LIGHT STAYS ON				
CAUSE	SEE TECH COMMENTS BELOW	M1	146	5.0	297.9
CORRECTION	X				
COMMENT	X				

TECH NOTES TEST BCM NO CODES TEST IAA CODE 1342 KOEO 1342 TIM MODULY NO CODES PIN POINT TEST REPLACED IAA MOKULE AND RETEST TEST IAA KOEC NO CODES KOEO NO CODES BCM KOEC 1342 KOEO 1342 PINPOINT BCM REMOVE BATTERY PACK AND REPLACED BCM DUE TO INOP RETEST ALL MODULES NOW PASS

PART NUMBER	PO#	NOTE	DESCRIPTION	QTY	SELL	
FMC F8YZ 14B205 AB			**********	1	60.19	60.19
FMC F8YZ 10B687 AA			**********	1	4.94	4.94
PARTS: COUNT 2			ALLOWANCE: 26.06			

FACTORY CONCERN CD: E29 COND CODE : 42
FP-F8YZ14B205AB
REPAIR TYPE 01 VISIT 1 CODES -

POSTED
SEP 1 1 1998

---------- SUBTOTAL ----------

PARTS	91.19
MECHANICAL LABOR	297.95
TOTAL CHARGE FOR CONCERN	389.14

TYPE: W

---------- GRAND TOTALS ----------

SUMMARY OF CHARGES FOR INVOICE W94171

PARTS	91.19
MECHANICAL LABOR	297.95
TOTAL CHARGE	389.14

PAYMENT DISTRIBUTION FOR INVOICE W94171

TOTAL CHARGE	389.14
FAC WARRANTY	389.14

PREFERRED TREATMENT

PAGE 1

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397931

1005-25117 AADA SERVICES, INC.

Vehicle #808F DOE Test Information

Total Miles by Month			
Month	**Miles**		
Nov-98	299	Apr	102
Dec	259	May	188
Jan-99	122	Jun	141
Feb	231	Jul	99
Mar	132	Aug	107
		Sep	77
		Total Miles	**1757**

Facts:

Manufacturer's Energy Consumption Information

Range: City: 38 kW-hr/100miles Hwy: 43 kW-hr/100miles Efficiency: .405 kW-hr/100miles

Manufacturer's Recall Notices

Jul-99 Recall #99S20

Shift lever in "park" may not fully engage.

Sep-99 Recall #99B17

Add decal to remind operator to keep the vehicle "on plug"

Replace the steering column insert plate with a revised design

Nov-99 Recall #99M05

1998 vehicles may experience premature battery wear out.

Mar-00 Recall #00B37

The current traction battery in some cases may prematurely trigger the "limited operating strategy" (LOS) eventually leading to reduced module energy and poss. Loss of power. New charging system software has been developed.

Following dependability upgrades will be done contingent on diagnostic testing:

Update/Replace Battery control module

Update/Replace Transaxle Inverter Module

Replace Interface AdapterAssembly Module

Replace Traction Battery Charger

Check Traction Battery Heaters

Maintenance Log Vehicle # **808F Pepco**
Electric Ford Ranger
Vin # 1FTZR1079**WTA83287**

11/5/98	Install Meter – Odometer 35 – Meter # 02 161 900
11/16 – 11/18/98	Vehicle suffering Low Range
2/24 – 2/26/99	Vehicle won't Charge – Replace Battery Charger
7/14 – 7/15/99	Won't Charge properly – Replace Charger Assembly
8/1 – 8/31/99	Replace Battery Pack
9/31/99	Meter Removed – End of Test Odometer – 1792

808X

CUSTOMER NO.	ADVISOR	CARD NO.	INVOICE DATE	INVOICE NO.
71609	GLEN S CASE 642	5661	11/16/98	FOCS984

FORD MOTOR CREDIT COMPANY
7090 GATEWAY DRIVE PO BOX 8
ATTN:TOM SIGMAN
COLUMBIA, MD 21045-0008

LABOR RATE	LICENSE NO.	MILEAGE	COLOR	STOCK NO.
	AJ0364	194	WHITE/VEH#0	R29

YEAR / MAKE / MODEL	DELIVERY DATE	DELIVERY MILES
98/FORD TRUCK/RANGER/TRK 4X2 REG CAB	09/28/98	

VEHICLE ID. NO.	SELLING DEALER NO.	PRODUCTION DATE
1 FTZR 0 79 WT A8 32 87		

F.T.E. NO.	P.O. NO.	R.O. DATE	
		11/16/98	

RESIDENCE PHONE	BUSINESS PHONE	SERVICE INSTALLED PARTS	R.O. NUMBER	CROSS REFERENCE
202-872-2205	202-872-2255			MO: 1

LABOR & PARTS--

J# 1 76FOZ DRIVEABILITY HOURS: 0.01 TECH(S):362 WARRANT
CUST STATES: VEHICLE USES TO MUCH POWER TO QUICKLY/LACK OF RANGE
PERFORMED TEST OPERATIONS TESTED COMPUTERS AND EACH INDIVIDUAL BATTERY ALL TESTED OK

JOB # 1 TOTAL LABOR & PARTS 0.0

J# 2 10FOZ ELECTRICAL HOURS: 0.01 TECH(S):362 WARRANT
CUST STATES: WRENCH ON DASH INTERMITTANTLY LIGHTS UP CHECK AND ADVISE
TESTED COMPUTER SYSTEMS NO SERVICE REQUIRED

JOB # 2 TOTAL LABOR & PARTS 0.0

TOTALS--

PAYMENT METHOD

CASH [ ]
VISA [ ] MC [ ]
DINER [ ] DSC [ ]

CHECK# ....

CASHIER....... CALL/TIME. Called ASM 11-16

TOTAL LABOR....	0.0
TOTAL PARTS....	0.0
TOTAL SUBLET...	0.0
TOTAL G.O.G....	0.0
TOTAL MISC CHG.	0.0
TOTAL MISC DISC	0.0
TOTAL TAX......	0.0
TOTAL INVOICE $	0.0

Thomas Sigman
CUSTOMER SIGNATURE

Called ASM 11-18

8T

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2/26

CUSTOMER NO.	ADVISOR	CARD NO.	INVOICE DATE	INVOICE NO.
71609	GLEN S CASE 642	5737	02/26/99	FOCS105

FORD MOTOR CREDIT COMPANY
7090 GATEWAY DRIVE PO BOX 8
ATTN:TOM SIGMAN
COLUMBIA, MD 21045-0008

LABOR RATE	LICENSE NO.	MILEAGE	COLOR	STOCK NO.
	AJ0364	814	WHITE/VEH#0	R2

YEAR / MAKE / MODEL: 98/FORD TRUCK/RANGER/TRK 4X2 REG CAB
DELIVERY DATE: 09/28/98
DELIVERY MILES:
VEHICLE ID. NO.: 1F[illegible]1[illegible]7[illegible]1[illegible]W[illegible]A[illegible]3[illegible]8[illegible]
SELLING DEALER NO.:
PRODUCTION DATE:
F.T.E. NO.:
P.O. NO.:
R.O. DATE: 02/24/99
CARS RESPONSE / OPEN SERVICE RECALL
RESIDENCE PHONE: 202-872-2205
BUSINESS PHONE: 202-872-2255
SERVICE INSTALLED PARTS
R.O. NUMBER:
CROSS REFERENCE: MO:

LABOR & PARTS----------

J# 1 10F0Z ELECTRICAL HOURS: 0.01 TECH(S):362 WARRA

CUST STATES: WILL NOT KEEP BATTERIES CHARGED CHECK &ADVISE
DIAGNOSED VEHICLE AND CONTACTED CHRIS BELL AT SERVICE
ENGINEERING DEPT AT FORD
INSTRUCTED TO REPLACE CHARGER AND IAA MODULE ASSEMBLIES
TO RECTIFY TOTAL CONCERN

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
JOB # 1	1	F8YZ-10B687-AB	CHARGER - BATT			WARRA
JOB # 1	1	F8YZ-14B205-AB	MODULE			WARRA

JOB # 1 TOTAL PARTS 0

JOB # 1 TOTAL LABOR & PARTS 0

COMMENTS----------
CHRIS BELL AT FORD ENGINEERING INSTRUCTED US TO REPLACE CHARGER
AND IAA MODULE ASSEMBLIES

TOTALS----------

TOTAL LABOR....	0
TOTAL PARTS....	0
TOTAL SUBLET...	0
TOTAL G.O.S....	0
TOTAL MISC CHG.	0
TOTAL MISC DISC	0
TOTAL TAX.....	0
TOTAL INVOICE $	0

PAYMENT METHOD
CASH [ ]
VISA [ ] MC [ ]
DINER [ ] DSC [ ]
CHECK# .....
CASHIER..... CALL/TIME

Called
ASM 2-26
8/27 - 8:40 - HB
4m - 3/1 - W/PU Kelly

X Thomas Sigman
CUSTOMER SIGNATURE

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UNLESS OTHERWISE SHOWN SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD

8088

needed and that the mechanic's work was performed satisfactorily.

Authorized Signature

All labor performed and parts replaced were necessary to perform repairs.

(SIGNED) DEALER GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER NO. 71-09	ADVISOR TERRY TREADWELL 33274	CARD NO. 5514	INVOICE DATE 07/14/99	INVOICE NO. FOCS1167
FORD MOTOR CREDIT COMPANY	LABOR RATE	LICENSE NO. 4	MILEAGE 1433	COLOR WHITE/VEHMU	STOCK NO. R29
7090 GATEWAY DRIVE PO BOX 3	YEAR / MAKE / MODEL 98/FORD TRUCK/RANGER/TRK 4X2 REG CAB			DELIVERY DATE 09/28/98	DELIVERY MILES
ATTN:TOM SIGMAN	VEHICLE ID. NO. 1 F T Z R 1 0 7 9 W T A 3 3 2 8 7			SELLING DEALER NO.	PRODUCTION DATE
COLUMBIA, MD 21045-0008	F.T.E. NO.	P.O. NO.		R.O. DATE 07/14/99	CARES RESPONSE / OPEN SERVICE RECALL
RESIDENCE PHONE 202-272-2205 / BUSINESS PHONE 202-272-2255	SERVICE INSTALLED PARTS			R.O. NUMBER	CROSS REFERENCE MO: 14

LABOR & PARTS

JOB 1 10FDZ ELECTRICAL HOURS: 0.01 TECH(S):362 WARRANT

CK VEH WONT CHARGE PROPERLY
NCS TEST DIAG AND REPLACE CHARGER ASSY RETEST CHARGE AND DIS CHARGE ROADTEST RETEST

PARTS---QTY---FP-NUMBER---DESCRIPTION---LIST PRICE-UNIT PRICE-

JOB # 1 WIRE ASY - CHA WARRANT

JOB # 1 TOTAL PARTS 0.0

JOB # 1 TOTAL LABOR & PARTS 0.0

JOB 2 36FDZ RECALLS HOURS: 0.01 TECH(S):362 WARRANT

RECALL 98B3
INSTALL ARC PARKING PER RECALL

PARTS---QTY---FP-NUMBER---DESCRIPTION---LIST PRICE-UNIT PRICE-

JOB # 2 TOTAL PARTS 0.0

JOB # 2 TOTAL LABOR & PARTS 0.0

TOTALS

PAYMENT METHOD

CASH [ ]
VISA [ ] MC [ ]
DINER [ ] DISC [ ]

CHECK# ... .

CASHIER....... CALL/TIME

Called 7-15
Pick up today

TOTAL LABOR....	0.0
TOTAL PARTS....	0.0
TOTAL SUBLET...	0.0
TOTAL G.O.G....	0.0
TOTAL MISC CHG.	0.0
TOTAL MISC DISC	0.0
TOTAL TAX......	0.0
TOTAL INVOICE $	0.0

CUSTOMER SIGNATURE

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Vehicle #809F DOE Test Information

Total Miles by Month			
Month	**Miles**		
Nov	245	May	337
Dec	346	June	143
Jan-99	192	July	301
Feb	441	August	440
Mar	177	September	280
Apr	247	October	357
		Total Miles	**3506**

Facts:

Manufacturer's Energy Consumption Information

Range: City: 38 kW-hr/100miles Hwy: 43 kW-hr/100miles Efficiency: .405 kW-hr/100miles

Manufacturer's Recall Notices

Jul-99 Recall #99S20
Shift lever in "park" may not fully engage.

Sep-99 Recall #99B17
Add decal to remind operator to keep the vehicle "on plug"
Replace the steering column insert plate with a revised design

Nov-99 Recall #99M05
1998 vehicles may experience premature battery wear out.

Mar-00 Recall #00B37
The current traction battery in some cases may prematurely trigger the "limited operating strategy" (LOS) eventually leading to reduced module energy and poss. Loss of power.
New charging system software has been developed.

Following dependability upgrades will be done contingent on diagnostic testing:
Update/Replace Battery control module
Update/Replace Transaxle Inverter Module
Replace Interface AdapterAssembly Module
Replace Traction Battery Charger
Check Traction Battery Heaters

Maintenance Log Vehicle # **809F Pepco**
Electric Ford Ranger
Vin # 1FTZR1074**WTA84671**

10/30/98	Meter Installed – Odometer 70 – Meter # 02 161 888
12/17 – 1/21/98	Wrench and Power Limit Warnings – Replace Module & DC to DC Converter
2/16 – 2/22/99	Vehicle will not charge Properly
3/10/99	Replace Charger
4/2 – 4/5/99	Vehicle won't Energize – Replace wire assembly, Program IAA Module
6/7 – 6/14/99	Vehicle won't Charge – Replace Charger Assembly
6/25 – 6/29/99	Vehicle Not Charging – Replace Charger Unit
7/16 – 7/20/99	Vehicle will not Charge – Replace Charger Unit
8/11 – 8/19/99	Vehicle will not Charge – Replace Battery Charger Assembly
10/12/99	Meter Removed – End of Test Odometer 3576

06 09F

CUSTOMER NO.	ADVISOR	CARD NO.	INVOICE DATE	INVOICE NO.
71609	GLEN S CASE 642	5995	02/18/99	F09S100

LABOR RATE	LICENSE NO.	MILEAGE	COLOR	STOCK NO.
		7956	OXFORD WHI	R2

YEAR/MAKE/MODEL	DELIVERY DATE	DELIVERY MILES
98/FORD TRUCK/RANGER/TRK 4X2 REG CAB	09/28/98	

VEHICLE ID. NO.	SELLING DEALER NO.	PRODUCTION DATE
1FTYR1074WTA84671		

F.T.E. NO.	P.O. NO.	R.O. DATE	CARES RESPONSE
		12/18/98	OPEN SERVICE RECALL

RESIDENCE PHONE	BUSINESS PHONE	SERVICE INSTALLED PARTS	R.O. NUMBER	CROSS REFERENCE
202-872-2205	202-872-2255			

FORD MOTOR CREDIT COMPANY
7090 GATEWAY DRIVE PO BOX 8
ATTN:TOM SIGMAN
COLUMBIA, MD 21045-0008

LABOR & PARTS----------
JOB # 1 78FOZ DRIVEABILITY HOURS: 0.01 TECH(S):362 WARRAI
CUST STATES: WRENCH ON DASH CAME ON THEN POWER LIGHT STARTED
FLASHING THEN VEHICLE JUST STOPPED
DIAGNOSED AND REPLACED BATTERY IN PACK AND REPLACED DC TO DC
CONVERTER TO RECTIFY CONCERN

PARTS	QTY	FP	NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
JOB # 1	1		BXE-202	BATTERY			WARRAI
JOB # 1	1		F8YZ-14B237-AA	CONVERTER ASY			WARRAI
JOB # 1	1		PXE1	PAF			WARRAI
JOB # 1	4		E2FZ-19549-AA	FLUID-COOLANT			WARRAI

JOB # 1 TOTAL PARTS 0

JOB # 1 TOTAL LABOR & PARTS 0

TOTALS----------

TOTAL LABOR....	0
TOTAL PARTS....	0
TOTAL SUBLET...	0
TOTAL G.O.G....	0
TOTAL MISC CHG.	0
TOTAL MISC DISC	0
TOTAL TAX.....	0
TOTAL INVOICE $	0

PAYMENT METHOD
CASH [ ]
VISA [ ] MC [ ]
OTHER [ ] DSC [ ]
CHECK# .....
CASHIER..... DATE/TIME .....

Called ASM 2-18
KN-N/A 2-19
8/22-AB - 8:45

CUSTOMER SIGNATURE

NEED TAG NO.
AI-9956 (DC)

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0ᵘ 3/31

CUSTOMER NO.	ADVISOR	CARD NO.	INVOICE DATE	INVOICE NO.
71609	GLEN S CASE 642		03/11/99	FOCS105

FORD MOTOR CREDIT COMPANY
7090 GATEWAY DRIVE PO BOX 8
ATTN:TOM SIGMAN
COLUMBIA, MD 21045-0008

LABOR RATE	LICENSE NO.	MILEAGE	COLOR	STOCK NO.
		1158	OXFORD WHIT	R2

YEAR / MAKE / MODEL	DELIVERY DATE	DELIVERY MILES
98/FORD TRUCK/RANGER/TRK 4X2 REG CAB	09/28/98	

VEHICLE ID. NO.	SELLING DEALER NO.	PRODUCTION DATE
[redacted]		

F.T.E. NO.	P.O. NO.	R.O. DATE	CARES RESPONSE
		03/02/99	

RESIDENCE PHONE	BUSINESS PHONE	SERVICE INSTALLED PARTS	R.O. NUMBER	CROSS REFERENCED
202-872-2205	202-872-2255			MO: 1

```
LABOR & PARTS-----------------------------------------------------------------
J# 1 10FOZ             ELECTRICAL        HOURS:   0.01 TECH(S):362         WARRA
     REPLACE CHARGER AND IAA MODULE PER CHRIS BELLS INSTRUCTIONS
     AT FORD ENGINEERING
     REPLACED CHARGER ONLY

PARTS-----QTY---FP-NUMBER---------------DESCRIPTION---------LIST PRICE-UNIT PRICE-
JOB # 1     1      XL5Z-10B689-AA        CHARGER - BATT                          WARRA
                                                         JOB #  1 TOTAL PARTS    0
                                                 JOB #  1 TOTAL LABOR & PARTS    0

TOTALS-------------------------------------------------------------------------
$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$          TOTAL LABOR....    0
$     P A Y M E N T    M E T H O D              $          TOTAL PARTS....    0
$                                               $          TOTAL SUBLET...    0
$           CASH  [ ]                           $          TOTAL G.O.G....    0
$           VISA  [ ]  MC   [ ]                 $          TOTAL MISC CHG.    0
$           DINER [ ]  DSC  [ ]                 $          TOTAL MISC DISC    0
$                                               $          TOTAL TAX......    0
$           CHECK#.........                     $                           -----
$           CASHIER.......CALL/TIME.........    $          TOTAL INVOICE $    0
$                                               $
$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$
```

X Frank French
CUSTOMER SIGNATURE

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[END OF INVOICE]

809F

CUSTOMER NO.	ADVISOR	CARD NO.	INVOICE DATE	INVOICE NO.
71609	JOHN W GILLTSON 654	2929	04/06/99	FOCS10E

LABOR RATE	LICENSE NO.	MILEAGE	COLOR	STOCK NO.
	AI9956	1457	OXFORD WHIT	R2

FORD MOTOR CREDIT COMPANY
7090 GATEWAY DRIVE PO BOX 8
ATTN:TOM SIGMAN
COLUMBIA, MD 21045-0008

YEAR / MAKE / MODEL: 98/FORD TRUCK/RANGER/TRK 4X2 REG CAB
DELIVERY DATE: 09/28/98
DELIVERY MILES:
VEHICLE ID. NO.: 1F T Z [illegible] 0 7 4 W [illegible] A 9 4 5 7 1
SELLING DEALER NO.:
PRODUCTION DATE:
F.T.E. NO.:
P.O. NO.:
R.O. DATE: 04/02/99
CARES RESPONSE / OPEN SERVICE RECA
RESIDENCE PHONE: 202-872-2205
BUSINESS PHONE: 202-872-2255
SERVICE INSTALLED PARTS
R.O. NUMBER:
CROSS REFERENCE: MD: 1

LABOR & PARTS----------

J# 1 10F0Z ELECTRICAL HOURS: 2.00 TECH(S):362 WARRA
CUST STATES: VEHICLE WILL NOT START CHECK AND ADVISE
REPLACE CHARGE UNIT

PARTS------	QTY---	FP-NUMBER----------	DESCRIPTION---------	LIST PRICE-UNIT PRICE-	
JOB # 1	1	XL5Z-10B689-AA	WIRE ASY - CHA		WARRA
JOB # 1	1	F8YZ-14B205-AB	MODULE		WARRA
				JOB # 1 TOTAL PARTS	0
				JOB # 1 TOTAL LABOR & PARTS	0

J# 2 37F0Z PROGRAMS HOURS: 0.30 TECH(S):362 WARRA
PROGRAM 98B34 ASL ETCHING
PREFORM RECALL 98B34

PARTS------	QTY---	FP-NUMBER----------	DESCRIPTION---------	LIST PRICE-UNIT PRICE-	
				JOB # 2 TOTAL PARTS	0
				JOB # 2 TOTAL LABOR & PARTS	0

J# 3*84F0Z ACCESSORIES HOURS: 0.01 TECH(S):362 WARRA
WRENCH LIGHT IS ON
REPLACE IAA MODUEL

PARTS------	QTY---	FP-NUMBER----------	DESCRIPTION---------	LIST PRICE-UNIT PRICE-	
				JOB # 3 TOTAL PARTS	0
				JOB # 3 TOTAL LABOR & PARTS	0

TOTALS----------

TOTAL LABOR....	0
TOTAL PARTS....	0
TOTAL SUBLET...	0
TOTAL G.O.G....	0
TOTAL MISC CHG.	0
TOTAL MISC DISC	0
TOTAL TAX.....	0
TOTAL INVOICE $	0

PAYMENT METHOD
CASH [ ]
VISA [ ] MC [ ]
OTHER [ ] DEC [ ]
CHECK# .....
CASHIER..... CALL/TIME.....

Mark French
CUSTOMER SIGNATURE

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809F

CUSTOMER NO.	ADVISOR	CARD NO.	INVOICE DATE	INVOICE NO.
71609	TERRY TREADWELL 83274	FRED	06/10/99	FOCS1137

FORD MOTOR CREDIT COMPANY
7090 GATEWAY DRIVE PO BOX 8
ATTN:TOM SIGMAN
COLUMBIA, MD 21045-0008

LABOR RATE	LICENSE NO.	MILEAGE	COLOR	STOCK NO.
	A179956	2029	OXFORD WHIT	R29

YEAR/MAKE/MODEL	DELIVERY DATE	DELIVERY MILES
98/FORD TRUCK/RANGER/TRK 4X2 REG CAB	09/28/98	

VEHICLE ID. NO.	SELLING DEALER NO.	PRODUCTION DATE
1 F T Z R 1 0 7 4 W T A 8 4 6 7 1		

F.T.E. NO.	P.O. NO.	R.O. DATE	CARES RESPONSE
		06/07/99	

RESIDENCE PHONE	BUSINESS PHONE	SERVICE INSTALLED PARTS	R.O. NUMBER	CROSS REFERENCED
202-872-2205	202-872-2255			MO: 20

LABOR & PARTS---
JH 1 10FCZ ELECTRICAL HOURS: 0.01 TECH(S):362 WARRAN
CK VEH WONT CHARGE
DIAG AND REPLACE CHARGER ASSY RETEST NPF

PARTS------QTY---FP-NUMBER---------------DESCRIPTION---------LIST PRICE-UNIT PRICE-
JOB # 1 1 XL5Z-10B689-AA WIRE ASY - CHA WARRAN
JOB # 1 TOTAL PARTS 0.

JOB # 1 TOTAL LABOR & PARTS 0.

TOTALS--

$$$
$ P A Y M E N T M E T H O D $
CASH [ ]
VISA [ ] MC [ ]
DINER [ ] DSC [ ]
CHECK# ....
CASHIER....... CALL/TIME. Called KN 6-11-LM 6-14, 8:35-AB
$$$

TOTAL LABOR....	0.
TOTAL PARTS....	0.
TOTAL SUBLET...	0.
TOTAL G.O.G....	0.
TOTAL MISC CHG.	0.
TOTAL MISC DISC	0.
TOTAL TAX......	0.
TOTAL INVOICE $	0.

Thomas Sigman
CUSTOMER SIGNATURE

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 [END OF INVOICE] 11:09:

809F

CUSTOMER NO.	ADVISOR	CARD NO.	INVOICE DATE	INVOICE NO.
71609	TERRY TREADWELL 83271	5500	06/28/99	F0G311532

FORD MOTOR CREDIT COMPANY
7090 GATEWAY DRIVE PO BOX 8
ATTN:TOM SIGMAN
COLUMBIA, MD 21045-0008

LABOR RATE	LICENSE NO.	MILEAGE	COLOR	STOCK NO.
	AI9256	2198	OXFORD WHIT	8297

YEAR / MAKE / MODEL	DELIVERY DATE	DELIVERY MILES
98/FORD TRUCK/RANGER/TRK 4X2 REG CAB	09/28/98	1

VEHICLE ID. NO.	SELLING DEALER NO.	PRODUCTION DATE
1 F T Z R 1 0 7 4 W T A 8 4 6 7 1		

F.T.E. NO.	P.O. NO.	R.O. DATE	CARES RESPONSE
		06/25/99	

RESIDENCE PHONE	BUSINESS PHONE	SERVICE INSTALLED PARTS	R.O. NUMBER	CROSS REFERENCED
202-872-2205	202-872-2255			MO: 219

LABOR & PARTS--

JB 1 10FOZ ELECTRICAL HOURS: 0.01 TECH(S):362 WARRANTY

CK VEH NOT CHARGING PROPERLY
NOS TEST IAA RETRIEVE U1117 DEMAND PASS TIM U1262 TEST CHARG
ER UNIT INPUT CORD NPF REPLACE CHARGER UNIT RETEST IAA BCM A
ND TIM CLEAR ALL CODES CHARGED VEHICLE ROADTEST NPF

PARTS------QTY---FP-NUMBER-----------------DESCRIPTION---------LIST PRICE-UNIT PRICE-

JOB # 1 1 XL5Z-10B689-AA WIRE ASY - CHA WARRANTY

JOB # 1 TOTAL PARTS 0.00

~~JOB # 1 TOTAL LABOR & PARTS~~ 0.00

TOTALS---

$$
$ P A Y M E N T M E T H O D $
CASH [ ]
VISA [ ] MC [ ]
DINER [ ] DSC [ ]
CHECK# ....
CASHIER....... CALL/TIME 6-26-A3m Called-KW 6-29-4m
$$

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX......	0.00
TOTAL INVOICE $	0.00

Thomas Sigman
CUSTOMER SIGNATURE

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 [END OF INVOICE] 14:30:1

UNLESS OTHERWISE SHOWN SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD

(SIGNED) DEALER GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

needed and that the mechanic's work was performed satisfactorily.

Authorized Signature 809F

All labor performed and parts replaced were necessary to perform repairs.

CUSTOMER NO.	ADVISOR	CARD NO.	INVOICE DATE	INVOICE NO.
71609	TERRY TREADWELL 83274	5552	07/21/99	FDCS1170

	LABOR RATE	LICENSE NO.	MILEAGE	COLOR	STOCK NO.
FORD MOTOR CREDIT COMPANY		AI9956	2297	OXFORD WHIT	R29

	YEAR / MAKE / MODEL	DELIVERY DATE	DELIVERY MILES
7090 GATEWAY DRIVE PO BOX 8	98/FORD TRUCK/RANGER/TRK 4X2 REG CAB	09/28/98	

	VEHICLE ID. NO.	SELLING DEALER NO.	PRODUCTION DATE
ATTN:TOM SIGMAN	1 F T Z R 1 0 7 4 W T A 8 4 6 7 1		

	F.T.E. NO.	P.O. NO.	R.O. DATE	CARES RESPONSE
COLUMBIA, MD 21045-0008			07/16/99	OPEN SERVICE RECALL

RESIDENCE PHONE	BUSINESS PHONE	SERVICE INSTALLED PARTS	R.O. NUMBER	CROSS REFERENCED
202-872-2205	202-872-2255			NO: 22

LABOR & PARTS

JK 1 BIFOZ ELECTRICAL HOURS: 3.30 TECH(S):362 WARRAN

CUST. REPORTS RAN ONE DAY VEHICLE WOULD NOT RECHARGE
NOS TEST TETRIVE U117 DEMAND ROADD BCM RETRIES PASS DEMAND
PASS PINPOINT TEST FOR NO CHARGING REPL CHARGER UNIT RETEST
CHARGING NORMAL RETEST EEC CLEAN ALL CODES CHANGE UNIT
ROAD TEST NORMAL OPERATION

PARTS	QTY	FP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
JOB # 1	1	XL3Z-10B669-AA	WIRE ASY - CHA			WARRAN

JOB # 1 TOTAL PARTS 0.0

JOB # 1 TOTAL LABOR & PARTS 0.0

TOTALS

PAYMENT METHOD	TOTAL LABOR....	0.0
	TOTAL PARTS....	0.0
	TOTAL SUBLET...	0.0
CASH [ ]	TOTAL G.O.S....	0.0
VISA [ ] MC [ ]	TOTAL MISC CHG.	0.0
DINER [ ] DSC [ ]	TOTAL MISC DISC	0.0
	TOTAL TAX.....	0.0
CHECK#		
CASHIER..... CALL/TIME	TOTAL INVOICE $	0.0

Called 7-21
KN Lim w/CO-WORKER

CUSTOMER SIGNATURE

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ON BEHALF OF SERVICING DEALER I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

needed and that the mechanic's work was performed satisfactorily.

Authorized Signature

All labor performed and parts replaced were necessary to perform repairs.

809F

CUSTOMER NO.	ADVISOR	CARD NO.	INVOICE DATE	INVOICE NO.
[illegible]	TERRY TREASURE 8271	5909	08/13/99	F0C51191

	LABOR RATE	LICENSE NO.	MILEAGE	COLOR	STOCK NO.-
FORD MOTOR CREDIT COMPANY		ATP 56	2624	OXFORD WHIT	R29

	YEAR / MAKE / MODEL	DELIVERY DATE	DELIVERY MILES
290 GATEWAY DRIVE PO BOX 0	98/FD50 TRUCK/F-350GER/TRK 4X2 REG CAB	09/28/98	

	VEHICLE ID. NO.	SELLING DEALER NO.	PRODUCTION DATE
ATTN:DOF SIGMAN	1FTZR1C74WTA84571		

	F.T.E. NO.	P.O. NO.	R.O. DATE	
COLUMBIA, MD 21045-0006			08/11/99	CARES RESPONSE / OPEN SERVICE RECAL

RESIDENCE PHONE	BUSINESS PHONE	SERVICE INSTALLED PARTS	R.O. NUMBER	CROSS REFERENCE
202-872-2205	202-872-2255			MO: 2A

LABOR & PARTS----------

JB# 1 16F07	ELECTRICAL	HOURS:	TECH(S):362	WARRAN

OK VEH WILL NOT CHARGE
HOS TEST CAN RETRIEVE PASS DEMAND PASS BCM RETRIEVE C1840 D
EM PASS TIM RETRIEVE U1262 CALLED FORD HOT LINE WAS ASK TO C
HAFED OF SHORTED WIRES ON VEH IF WIRING WAS TESTED NORMAL TO
REMOVE BATT PARK AND TEST WIRING FROM OUTSIDE PARK TO BE PER
FORMED ALL TEST REPORTED BY HOTLINE ALL TEST NORMAL REPL BAT
TERY CHARGER ASSY RECHG BATT AND ROADTEST

PARTS	QTY	PP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRAN
JOB # 1	1	XL3Z-10B589-AA	WIRE ASY - FHA			
			JOB # 1 TOTAL PARTS			0.0
			JOB # 1 TOTAL LABOR & PARTS			0.0

TOTALS----------

TOTAL LABOR....	0.0
TOTAL PARTS....	0.0
TOTAL SUBLET...	0.0
TOTAL G.O.G....	0.0
TOTAL MISC CHG.	0.0
TOTAL MISC DISC	0.0
TOTAL TAX.....	0.0
TOTAL INVOICE $	0.0

PAYMENT METHOD

CASH [ ]
VISA [ ] MC [ ]
OTHER [ ] DSC [ ]

CHECK# .....

CASHIER..... CALL/TIME.....

8/19-9:30 AM 4/M

CUSTOMER SIGNATURE

FORM SAS-2
FORM ERA-2-NV

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END OF INVOICE

13:50:1

Vehicle #810F DOE Test Information

Total Miles by Month			
Month	**Miles**		
Nov	64	Apr	173
Dec	50	May	111
Jan-99	39	Jun	250
Feb	58	Jul	306
Mar	182	Aug	393
		Sep	91
		Total Miles	**1544**

Facts:

Manufacturer's Energy Consumption Information

Range: City: 38 kW-hr/100miles Hwy: 43 kW-hr/100miles Efficiency: .405 kW-hr/100miles

Manufacturer's Recall Notices

Jul-99 Recall #99S20
Shift lever in "park" may not fully engage.

Sep-99 Recall #99B17
Add decal to remind operator to keep the vehicle "on plug"
Replace the steering column insert plate with a revised design

Nov-99 Recall #99M05
1998 vehicles may experience premature battery wear out.

Mar-00 Recall #00B37
The current traction battery in some cases may prematurely trigger the "limited operating strategy" (LOS) eventually leading to reduced module energy and poss. Loss of power.
New charging system software has been developed.

Following dependability upgrades will be done contingent on diagnostic testing:
Update/Replace Battery control module
Update/Replace Transaxle Inverter Module
Replace Interface AdapterAssembly Module
Replace Traction Battery Charger
Check Traction Battery Heaters

Maintenance Log Vehicle # **810F Pepco**
Electric Ford Ranger
Vin # 1FTZR107X**WTA81032**

11/11/98	Install Meter – Odometer 224 – Meter # 02 161 890
3/9/99	Replace Charger & IAA Module
6/7 – 6/8/99	Vehicle won't Charge – Replace Charger Unit
9/30/99	Meter Removed – End of Test Odometer 1941

8/0 F

CUSTOMER NO. 71609	ADVISOR TERRY TREADWELL 83274	CARD NO. 5086	INVOICE DATE 06/07/99	INVOICE NO. FOCS1136
FORD MOTOR CREDIT COMPANY	LABOR RATE / LICENSE NO. AJ 0363	MILEAGE 872	COLOR PACIFIC GRE	STOCK NO. R29
7090 GATEWAY DRIVE PO BOX 8	YEAR/MAKE/MODEL 98/FORD TRUCK/RANGER/TRK 4X2 REG CAB		DELIVERY DATE 09/28/98	DELIVERY MILES
ATTN:TOM SIGMAN	VEHICLE ID. NO. 1 F T Z R 1 0 7 X W T A 8 1 0 3 2		SELLING DEALER NO.	PRODUCTION DATE
COLUMBIA, MD 21045-0008	F.T.E. NO.	P.O. NO.	R.O. DATE 06/07/99	CARES RESPONSE / OPEN SERVICE RECALL
RESIDENCE PHONE 202-872-2205 / BUSINESS PHONE 202-872-2255	SERVICE INSTALLED PARTS		R.O. NUMBER	CROSS REFERENCE NO: 8

```
LABOR & PARTS----------------------------------------------------------------
J# 1 10FOZ          ELECTRICAL          HOURS:   0.01 TECH(S):362          WARRAN
     CK VEH WONT HOLD CHARGE
          NGS TEST RETRIEVE CODES U1117B18571110 FROM IAA RETRIEVE
          CODE FROM BEM C1838 AND RETRIEVE U2015 DIAG REPLACE
          CHARGER UNIT RETEST CHARGES NORMAL RETEST CLEAR ALL CODES RO
          ADTEST NPF

PARTS------QTY---FP-NUMBER---------------DESCRIPTION---------LIST PRICE-UNIT PRICE-
JOB # 1     1     XL5Z-10B689-AA        WIRE ASY - CHA                              WARRAN
                                                    JOB #  1 TOTAL PARTS            0.
                                              JOB #  1 TOTAL LABOR & PARTS          0.
------------------------------------------------------------------------------------
TOTALS-----------------------------------------------------------------------------

$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$          TOTAL LABOR....      0.
$    P A Y M E N T   M E T H O D            $               TOTAL PARTS....      0.
$                                           $               TOTAL SUBLET...      0.
$        CASH  [ ]                          $               TOTAL G.O.G....      0.
$        VISA  [ ]  MC  [ ]                 $               TOTAL MISC CHG.      0.
$        DINER [ ]  DSC [ ]                 $               TOTAL MISC DISC      0.
$                                           $               TOTAL TAX......      0.
$        CHECK#.........                    $
$        CASHIER.......  CALL/TIME          $               TOTAL INVOICE $      0.
$                                           $
$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$$
```

Called 6-8-99 4/m-KN

Patricia M. Whorl

CUSTOMER SIGNATURE

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 [END OF INVOICE] 16:58:5

8 of

3/10

CUSTOMER NO.	ADVISOR	CARD NO.	INVOICE DATE	INVOICE NO.
71609	GLEN S CASE 642		03/10/99	FOCS10

FORD MOTOR CREDIT COMPANY	LABOR RATE	LICENSE NO.	MILEAGE 305	COLOR PACIFIC GRE / STOCK NO. R
7090 GATEWAY DRIVE PO BOX B	YEAR / MAKE / MODEL 98/FORD TRUCK/RANGER/TRK 4X2 REG CAB		DELIVERY DATE 09/28/98	DELIVERY MILES
ATTN:TOM SIGMAN	VEHICLE ID. NO. 1F [illegible]		SELLING DEALER NO.	PRODUCTION DATE
COLUMBIA, MD 21045-0008	F.T.E. NO.	P.O. NO.	R.O. DATE 03/02/99	CARES RESPONSE / OPEN SERVICE REC
RESIDENCE PHONE 202-872-2205 / BUSINESS PHONE 202-872-2255	SERVICE INSTALLED PARTS		R.O. NUMBER	CROSS REFERENCE MO:

LABOR & PARTS----------

J# 1 10F0Z ELECTRICAL HOURS: 0.01 TECH(S):362 WARRA

REPLACE CHARGER AND IAA MODULE PER CHRIS BELLS INSTRUCTIONS
AT FORD ENGINEERING
REPLACED CHARGER PER FORD

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
JOB # 1	1	XL5Z-10B689-AA	CHARGER - BATT			WARRA 0
					JOB # 1 TOTAL PARTS	
					JOB # 1 TOTAL LABOR & PARTS	0

TOTALS----------

PAYMENT METHOD		
CASH [ ]	TOTAL LABOR....	0
VISA [ ] MC [ ]	TOTAL PARTS....	0
DINER [ ] DSC [ ]	TOTAL SUBLET...	0
CHECK#	TOTAL G.O.G....	0
CASHIER ..... CALL/TIME	TOTAL MISC CHG.	0
	TOTAL MISC DISC	0
	TOTAL TAX.....	0
	TOTAL INVOICE $	0

CUSTOMER SIGNATURE

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 [END OF INVOICE] 17:19:

Vehicle #811F DOE Test Information

Total Miles by Month			
Month	**Mile**		
Nov	284	Apr	146
Dec	311	May	515
Jan-99	78	Jun	180
Feb	158	Jul	201
Mar	293	Aug	200
		Sep	335
		Total Miles	**2701**

Facts:

Manufacturer's Energy Consumption Information

Range: City: 38 kW-hr/100miles Hwy: 43 kW-hr/100miles Efficiency: .405 kW-hr/100miles

Manufacturer's Recall Notices

Jul-99 Recall #99S20

Shift lever in "park" may not fully engage.

Sep-99 Recall #99B17

Add decal to remind operator to keep the vehicle "on plug"

Replace the steering column insert plate with a revised design

Nov-99 Recall #99M05

1998 vehicles may experience premature battery wear out.

Mar-00 Recall #00B37

The current traction battery in some cases may prematurely trigger the "limited operating strategy" (LOS) eventually leading to reduced module energy and poss. Loss of power. New charging system software has been developed.

Following dependability upgrades will be done contingent on diagnostic testing:

Update/Replace Battery control module

Update/Replace Transaxle Inverter Module

Replace Interface AdapterAssembly Module

Replace Traction Battery Charger

Check Traction Battery Heaters

Maintenance Log Vehicle # **811F Pepco**
Electric Ford Ranger
Vin # 1FTZR1078**WTA81033**

10/28/98	Install meter – Odometer 378 – Meter # 02 161 894
3/25/99	Replace Charger & IAA Module – Replace Front Bumper
4/1/99	Replace Front Bumper
9/30/99	Meter Removed – End of Test Odometer 3079

811 F 3/26

CUSTOMER NO.	ADVISOR	CARD NO.	INVOICE DATE	INVOICE NO.
71609	CLEW S CASE 642		03/26/99	FDCS105

	LABOR RATE	LICENSE NO.	MILEAGE	COLOR	STOCK NO.
FORD MOTOR CREDIT COMPANY			1243	PACIFIC ORE	82

	YEAR / MAKE / MODEL	DELIVERY DATE	DELIVERY MILES
7090 GATEWAY DRIVE PO BOX 8	98/FORD TRUCK/RANGER/TRK 4X2 REG CAB	09/28/98	

	VEHICLE ID. NO.	SELLING DEALER NO.	PRODUCTION DATE
ATTN:TOM SIGMAN	1 F T Z R 1 0 7 1 W T A 8 1 0 3 3		

	F.T.E. NO.	P.O. NO.	R.O. DATE	CARES RESPONSE / OPEN SERVICE REC
COLUMBIA, MD 21045-0008			03/02/99	

RESIDENCE PHONE	BUSINESS PHONE	SERVICE INSTALLED PARTS	R.O. NUMBER	CROSS REFERENCE
202-872-2205	202-872-2255			NO: 1

LABOR & PARTS----------
J# 1 10FOZ ELECTRICAL HOURS: 2.10 TECH(S):362 WARRA
REPLACE CHARGER AND IAA MODULE PER CHRIS BELLS INSTRUCTIONS
AT FORD ENGINEERING
#1 PER MIKE A
REPLACED CHARGER ONLY

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE-UNIT PRICE-	
JOB # 1	1	XL5Z-109629-AA	CHARGER - BATT		WARRA
				JOB # 1 TOTAL PARTS	0
				JOB # 1 TOTAL LABOR & PARTS	0

TOTALS----------

PAYMENT METHOD	TOTAL LABOR....	0
	TOTAL PARTS....	0
	TOTAL SUBLET...	0
CASH [ ]	TOTAL O.O.G....	0
VISA [ ] MC [ ]	TOTAL MISC CHG.	0
DINER [ ] DSC [ ]	TOTAL MISC DISC	0
	TOTAL TAX.....	0
CHECK#	TOTAL INVOICE #	0
CASHIER..... CALL/TIME.....		

CUSTOMER SIGNATURE

DUPLICATE INVOICE

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1-Ey-CO

8 11F

CUSTOMER NO.	ADVISOR	CARD NO.	INVOICE DATE	INVOICE NO.
71609	WILBUR A HARRY 175	646	04/01/99	FOCB1079(

FORD MOTOR CREDIT COMPANY	LABOR RATE / LICENSE NO. AJ-0520	MILEAGE 1243	COLOR PACIFIC GREE	STOCK NO. R2
7090 GATEWAY DRIVE PO BOX 8	YEAR/MAKE/MODEL 98/FORD TRUCK/RANGER/TRK 4X2 REG CA		DELIVERY DATE 09/28/98	DELIVERY MILES
ATTN:TOM SIGMAN	VEHICLE ID NO. 1 F T Z R 1 0 7 1 W T A 8 1 0 3 3		SELLING DEALER NO.	PRODUCTION DATE
COLUMBIA MD 21045-0008	F.T.E. NO.	P.O. NO.	R.O. DATE 03/29/99	CARES RESPONSE / OPEN SERVICE RECA
RESIDENCE PHONE 202-872-2205 / BUSINESS PHONE 202-872-2255	SERVICE INSTALLED PARTS		R.O. NUMBER	CROSS REFERENCE

```
*****************************************************************************
*  INS. CO.: COD                ADJUSTR:                    APPRSR:          *
*  INS. PH.:                    POLICY#:                    CLAIM#:          *
*****************************************************************************

LABOR-----------------------------------------------------------------------

J#1  90FOZ          BODY SHOP REPAIR  MEC HRS/AMT:   0.00 /$   42.00  TEC  356      42.0
                                      PNT HRS/AMT:   0.00 /$    0.00  TEC            0.0

  LABOR DETAIL----------------------------------------------------------------
    L#1          * REPLACE FRT BUMPER          MEC HRS/AMT:  42.00* PNT HRS/AMT:   0.0
    L#2            BUMPER (ADDED ERA2)         MEC HRS/AMT:   0.0   PNT HRS/AMT:   0.0

J#2  90FOZREFIN     REFINISH          MEC HRS/AMT:   0.00 /$    0.00  TEC            0.0
                                      PNT HRS/AMT:   0.00 /$    0.00  TEC  74010     0.0

  LABOR DETAIL----------------------------------------------------------------
    L#1          * REFINISH FRT BUMPER         MEC HRS/AMT:   0.0   PNT HRS/AMT:   0.0
                                                                   TOTAL LABOR      42.0
-----------------------------------------------------------------------------

PARTS------QTY---FP-NUMBER-------------DESCRIPTION----------------------UNIT PRICE-
JOB#1        1     FOF87Z-17757-AA      BUMPER                                319.54   319.5
                                                                   TOTAL PARTS     319.5
-----------------------------------------------------------------------------

TOTALS----------------------------------------------------------------------
          P A Y M E N T   M E T H O D                    TOTAL LABOR......      42.0
            CASH [ ]      AMEX [ ]                       TOTAL PARTS......     319.5
            VISA [ ]      MC   [X]                       TOTAL SUBLET.....       0.0
            DINER[ ]      DSC  [ ]                       TOTAL ADDL.......       0.0
                                                         TOTAL MISC.......       0.0
            CHECK#.......................                TOTAL TAX........       0.0
            INS CO.......................                                  ---------
            CASHIER..... CALL/TIME.......                TOTAL INVOICE....     361.5

                                                         DEDUCTIBLE.......
                                   CUSTOMER AMOUNT DUE (INCLUDING DEDUCTIBLE)...   361.5
                                   INSURANCE AMOUNT DUE........................     0.0
```

Thomas Sigman
CUSTOMER SIGNATURE

CHARGE

Master Card
KU

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[END OF INVOICE]

Vehicle #812F DOE Test Information

Total Miles by Month			
Month	Miles		
Oct	112	Apr	65
Nov	393	May	95
Dec	617	Jun	50
Jan-99	216	Jul	58
Feb	554	Aug	199
Mar	143	Sep	169
		Total Miles	**2671**

Facts:

Manufacturer's Energy Consumption Information

Range: City: 38 kW-hr/100miles Hwy: 43 kW-hr/100miles Efficiency: .405 kW-hr/100miles

Manufacturer's Recall Notices

Jul-99 Recall #99S20
Shift lever in "park" may not fully engage.

Sep-99 Recall #99B17
Add decal to remind operator to keep the vehicle "on plug"
Replace the steering column insert plate with a revised design

Nov-99 Recall #99M05
1998 vehicles may experience premature battery wear out.

Mar-00 Recall #00B37
The current traction battery in some cases may prematurely trigger the "limited operating strategy" (LOS) eventually leading to reduced module energy and poss. Loss of power.
New charging system software has been developed.

Following dependability upgrades will be done contingent on diagnostic testing:
Update/Replace Battery control module
Update/Replace Transaxle Inverter Module
Replace Interface AdapterAssembly Module
Replace Traction Battery Charger
Check Traction Battery Heaters

Maintenance Log Vehicle # **812F Pepco**
Electric Ford Ranger
Vin # 1FTZR107X**WTA81029**

10/14/98	Meter Installed – Odometer 543 – Meter # 02 161 895
3/29 – 3/31/99	Replace – Charger, Charger Assembly & IAA Module
10/8/99	Meter Removed – End of Test Odometer 3227

8 PLF 3/30

CUSTOMER NO.	ADVISOR	CARD NO.	INVOICE DATE	INVOICE NO.
71609	GLEN S CASE 642		03/30/99	FOCS105

FORD MOTOR CREDIT COMPANY
7090 GATEWAY DRIVE PO BOX 8
ATTN:TOM SIGMAN
COLUMBIA, MD 21045-0008

LABOR RATE: | LICENSE NO.: | MILEAGE: 2498 | COLOR: PACIFIC GRE | STOCK NO.: R29
YEAR / MAKE / MODEL: 93/FORD TRUCK/RANGER/TRK 4X2 REG CAB | DELIVERY DATE: 09/28/98 | DELIVERY MILES:
VEHICLE ID. NO.: 1 F T Z R 1 Q 7 X W T A 8 1 0 2 9 | SELLING DEALER NO.: | PRODUCTION DATE:
F.T.E. NO.: | P.O. NO.: | R.O. DATE: 03/02/99 | CARES RESPONSE
RESIDENCE PHONE: 202-872-2205 | BUSINESS PHONE: 202-872-2255 | SERVICE INSTALLED PARTS | R.O. NUMBER | CROSS REFERENCE: MO: 2

LABOR & PARTS--
J# 1 10FOZ ELECTRICAL HOURS: 0.01 TECH(S):362 WARRA
REPLACE CHARGER AND TAA MODULE PER CHRIS SELLS INSTRUCTIONS
AT FORD ENGINEERING
REPLACED CHARGER ASSEMBLY

PARTS------QTY---FP-NUMBER---------------DESCRIPTION----------LIST PRICE-UNIT PRICE-
JOB # 1 1 XL5Z-10B689-AA CHARGER - BATT WARRA
JOB # 1 TOTAL PARTS 0
JOB # 1 TOTAL LABOR & PARTS 0

TOTALS--

PAYMENT METHOD

CASH [ ]
VISA [ ] MC [ ]
DINER [ ] DSC [ ]
CHECK# ....
CASHIER....... CALL/TIME 3-30-99 4:11 KU

TOTAL LABOR....	0
TOTAL PARTS....	0
TOTAL SUBLET...	0
TOTAL G.O.G....	0
TOTAL MISC CHG.	0
TOTAL MISC DISC	0
TOTAL TAX......	0
TOTAL INVOICE $	0

Frank French
CUSTOMER SIGNATURE

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Vehicle #813F DOE Test Information

Total Miles by Month			
Month	**Miles**		
Nov	317	Apr	57
Dec	158	May	53
Jan-99	76	Jun	42
Feb	131	Jul	40
Mar	72	Aug	250
		Sep	210
		Total Miles	**1406**

Facts:

Manufacturer's Energy Consumption Information

Range: City: 38 kW-hr/100miles Hwy: 43 kW-hr/100miles Efficiency: .405 kW-hr/100miles

Manufacturer's Recall Notices

Jul-99 Recall #99S20
Shift lever in "park" may not fully engage.

Sep-99 Recall #99B17
Add decal to remind operator to keep the vehicle "on plug"
Replace the steering column insert plate with a revised design

Nov-99 Recall #99M05
1998 vehicles may experience premature battery wear out.

Mar-00 Recall #00B37
The current traction battery in some cases may prematurely trigger the "limited operating strategy" (LOS) eventually leading to reduced module energy and poss. Loss of power.
New charging system software has been developed.

Following dependability upgrades will be done contingent on diagnostic testing:
Update/Replace Battery control module
Update/Replace Transaxle Inverter Module
Replace Interface AdapterAssembly Module
Replace Traction Battery Charger
Check Traction Battery Heaters

Maintenance Log Vehicle # **813F Pepco**
Electric Ford Ranger
Vin # 1FTZR1070**WTA84490**

11/5/98	Meter Installed – Odometer 35 – Meter # 02 161 891
3/26 – 4/15/99	Steering Vibration – Topped Fluid –Replaced 2 Modules
10/1/99	Remove Meter – End of Test Odometer 1441

813F

CUSTOMER NO. 71609	ADVISOR GLEN S CASE 642	CARD NO. 5985		INVOICE DATE 04/16/99	INVOICE NO. FOCS1074
FORD MOTOR CREDIT COMPANY	LABOR RATE	LICENSE NO.	MILEAGE 714	COLOR PACIFIC GRE	STOCK NO. R29
7090 GATEWAY DRIVE PO BOX 8	YEAR/MAKE/MODEL 98/FORD TRUCK/RANGER/TRK 4X2 REG CAB			DELIVERY DATE 09/28/98	DELIVERY MILES
ATTN:TOM SIGMAN	VEHICLE ID. NO. 1 [redacted] T [redacted] R [redacted] 0 [redacted] 0 [redacted] T [redacted] 8 4 4 [redacted] 0 [redacted]			SELLING DEALER NO.	PRODUCTION DATE
COLUMBIA, MD 21045-0008	F.T.E. NO.	P.O. NO.		R.O. DATE 03/23/99	CARES RESPONSE / OPEN SERVICE RECALL
RESIDENCE PHONE 202-872-2205 / BUSINESS PHONE 202-872-2255	SERVICE INSTALLED PARTS			R.O. NUMBER	CROSS REFERENCE MO: 7

LABOR & PARTS--

J# 1 03FOZ STEERINGS AND SUSP. HOURS: 0.01 TECH(S):362 — WARRAN

CUST STATES: STEERING IS VIBRATING CHECK AND ADVISE
AIR NEEDS TO PURGE OUT OF SYSTEM NO SERVICE PERFORMED
TOPPED FLUID AND TRIED REMOVING AIR WITH VACUUM PUMP

PARTS------QTY---FP-NUMBER---------------DESCRIPTION----------LIST PRICE-UNIT PRICE- — WARRAN

JOB # 1 — 1 — XT-1-QF — FLUID-AUTO TRA

JOB # 1 TOTAL PARTS — 0.

JOB # 1 TOTAL LABOR & PARTS — 0.

J# 2 10FOZ ELECTRICAL HOURS: 13.80 TECH(S):362 — WARRAN

CUST STATES: LOSS OF POWER ONLY WANTED TO GO 2MPH CHECK AND
ADVISE,STARTED TO GO THEN JUST STARTED CREEPING
M1 PER MIKE A

PARTS------QTY---FP-NUMBER---------------DESCRIPTION----------LIST PRICE-UNIT PRICE- — WARRAN

JOB # 2 — 2 — 8XE-202 — BATTERY

JOB # 2 TOTAL PARTS — 0.

JOB # 2 TOTAL LABOR & PARTS — 0.

TOTALS--

PAYMENT METHOD

CASH [ ]
VISA [ ] MC [ ]
DINER [ ] DSC [ ]

CHECK# ....

CASHIER....... CALL/TIME..........

TOTAL LABOR....	0.
TOTAL PARTS....	0.
TOTAL SUBLET...	0.
TOTAL G.O.G....	0.
TOTAL MISC CHG.	0.
TOTAL MISC DISC	0.
TOTAL TAX......	0.
TOTAL INVOICE $	0.

CUSTOMER SIGNATURE

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[END OF INVOICE]

Vehicle #814F DOE Test Information

Total Miles by Month			
Month	**Miles**	Mar	447
Nov	61	Apr	431
Dec	108	May	378
Jan-99	424	Jun	153
Feb	845	Jul	190
		Total Miles	**3037**

Facts:

Manufacturer's Energy Consumption Information

Range: City: 38 kW-hr/100miles Hwy: 43 kW-hr/100miles Efficiency: .405 kW-hr/100miles

Manufacturer's Recall Notices

Jul-99 Recall #99S20
Shift lever in "park" may not fully engage.

Sep-99 Recall #99B17
Add decal to remind operator to keep the vehicle "on plug"
Replace the steering column insert plate with a revised design

Nov-99 Recall #99M05
1998 vehicles may experience premature battery wear out.

Mar-00 Recall #00B37
The current traction battery in some cases may prematurely trigger the "limited operating strategy" (LOS) eventually leading to reduced module energy and poss. Loss of power.
New charging system software has been developed.

Following dependability upgrades will be done contingent on diagnostic testing:
Update/Replace Battery control module
Update/Replace Transaxle Inverter Module
Replace Interface AdapterAssembly Module
Replace Traction Battery Charger
Check Traction Battery Heaters

Maintenance Log Vehicle # **814F Pepco**
Electric Ford Ranger
Vin # 1FTZR1076**WTA81030**

10/27/98	Meter Installed – Odometer 326 – Meter # 02 161 898
8/4 – 8/5/99	Wrench Light stays on – Replace IAA Module Software
8/5/99	Meter Removed – End of Test Odometer 3363

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD.

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

I certify that this vehicle has been tested or test driven when needed and that the mechanic's work was performed satisfactorily.

Authorized Signature

All labor performed and parts replaced were necessary to perform repairs.

814F

CUSTOMER NO.	ADVISOR	CARD NO.	INVOICE DATE	INVOICE NO.
[illegible]	[illegible] 83274	[illegible]	08/05/99	FOCS11655

	LABOR RATE	LICENSE NO.	MILEAGE	COLOR	STOCK NO.
FORD MOTOR CREDIT COMPANY		AI2754	3420	PACIFIC GRE	8297[illegible]

	YEAR / MAKE / MODEL	DELIVERY DATE	DELIVERY MILES
[illegible]	98/FORD TRUCK/RANGER/TRK 4/2 REG CAB	09/28/98	1[illegible]

	VEHICLE ID. NO.	SELLING DEALER NO.	PRODUCTION DATE
ATTN:TOM SIGMAN	1 F T Z P 1 6 7 6 W T A 3 1 0 3 0		

	F.T.E. NO.	P.O. NO.	R.O. DATE	CARES RESPONSE
COLUMBIA, MD 21047 0008			08/04/99	OPEN SERVICE RECALL NU

RESIDENCE PHONE	BUSINESS PHONE	SERVICE INSTALLED PARTS	R.O. NUMBER	CROSS REFERENCED T
[illegible]	202-872-2255			MO: 3421

LABOR & PARTS

[illegible]	16F0Z	ELECTRICAL	HOURS: 0.01 TECH(S):362	WARRANTY

CK REQUEST WRENCH LIGHT ON
NGS TEST IAA RETRIEVE K1117 DEMAND PASS BCM RETRIEVE PASS DE
MAND PASS RETRIEVE C1184 TESTED ALL BATT CELLS FOR MC MV SOC
PBLM FOUND DURING TEST CK IAA MODULE FOR SOFTWAR LEVEL FOUND
LEVEL AA [illegible] IAA WITH AC LEVEL SOFTWARE RETEST CLEAR ALL
CODES REC [illegible] AND ROADTEST NPF

PARTS	QTY	PT NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
[illegible]	1	F0Z-[illegible]-AB	MODULE			

JOB # 1 TOTAL PARTS 0.00

JOB # 1 TOTAL LABOR & PARTS 0.00

TOTALS

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL S.C.S....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	0.00

PAYMENT METHOD

CASH [ ]
VISA [ ] MC [ ]
DINER [ ] DSC [ ]

CHECK# .....

CASHIER..... CALL/TIME.....

CUSTOMER SIGNATURE

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Vehicle #815F DOE Test Information

Total Miles by Month			
Month	Miles		
Oct	20	Apr	212
Nov	162	May	556
Dec	284	Jun	140
Jan-99	279	Jul	202
Feb	485	Aug	194
Mar	361	Sep	514
		Oct	159
		Total Miles	**3568**

Facts:

Manufacturer's Energy Consumption Information

Range: City: 38 kW-hr/100miles Hwy: 43 kW-hr/100miles Efficiency: .405 kW-hr/100miles

Manufacturer's Recall Notices

Jul-99 Recall #99S20
Shift lever in "park" may not fully engage.

Sep-99 Recall #99B17
Add decal to remind operator to keep the vehicle "on plug"
Replace the steering column insert plate with a revised design

Nov-99 Recall #99M05
1998 vehicles may experience premature battery wear out.

Mar-00 Recall #00B37
The current traction battery in some cases may prematurely trigger the "limited operating strategy" (LOS) eventually leading to reduced module energy and poss. Loss of power.
New charging system software has been developed.

Following dependability upgrades will be done contingent on diagnostic testing:
Update/Replace Battery control module
Update/Replace Transaxle Inverter Module
Replace Interface AdapterAssembly Module
Replace Traction Battery Charger
Check Traction Battery Heaters

Maintenance Log Vehicle # **815F Pepco**
Electric Ford Ranger
Vin # 1FTZR1074**WTA84492**

10/25/98	Meter Installed – Odometer 35 – Meter # 02 161 883
10/12 – 12/22/98	When in Park-Vehicle Rolls – Replace Motor Assembly
4/1 – 4/5/99	Replace – Trans Shift Cable Assembly – Battery Pack & Shift Cable
9/2/99	Vehicle won't Charge – Replace Charger Assembly
11/9/99	Remove Meter – End of Test Odometer 3604

815F

CUSTOMER NO. 71609	ADVISOR GLEN S CASE 642	CARD NO 5910	INVOICE DATE 12/18/98	INVOICE NO FOCS10004
FORD MOTOR CREDIT COMPANY	LABOR RATE / LICENSE NO. / MILEAGE 357		COLOR PACIFIC GRE	STOCK NO R2955
7090 GATEWAY DRIVE PO BOX 8	YEAR/MAKE/MODEL 98/FORD TRUCK/RANGER/TRK 4X2 REG CAB		DELIVERY DATE 09/28/98	DELIVERY MILES 1
ATTN:TOM SIGMAN	VEHICLE ID. NO. 1 F T Y R 1 0 Z 4 W T A 8 4 1 4 9 2 7		SELLING DEALER NO.	PRODUCTION DATE
COLUMBIA, MD 21045-0008	F.T.E. NO. / P.O. NO.		R.O. DATE 12/10/98	
RESIDENCE PHONE 202-872-2205 / BUSINESS PHONE 202-872-2255	SERVICE INSTALLED PARTS		R.O. NUMBER	CROSS REFERENCE MC: 39

LABOR & PARTS---
J# 1 77FOZ TRANSMISSION HOURS: 5.60 TECH(S):362 — WARRANT
CUST STATES: WHEN PUT IN PARK VEHICLE WILL STILL ROLL
MOTOR ASSEMBLY
TEST AND REPLACE

PARTS------QTY---FP-NUMBER--------------DESCRIPTION---------LIST PRICE-UNIT PRICE-
JOB # 1 1 F8YZ-7002-AC — WARRANT

JOB # 1 TOTAL PARTS 0.0

JOB # 1 TOTAL LABOR & PARTS 0.0

TOTALS---

PAYMENT METHOD

CASH [ ]
VISA [ ] MC [ ]
DINER [ ] DSC [ ]

CHECK# ....

CASHIER........ CALL/TIME..........

TOTAL LABOR....	0.0
TOTAL PARTS....	0.0
TOTAL SUBLET...	0.0
TOTAL G.O.G....	0.0
TOTAL MISC CHG.	0.0
TOTAL MISC DISC	0.0
TOTAL TAX......	0.0
TOTAL INVOICE $	0.0

X [signature]
CUSTOMER SIGNATURE

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 [END OF INVOICE] 17:13:5

815F

Field	Value
CUSTOMER NO.	71609
ADVISOR	GLEN S CASE 642
CARD NO.	
INVOICE DATE	04/05/99
INVOICE NO.	FOCS10
LABOR RATE	
LICENSE NO.	AJ0714
MILEAGE	1500
COLOR	PACIFIC GRE
STOCK NO.	R2
YEAR / MAKE / MODEL	98/FORD TRUCK/RANGER/TRK 4X2 REG CAB
DELIVERY DATE	09/28/98
DELIVERY MILES	
VEHICLE ID. NO.	[redacted]
SELLING DEALER NO.	
PRODUCTION DATE	
F.T.E. NO.	
P.O. NO.	
R.O. DATE	03/31/99
RESIDENCE PHONE	202-872-2205
BUSINESS PHONE	202-872-2255
SERVICE INSTALLED PARTS	
R.O. NUMBER	
CROSS REFERENCE	MO: 1

FORD MOTOR CREDIT COMPANY
7090 GATEWAY DRIVE PO BOX 8
ATTN:TOM SIGMAN
COLUMBIA, MD 21045-0008

LABOR & PARTS---

J# 1 77FDZ TRANSMISSION HOURS: 0.01 TECH(S):362 WARRA
AS INSTRUCTED BY FORD AND CHRIS BELL AT FORD ENGINEERING
TO REPLACE TRANS SHIFT CABLE ASSY
R&R BATTERY PACK AND REPLACE SHIFT CABLE PER CHRIS BELL
AT FORD HOT LINE

PARTS------QTY---FP-NUMBER---------------DESCRIPTION---------LIST PRICE-UNIT PRICE-

JOB # 1 1 F8YZ-7E395-AA CABLE ASY - S WARRA

JOB # 1 TOTAL PARTS 0

JOB # 1 TOTAL LABOR & PARTS 0

TOTALS---

$$
$ P A Y M E N T   M E T H O D $
$ CASH [ ] $
$ VISA [ ] MC [ ] $
$ DINER [ ] DSC [ ] $
$ CHECK# .... $
$ CASHIER....... CALL/TIME. Called 4/6 $
$$

LM w/coworker

TOTAL LABOR....	0
TOTAL PARTS....	0
TOTAL SUBLET...	0
TOTAL G.O.G....	0
TOTAL MISC CHG.	0
TOTAL MISC DISC	0
TOTAL TAX......	0
TOTAL INVOICE $	0

✓ Frank French
CUSTOMER SIGNATURE

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Vehicle #816F DOE Test Information

Total Miles by Month			
Month	**Miles**		
Oct	4	Apr	272
Nov	39	May	160
Dec	68	Jun	59
Jan-99	131	Jul	50
Feb	119	Aug	335
Mar	227	Sep	324
		Total Miles	**1788**

Facts:

Manufacturer's Energy Consumption Information

Range: City: 38 kW-hr/100miles Hwy: 43 kW-hr/100miles Efficiency: .405 kW-hr/100miles

Manufacturer's Recall Notices

Jul-99 Recall #99S20

Shift lever in "park" may not fully engage.

Sep-99 Recall #99B17

Add decal to remind operator to keep the vehicle "on plug"

Replace the steering column insert plate with a revised design

Nov-99 Recall #99M05

1998 vehicles may experience premature battery wear out.

Mar-00 Recall #00B37

The current traction battery in some cases may prematurely trigger the "limited operating strategy" (LOS) eventually leading to reduced module energy and poss. Loss of power. New charging system software has been developed.

Following dependability upgrades will be done contingent on diagnostic testing:

Update/Replace Battery control module

Update/Replace Transaxle Inverter Module

Replace Interface AdapterAssembly Module

Replace Traction Battery Charger

Check Traction Battery Heaters

Maintenance Log Vehicle # **816F Pepco**
Electric Ford Ranger
Vin # 1FTZR1072**WTA84491**

10/25/98	Meter Installed – Odometer 250 – Meter # 02 161 887
4/9 – 4/13/98	Vehicle shut off while Driving – Replace Module in Main Pack
8/16 – 8/24/99	Replace trans axle Assembly
10/8/99	Meter Removed – End of Test Odometer 2038

4/9/99 TO 4/14/99 816 F

CUSTOMER NO.	ADVISOR	CARD NO.	INVOICE DATE	INVOICE NO.
71609	GLEN S CASE 642	2067	04/14/99	FOCS109

FORD MOTOR CREDIT COMPANY
7090 GATEWAY DRIVE PO BOX 8
ATTN:TOM SIGMAN
COLUMBIA, MD 21045-0008

LABOR RATE	LICENSE NO.	MILEAGE	COLOR	STOCK NO.
		846	PACIFIC GRE	R29

YEAR / MAKE / MODEL	DELIVERY DATE	DELIVERY MILES
98/FORD TRUCK/RANGER/TRK 4X2 REG CAB	09/28/98	

VEHICLE ID. NO.	SELLING DEALER NO.	PRODUCTION DATE
[redacted]		

F.T.E. NO.	P.O. NO.	R.O. DATE	CARES RESPONSE
		04/10/99	

RESIDENCE PHONE	BUSINESS PHONE	SERVICE INSTALLED PARTS			R.O. NUMBER	CROSS REFERENCE
202-872-2205	202-872-2255					MO:

LABOR & PARTS--
J# 1 10FOZ ELECTRICAL HOURS: 0.01 TECH(S):362 WARRA
CUST STATES: CUT OFF WHILE DRIVING
DIAGNOSED VEHICLE AND TESTED SYSTEMS AND REPLACED BATTERY
IN MAIN PACK AND RECHARGED SYSTEM

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
JOB # 1	1	BXE-202	BATTERY			WARRA
				JOB # 1 TOTAL PARTS		0.
				JOB # 1 TOTAL LABOR & PARTS		0.

TOTALS---

PAYMENT METHOD

CASH [ ]
VISA [ ] MC [ ]
DINER [ ] DSC [ ]

CHECK# ....

CASHIER....... CALL/TIME..........

TOTAL LABOR....	0.
TOTAL PARTS....	0.
TOTAL SUBLET...	0.
TOTAL G.O.G....	0.
TOTAL MISC CHG.	0.
TOTAL MISC DISC	0.
TOTAL TAX......	0.
TOTAL INVOICE $	0.

CUSTOMER SIGNATURE

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UNLESS OTHERWISE SHOWN SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD

needed and that the mechanic's work was performed satisfactorily.

Authorized Signature

816F

All labor performed and parts replaced were necessary to perform repairs.

(SIGNED) DEALER GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER NO. 71503	ADVISOR TERRY [illegible] 93274	CARD NO. 5943		INVOICE DATE 08/24/99	INVOICE NO. FOCS11943
FORD MOTOR CREDIT COMPANY	LABOR RATE	LICENSE NO. AT2957	MILEAGE 1442	COLOR PACIFIC GRE	STOCK NO. R2952
7090 SAFEWAY DRIVE PO 90[illegible]	YEAR / MAKE / MODEL 99/FORD TRUCK/RANGER/TRK 4X2 REG CAB			DELIVERY DATE 09/28/98	DELIVERY MILES 1
ATTN:TOM SIGMAN	VEHICLE ID. NO. 1 F T Z R 1 0 7 2 W 1 A 8 4 4 9 1			SELLING DEALER NO.	PRODUCTION DATE
COLUMBIA, MD 21045-0002	F.T.E. NO.	P.O. NO.		R.O. DATE 08/16/99	CARES RESPONSE / OPEN SERVICE RECALL
RESIDENCE PHONE 202-972-2205 / BUSINESS PHONE 202-972-2255	SERVICE INSTALLED PARTS			R.O. NUMBER	CROSS REFERENCED MO: 144

LABOR & PARTS--

JOB 1 36F02 RECALLS HOURS: 0.01 TECH(S):362 WARRANT

PERFORM TRANSAXLE RECALL

PERFORM RECALL REPLACE TRANSAXLE ASSSY

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE
JOB # 1	1	XL5Z-7002-AA	TRANSAXLE ASY		WARRANT
JOB # 1	1	E0AZ-19554-AA	SEALANT LOCKTI		WARRANT

JOB # 1 TOTAL PARTS 0.0

JOB # 1 TOTAL LABOR & PARTS 0.0

TOTALS--

PAYMENT METHOD

CASH [ ]
VISA [ ] MC [ ]
DINER [ ] DSC [ ]
CHECK# ....
CASHIER....... CALL/TIME Called 8-25

TOTAL LABOR....	0.0
TOTAL PARTS....	0.0
TOTAL SUBLET...	0.0
TOTAL G.O.G....	0.0
TOTAL MISC CHG.	0.0
TOTAL MISC DISC	0.0
TOTAL TAX......	0.0
TOTAL INVOICE $	0.0

CUSTOMER SIGNATURE

ORM SAS-2 ORM ERA-2-INV © 1993 THE REYNOLDS+REYNOLDS COMPANY ALL RIGHTS RESERVED.

Vehicle #817F DOE Test Information

Total Miles by Month			
Month	**Miles**		
Oct	287	Apr	396
Nov	454	May	699
Dec	88	Jun	404
Jan-99	161	Jul	510
Feb	374	Aug	876
Mar	270	Sep	644
		Oct	84
		Total Miles	**5247**

Facts:

Manufacturer's Energy Consumption Information

Range: City: 38 kW-hr/100miles Hwy: 43 kW-hr/100miles Efficiency: .405 kW-hr/100miles

Manufacturer's Recall Notices

Jul-99 Recall #99S20
Shift lever in "park" may not fully engage.

Sep-99 Recall #99B17
Add decal to remind operator to keep the vehicle "on plug"
Replace the steering column insert plate with a revised design

Nov-99 Recall #99M05
1998 vehicles may experience premature battery wear out.

Mar-00 Recall #00B37
The current traction battery in some cases may prematurely trigger the "limited operating strategy" (LOS) eventually leading to reduced module energy and poss. Loss of power.
New charging system software has been developed.

Following dependability upgrades will be done contingent on diagnostic testing:
Update/Replace Battery control module
Update/Replace Transaxle Inverter Module
Replace Interface AdapterAssembly Module
Replace Traction Battery Charger
Check Traction Battery Heaters

Maintenance Log Vehicle # **817F Pepco**
Electric Ford Ranger
Vin # 1FTZR1073**WTA81034**

10/16/98	Install Meter – Odometer 133 – Meter # 02 161 892
12/7 – 12/17/98	Vehicle won't Start – Replaced Module
3/17 – 3/21/99	Vehicle won't Charge – Replace Charger Assembly
10/16/99	Meter Removed – End of Test Odometer 5380

817 F

CUSTOMER NO. 71609		ADVISOR GLEN S CASE 642	CARD NO. 5866	INVOICE DATE 12/18/98	INVOICE POC39975
FORD MOTOR CREDIT COMPANY		LABOR RATE / LICENSE NO. / MILEAGE 528		COLOR OXFORD WHIT	STOCK NO. R295
7090 GATEWAY DRIVE PO BOX 8		YEAR/MAKE/MODEL 98 FORD TRUCK/RANGER/TRK 4X2 REG CAB		DELIVERY DATE 09/28/98	DELIVERY MILES 1
ATTN:TOM SIGMAN		VEHICLE ID. NO. [redacted]		SELLING DEALER NO.	PRODUCTION DATE
COLUMBIA, MD 21045-0008		F.T.E. NO. / P.O. NO.		R.O. DATE 12/07/98	CARES RESPONSE / OPEN SERVICE RECALL
RESIDENCE PHONE 202-872-2205	BUSINESS PHONE 202-872-2255	SERVICE INSTALLED PARTS		R.O. NUMBER	CROSS REFERENCE NO. 82

LABOR & PARTS--

J# 1 78FOZ DRIVEABILITY HOURS: 0.01 TECH(S):362 WARRANT

CUST STATES: WONT MOVE CHECK AND ADVISE
WRENCH ON DASH WENT FROM 1/2 CHARGE THEN JUST DIED
DIAGNOSED VEHICLE AND REPLACED BATTERY AND RETESTED

PARTS------QTY---FP-NUMBER---------------DESCRIPTION---------LIST PRICE-UNIT PRICE-

JOB # 1 1 BXE-202 BATTERY WARRANT

JOB # 1 TOTAL PARTS 0.0

JOB # 1 TOTAL LABOR & PARTS 0.0

TOTALS--

$$

$ P A Y M E N T M E T H O D $

CASH [ ]
VISA [ ] MC [ ]
DINER [ ] DSC [ ]

CHECK# ....

CASHIER......... CALL/TIME Called ASM 12-18

$$

TOTAL LABOR....	0.0
TOTAL PARTS....	0.0
TOTAL SUBLET...	0.0
TOTAL G.O.G....	0.0
TOTAL MISC CHG.	0.0
TOTAL MISC DISC	0.0
TOTAL TAX......	0.0
TOTAL INVOICE $	0.0

Frank C. French Jr.
CUSTOMER SIGNATURE

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 [END OF INVOICE] 11:21:5

817F

CUSTOMER NO.	ADVISOR	CARD NO.	INVOICE DATE	INVOICE NO.
71609	GLEN S CASE 642	5919	03/22/99	FOCS106

FORD MOTOR CREDIT COMPANY
7090 GATEWAY DRIVE PO BOX 8
ATTN:TOM SIGMAN
COLUMBIA, MD 21045-0008

LABOR RATE	LICENSE NO.	MILEAGE	COLOR	STOCK NO.
		1500	OXFORD WHIT	R2

YEAR / MAKE / MODEL	DELIVERY DATE	DELIVERY MILES
98/FORD TRUCK/RANGER/TRK 4X2 REG CAB	09/28/98	

VEHICLE ID. NO.	SELLING DEALER NO.	PRODUCTION DATE
1 F T Z R 1 0 7 3 W T A 8 1 0 3 4		

F.T.E. NO.	P.O. NO.	R.O. DATE	CARES RESPONSE / OPEN SERVICE RECALL
		03/17/99	

RESIDENCE PHONE	BUSINESS PHONE	SERVICE INSTALLED PARTS	R.O. NUMBER	CROSS REFERENCED
202-872-2205	202-872-2255			MO: 1

LABOR & PARTS--
J# 1 10FOZ ELECTRICAL HOURS: 0.01 TECH(S):362 WARRA
CUST STATES: WILL NOT TAKE A CHARGE CHECK AND ADVISE
REPLACED CHARGER ASSEMBLY AND TIGHTENED COVER

PARTS-----QTY---FP-NUMBER----------------DESCRIPTION---------LIST PRICE-UNIT PRICE-
JOB # 1 1 XL5Z-10B689-AA CHARGER - BATT WARRA
JOB # 1 TOTAL PARTS 0
JOB # 1 TOTAL LABOR & PARTS 0

TOTALS---

PAYMENT METHOD
CASH [ ]
VISA [ ] MC [ ]
DINER [ ] DSC [ ]
CHECK# ....
CASHIER....... CALL/TIME. 3:22 pm

TOTAL LABOR....	0
TOTAL PARTS....	0
TOTAL SUBLET...	0
TOTAL G.O.G....	0
TOTAL MISC CHG.	0
TOTAL MISC DISC	0
TOTAL TAX......	0
TOTAL INVOICE $	0

X ______ CUSTOMER SIGNATURE

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Vehicle #337 DOE Test Information

Total Miles by Month			
Month	**Miles**	Nov	522
Apr	1752	Dec	719
May	1592	Jan-00	1462
Jun	1509	Feb	2111
Jul	905	Mar	1426
Aug	771	Apr	2497
Sep	1742	May	2329
Oct	1239	**Total Miles**	**20576**

Facts:

Manufacturer's Energy Consumption Information

Range: City: 38 kW-hr/100miles Hwy: 43 kW-hr/100miles Efficiency: .405 kW-hr/100miles

Manufacturer's Recall Notices

Jul-99 Recall #99S20
Shift lever in "park" may not fully engage.

Sep-99 Recall #99B17
Add decal to remind operator to keep the vehicle "on plug"
Replace the steering column insert plate with a revised design

Nov-99 Recall #99M05
1998 vehicles may experience premature battery wear out.

Mar-00 Recall #00B37
The current traction battery in some cases may prematurely trigger the "limited operating strategy" (LOS) eventually leading to reduced module energy and poss. Loss of power.
New charging system software has been developed.

Following dependability upgrades will be done contingent on diagnostic testing:
Update/Replace Battery control module
Update/Replace Transaxle Inverter Module
Replace Interface AdapterAssembly Module
Replace Traction Battery Charger
Check Traction Battery Heaters

Maintenance Log Vehicle # **337 ETA**
Electric Ford Ranger
Vin # 1FTZR1079**WTA84867**

2/11 – 2/12/99	Oil light on dash illuminating - Replace switch
4/99	Install Meter – Odometer 3043 – Meter # 02 161 889
4/2 – 4/6/99	Power gauge not reading accurately –oil pressure light illuminating causing reduced range – replace oil-sending unit
4/20 – 4/21/99	Oil light on dash illuminating – will order parts and call vehicle in for repair
7/28 – 8/18/99	Replace Modules 18 & 20 – Update BCM – Replace Trans axle
11/3 – 12/16/99	Recall 99B17 Upgrade – Replace IAA Module
5/26/00	Meter Removed – End of Test Odometer - 23619

SERVICE HOURS:
MON - FRI.
7:00 AM - 6:00 PM

SAT.
MAINTENANCE / LIGHT REPAIR
8:00 AM - 1:00 PM

LOU GRUBB Ford

8555 FRANK LLOYD WRIGHT BLVD.
SCOTTSDALE, ARIZONA 85260

2/16

FOR SERVICE RESERVATIO
OR INFORMATION
(602) 596-2525

PRO RATA %	TOTAL PARTS	PRO RATA %	TOTAL LABOR	TOTAL CLAIM
SUB TOTAL	ALLOWANCE	PLUS PRICE DIFF.	LESS REC.	

(CHECK (✓) APPROPRIATE BOX)

☐ CLAIMS REVIEW ☐ AUTHORIZATION TO SUBMIT CLAIM ☐ PARTS SCRAP OUT

$ PARTS $ LABOR $ TOTAL

Authorized Signature and Date

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

X
THIS COPY MUST BE RETURNED FOR ADJUSTMENT

DEALER CO
71J17
P & A COD
20323

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE. UNLESS OTHERWISE SHOWN, SERVICES DESC PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED O UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE F FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD.

(SIGNED) DEALER, GENERAL MANAGER, OR AUTHORIZED PERSON

---------- INVOICE TO ----------
POTOMAC ELECTRIC POWER CO (PEPCO)
401 SOUTH 2ND AVE
PHOENIX AZ 85004
HOME: (202) 872-2973 WORK: (602) 872-2973

---------- DRIVER/OWNER INFORMATION -- INVOICE: 41
POTOMAC ELECTRIC POWER CO (PEPCO)
401 SOUTH 2ND AVE
PHOENIX AZ 85004
HOME: (202) 872-2973 WORK: (602) 872-2973

---------- FOR OFFICE USE ----------
TAG: 6670 ADV: 272 MAU, A GR INVOICE: QUOTE WAR W CL
MFG: 820329 TAX RULES: (YNNN INVOICED AT: 02/16/99 09:15:13
ODOMETER IN: 1002 DIST: FMC
DATES BEGIN: 02/11/99 DONE: 02/12/99

---------- VEHICLE INFORMATION ----------
VIN 1FTZR1071WTA84367 LICENSE NUMBER: AZ AF
98 FORD RANGER 2WD RCAB WHITE
STOCK# 00051059
DATES INSERVICE: 120899 PRODUCTION: 072798 SOLD: 120

---------- *** QUOTE AFTER PRELIMINARY BILL ***

CONCERN 51 CUST STATES OIL LIGHT ON DASH COMES ON ELECTRIC RANGER

	OPERATION	TECH	HOURS	AMOU
	M1	146	2.7	160

CAUSE SEE TECHCOMMENTS BELOW
CORRECTION X
COMMENT X
TECH NOTES SELF TEST TIM MODULE IAA MODULE AND PCM MODULE CODE 1284 FROM TIM MODU
LE PINPOINT TEST MONITOR RIDS USE IRACTION MOTOR TESTER USE BREAKOUT B
OX TEST OIL PRESS SWITCH CIRCUIT REPLACE SWITCH DUE TO ERRATIC AND PET
EST ALL PASS

PART NUMBER	FO#	NOTE	DESCRIPTION	QT:	SELL
FMC F81Z 7E440 AA			*SENSOR ASY	1	71.36

PARTS: COUNT 1 ALLOWABLE: 28.54

FACTORY CONCERN CD: A05 COND CODE : 42
FP-F81Z7E440AA
REPAIR TYPE 01 VISIT 1 CODES -

---------- SUBTOTAL ----------
PARTS
MECHANICAL LABOR
TOTAL CHARGE FOR CONCERN

TYPE: W

---------- GRAND TOTALS ----------

SUMMARY OF CHARGES FOR INVOICE W11884

PARTS	99.90
MECHANICAL LABOR	160.89
TOTAL CHARGE	260.79

PAYMENT DISTRIBUTION FOR INVOICE W1
TOTAL CHARGE
FAC WARRANTY

IF YOU HAVE ANY QUESTIONS - PLEASE SEE A GREGORY YOU

CUSTOMER COPY

449854

1065-2 CANADA SERVICES, INC.

SERVICE HOURS:
MON - FRI.
7:00 AM - 6:00 PM

SAT.
MAINTENANCE / LIGHT REPAIR
8:00 AM - 1:00 PM

LOU GRUBB Ford

8555 FRANK LLOYD WRIGHT BLVD.
SCOTTSDALE, ARIZONA 85260

FOR SERVICE RESERVATION
OR INFORMATION
(602) 596-2525

PRO RATA %	TOTAL PARTS	PRO RATA %	TOTAL LABOR	TOTAL CLAIM
SUB TOTAL	ALLOWANCE		PLUS PRICE DIFF.	LESS REC.

(CHECK (✓) APPROPRIATE BOX)

☐ CLAIMS REVIEW ☐ AUTHORIZATION TO SUBMIT CLAIM ☐ PARTS SCRAP OUT

$ PARTS $ LABOR $ TOTAL

Authorized Signature and Date

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

X
THIS COPY MUST BE RETURNED FOR ADJUSTMENT

DEALER COD
71J178
P & A CODE
20323

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE. UNLESS OTHERWISE SHOWN, SERVICES DESCR PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE PO FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD.

(SIGNED) DEALER, GENERAL MANAGER, OR AUTHORIZED PERSON

---------- INVOICE TO ----------
POTOMAC ELECTRIC POWER CO (PEPCO)
401 SOUTH 2ND AVE
PHOENIX AZ 85004
HOME: (202) 872-2973 WORK: (602) 872-2973

---------- DRIVER/OWNER INFORMATION -- INVOICE: W175
POTOMAC ELECTRIC POWER CO (PEPCO)
401 SOUTH 2ND AVE
PHOENIX AZ 85004
HOME: (202) 872-2973 WORK: (602) 872-2973

---------- FOR OFFICE USE ----------
TAG: 5133 ADV: 211 POWELL, V INVOICE: PRELIM WAR W MA
MFG: 820323 TAX RULES: (YNNN INVOICED AT: 04/06/99 09:02:13
ODOMETER IN: 3017 DIST: FMC
DATES BEGIN: 04/02/99 DONE: 04/06/99

---------- VEHICLE INFORMATION ----------
VIN 1FTZR107(WTA84867 LICENSE NUMBER: AZ HF3337
98 FORD RANGER 2WD RCAB WHITE
STOCK# 00051059
DATES INSERVICE: 120898 PRODUCTION: 072798 SOLD: 1208

		OPERATION	TECH	HOURS	AMOU
CONCERN 51	POWER GAUGE NOT READING ACCURATELY				
CAUSE	SEE TECH COMMENTS BELOW	M1	133	3.2	190.
CORRECTION	X				
COMMENT	X				

TECH NOTES CHARGE BATT PACK OVERNIGHT EEC TEST CK CODES IAA C1284 BCM SYSTEM PASS TIM SYSTEM PASS PERFORMED ELECTRIC MOTOR DIAGNOSTIC TEST TOP OFF OIL LEVEL LOW LEVEL CK ALL WIRING AFFECTING OK PRESSURE SENDING UNIT CIRCUITR R&R OIL SENDING UNIT DEFECTIVE OIL PRESSURE LIGHT ILLUMINATING CAUSING REDUCED DRIVING RANGE NO LABOR OPS F ELEC VEHICLE

PART NUMBER	PO#	NOTE	DESCRIPTION	QTY	SELL	
FMC F8YZ 7E440 AA			*SENSOR ASY	1	71.36	71.
PARTS: COUNT 1			ALLOWANCE: 28.54			

FACTORY CONCERN CD: D03 COND CODE : 42
FP-F8YZ7E440AA
REPAIR TYPE 01 VISIT 1 CODES -

---------- SUBTOTAL ----------
PARTS 99.
MECHANICAL LABOR 190.
TOTAL CHARGE FOR CONCERN 290.

TYPE: W

---------- GRAND TOTALS ----------

SUMMARY OF CHARGES FOR INVOICE W17582
PARTS 99.90
MECHANICAL LABOR 190.69
TOTAL CHARGE 290.59

PAYMENT DISTRIBUTION FOR INVOICE W17582
TOTAL CHARGE 290.
FAC WARRANTY 290.

IF YOU HAVE ANY QUESTIONS - PLEASE SEE VANESSA POWELL

PAGE
LAST PA

CUSTOMER COPY 458479

1065-25117 AADA SERVICES, INC.

SERVICE HOURS:
MON - FRI.
7:00 AM - 6:00 PM

SAT.
MAINTENANCE / LIGHT REPAIR
8:00 AM - 1:00 PM

LOU GRUBB Ford

8555 FRANK LLOYD WRIGHT BLVD.
SCOTTSDALE, ARIZONA 85260

ETA

FOR SERVICE RESERVATION
OR INFORMATION
(480) 596-2525

PRO RATA %	TOTAL PARTS	PRO RATA %	TOTAL LABOR	TOTAL CLAIM
SUB TOTAL	ALLOWANCE	PLUS PRICE DIFF.	LESS REC.	

(CHECK (✓) APPROPRIATE BOX)

☐ CLAIMS REVIEW ☐ AUTHORIZATION TO SUBMIT CLAIM ☐ PARTS SCRAP OUT

$ PARTS $ LABOR $ TOTAL

Authorized Signature and Date

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

X
THIS COPY MUST BE RETURNED FOR ADJUSTMENT

DEALER CODE
71J178
P & A CODE
20323

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE. UNLESS OTHERWISE SHOWN, SERVICES DESCRIBE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR R UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD.

(SIGNED) DEALER, GENERAL MANAGER, OR AUTHORIZED PERSON

---------- INVOICE TO ----------
POTOMAC ELECTRIC POWER CO (PEPCO)
401 SOUTH 2ND AVE
LEE ANN TYREE
PHOENIX AZ 85004
HOME: (202) 872-2973 WORK: (602) 256-2783

---------- DRIVER/OWNER INFORMATION -- INVOICE: W1964
POTOMAC ELECTRIC POWER CO (PEPCO)
401 SOUTH 2ND AVE
LEE ANN TYREE
PHOENIX AZ 85004
HOME: (202) 872-2973 WORK: (602) 256-2783

---------- FOR OFFICE USE ----------
TAG: 5000 ADV: 211 POWELL, V INVOICE: QUOTE WAR W AB
MFG: 820323 TAX RULES: YYNNN INVOICED AT: 08/05/99 15:24:14
ODOMETER IN: 3200 DIST: FMC
DATES BEGIN: [illegible] DONE: [illegible]

---------- VEHICLE INFORMATION ----------
VIN 1FTZR107XWTA84867 LICENSE NUMBER: AZ AF3337
98 FORD RANGER 2WD RCAB WHITE
STOCK# 00051059
DATES INSERVICE: 120898 PRODUCTION: 072798 SOLD: 120898

---------- *** QUOTE AFTER FINAL BILL *** ----------

	OPERATION	TECH	HOURS	AMOUNT
CONCERN 51 CST STS OIL LIGHT ON DASH ILUMINATINGG				
CORRECTION TICKET TOO OLD CLOSE OUT NO PARTS NO LABOR OK	NC	199	.0 B	.0
FACTORY CONCERN CD: A85 COND CODE : X				
LINE AUTH: JO 062499 09:36				

---------- SUBTOTAL ----------
TOTAL CHARGE FOR CONCERN .0

TYPE: W

---------- GRAND TOTALS ----------

SUMMARY OF CHARGES FOR INVOICE W19640
TOTAL CHARGE .00

PAYMENT DISTRIBUTION FOR INVOICE W19640
FAC WARRANTY .0
TOTAL CHARGE .0

LEANNE 602-256-2783 ETA
IF YOU HAVE ANY QUESTIONS - PLEASE SEE VANESSA POWELL
REPRINTED 1 TIMES

PAGE
LAST PAG

1086-25117 AADA SERVICES, INC.

ACCOUNTING COPY

481530

SERVICE HOURS:
MON - FRI.
7:00 AM - 6:00 PM

SAT.
MAINTENANCE / LIGHT REPAIR
8:00 AM - 1:00 PM

LOU GRUBB Ford

8555 FRANK LLOYD WRIGHT BLVD.
SCOTTSDALE, ARIZONA 85260

FOR SERVICE RESERVATION
OR INFORMATION
(480) 596-2525

PRO RATA %	TOTAL PARTS	PRO RATA %	TOTAL LABOR	TOTAL CLAIM
SUB TOTAL	ALLOWANCE	PLUS PRICE DIFF.	LESS REC.	

(CHECK (✓) APPROPRIATE BOX)

☐ CLAIMS REVIEW ☐ AUTHORIZATION TO SUBMIT CLAIM ☐ PARTS SCRAP OUT

$ PARTS $ LABOR $ TOTAL

Authorized Signature and Date

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

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DEALER CODE
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P & A CODE
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(SIGNED) DEALER, GENERAL MANAGER, OR AUTHORIZED PERSON (

INVOICE TO

POTOMAC ELECTRIC POWER CO (PEPCO)
401 SOUTH 2ND AVE
LEE ANN TYREE
PHOENIX AZ 85004
HOME: (202) 872-2973 WORK: (602) 256-2783

DRIVER/OWNER INFORMATION -- INVOICE: W30983

POTOMAC ELECTRIC POWER CO (PEPCO)
401 SOUTH 2ND AVE
LEE ANN TYREE
PHOENIX AZ 85004
HOME: (202) 872-2973 WORK: (602) 256-2783

FOR OFFICE USE

TAG: 6137 ADV: 272 MAU, A GR INVOICE: PRELIM WAR W KM
MFG: 820323 TAX RULES: YYNNN INVOICED AT: 08/18/99 11:44:31
ODOMETER IN: 6801 DIST: FMC
DATES BEGIN: 07/28/99 DONE: 08/18/99

VEHICLE INFORMATION

VIN 1FTZR107XWTA84867 LICENSE NUMBER: AZ AF3337
98 FORD RANGER 2WD RCAB WHITE
DATES INSERVICE: 120698 PRODUCTION: 072798 SOLD: 120898

		OPERATION	TECH	HOURS	AMOUNT
CONCERN 51	TOWED IN CUST STATES LOW RANGE 21 MILES WONT CHARGE UP				
CAUSE	SEE TECH COMMENTS BELOW	M1	146	3.3	211.20
CORRECTION	X		146	12.0	768.00
COMMENT	X				

TECH NOTES TEST BCM CODE 1857 TEST I/A NO CODES TEST TIM CODE 1284 PINPOINT TEST CONTACT TOM MEIMCHECK AT EV HOTLINE TEST BAT BACK REMOVE PACK INSPECT GENS LEADS REINSTALL PACK RECHARGE REMOVE PACK AGAIN REMOVE CELL 18-20 INSTALL GR' CELL AND REINSTALL AND CHARGE REMOVE PACK AGAIN AND REPLACE CELL 18 AND 20 ALSO REPLACE BCM WITH UPDATE REINSTALL AND RECHARGE FOR CODE 1284 REMOVE AND REPLACE ELECTRIC TRANSAXLE WITH NEW GME DUE T O LOW OIL PRESS RETEST ALL PASS RESET HISTORICAL DATA AND RETEST TRANSAXLE SUPPLIED BY FORD ENGINERRING CELL 18-20 REPLACE NEW TRANSAXLE 18+20 AND BCM REQUEST MTIME FOR ALL OF REPAIR NO GPPS FOR ELECTRIC VEHICLE

PART NUMBER	PO#	NOTE	DESCRIPTION	QTY	SELL	
FMC XL5Z 10B687 BB			*CONTROL AND BATTERY	1	1116.00	1116.00
FMC BXE 202			*BATTERY	2	301.60	603.20
PARTS: COUNT 3			ALLOWANCE: 687.68			

FACTORY CONCERN CD: C26 COND CODE : 42
FP-XL5Z10B68/BB
REPAIR TYPE 01 VISIT 1 CODES -

SUBTOTAL

PARTS	2406.88
MECHANICAL LABOR	979.20
TOTAL CHARGE FOR CONCERN	3386.08

TYPE: W

GRAND TOTALS

SUMMARY OF CHARGES FOR INVOICE W30983

PARTS	2406.88
MECHANICAL LABOR	979.20
TOTAL CHARGE	3386.08

PAYMENT DISTRIBUTION FOR INVOICE W30983

TOTAL CHARGE	3386.08
FAC WARRANTY	3386.08

PAGE 1

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485365

SERVICE HOURS:
MON - FRI.
7:00 AM - 6:00 PM

SAT.
MAINTENANCE / LIGHT REPAIR
8:00 AM - 1:00 PM

LOU GRUBB Ford

8555 FRANK LLOYD WRIGHT BLVD.
SCOTTSDALE, ARIZONA 85260

FOR SERVICE RESERVATION
OR INFORMATION
(602) 596-2525

PRO RATA %	TOTAL PARTS	PRO RATA %	TOTAL LABOR	TOTAL CLAIM
SUB TOTAL	ALLOWANCE	PLUS PRICE DIFF.	LESS REC.	

(CHECK (✓) APPROPRIATE BOX)

CLAIMS REVIEW	AUTHORIZATION TO SUBMIT CLAIM	PARTS SCRAP OUT
$ PARTS	$ LABOR	$ TOTAL

Authorized Signature and Date

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

X _____ THIS COPY MUST BE RETURNED FOR ADJUSTMENT

DEALER CODE
71J178
P & A CODE
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(SIGNED) DEALER, GENERAL MANAGER, OR AUTHORIZED PERSON (DATE) 4.8.99

---------- INVOICE TO ----------
POTOMAC ELECTRIC POWER CO (PEPCO)
401 SOUTH 2ND AVE
PHOENIX AZ 85004
HOME: (202) 872-2973 WORK: (602) 872-2973

---------- DRIVER/OWNER INFORMATION -- INVOICE: W17582
POTOMAC ELECTRIC POWER CO (PEPCO)
401 SOUTH 2ND AVE
PHOENIX AZ 85004
HOME: (202) 872-2973 WORK: (602) 872-2973

---------- FOR OFFICE USE ----------
TAG: 5133 REV: 211 POWELL, V INVOICE: PRELIM WAR W MA
MFG: 820323 TAX RULES: YYNNN INVOICED AT: 04/06/99 09:02:13
ODOMETER IN: 3017 DIST: FMC
DATES BEGIN: 04/02/99 DONE: 04/06/99

---------- VEHICLE INFORMATION ----------
VIN 1FTZR107XWTA84867 LICENSE NUMBER: AZ AF3337
98 FORD RANGER 2WD RCAB WHITE
STOCK# 00051059
DATES INSERVICE: 120898 PRODUCTION: 072798 SOLD: 120898

		OPERATION	TECH	HOURS	AMOUNT
CONCERN 51	POWER GAUGE NOT READING ACCURATELY				
CAUSE	SEE TECH COMMENTS BELOW	M1	133	3.2	190.69
CORRECTION	X				
COMMENT	X				

TECH NOTES CHARGE BATT PACK OVERNIGHT EEC TEST CK CODES IAA C1284 BCM SYSTEM PASS TIM SYSTEM PASS PERFORMED ELECTRIC MOTOR DIAGNOSTIC TEST TOP OFF OIL LEVEL LOW LEVEL CK ALL WIRING AFFECTING OK PRESSURE SENDING UNIT CIRCUITRY R&R OIL SENDING UNIT DEFECTIVE OIL PRESSURE LIGHT ILLUMINATING CAUSING REDUCED DRIVING RANGE NO LABOR OPS FOR ELEC VEHICLE

PART NUMBER	PG#	NOTE	DESCRIPTION	QTY	SELL	
FMC F8YZ 7E440 AA			*SENSOR ASY	1	71.36	71.36
PARTS: COUNT 1			ALLOWANCE: 28.54			

FACTORY CONCERN CD: D03 COND CODE : 42
FP-F8YZ7E440AA
REPAIR TYPE 01 VISIT 1 CODES -

---------- SUBTOTAL ----------

PARTS	99.90
MECHANICAL LABOR	190.69
TOTAL CHARGE FOR CONCERN	290.59

TYPE: W

---------- GRAND TOTALS ----------

SUMMARY OF CHARGES FOR INVOICE W17582

PARTS	99.90
MECHANICAL LABOR	190.69
TOTAL CHARGE	290.59

PAYMENT DISTRIBUTION FOR INVOICE W17582

TOTAL CHARGE	290.59
FAC WARRANTY	290.59

IF YOU HAVE ANY QUESTIONS - PLEASE SEE VANESSA POWELL

PAGE 1
LAST PAGE

1086-25117 AADA SERVICES, INC.

ACCOUNTING COPY 458479

DAMAGE REPORT
03/08/99 at 14:44

ETEC
D.R. 26353-0004455
Est: S. PAUL

CAPITOL COLLISION REPAIR SPECIALISTS

331

902 SOUTH 19TH AVENUE
PHOENIX, AZ 85009-
(602) 253-1630

Owner: ETEC
Address: P.O. BOX 70
PHOENIX AZ 85001

Day Phone: (602) 716-9576-
Other Ph: ( ) - -
Deductible: $ N/A

Insurance Co.:
Claim No.:

Phone:
Adj.:

98 FORD RANGER 4X2 XL 2D SHORT WHITE 6-3.0L-FI
Vin: 1FTZR107XWTA84867 License: AF-3337 AZ Prod Date: 7/98 Odometer: 1959

Automatic transmission
Dual mirrors
Passenger airbag
Clear coat paint
Power steering
Anti-lock brakes (2)
Split bench seats
Rear step bumper
Power brakes
Driver airbag
Styled steel wheels

NO.	OP.	DESCRIPTION OF DAMAGE	QTY	PART COST	LABOR	PAINT	MISC
1		PICK UP BOX					
2*	Repr	LT Otr pnl 6 ft bx w/o whl opn	1	0.00	4.0	2.9	
3		Add for Clear Coat	1	0.00	0.0	1.2	
4		REAR LAMPS					
5		R&I LT Tail lamp assy	1	0.00	0.3	0.0	
6		REAR BUMPER					
7		R&I Face bar styleside platinu	1	0.00	0.6	0.0	
8		MISCELLANEOUS OPERATIONS					
9*	Refin	TINT COLOR	1	0.00	0.0	0.5	
10*	Refin	BAG VEHICLE FOR OVERSPRAY	1	0.00	0.5	0.0 T	5.00
		Subtotals ===>		0.00	5.4	4.6	5.00

DAMAGE REPORT
03/08/99 at 14:44

D.R. 26353-0004455
Est: S. PAUL

CAPITOL COLLISION REPAIR SPECIALISTS

902 SOUTH 19TH AVENUE
PHOENIX, AZ 85009-
(602) 253-1630

Parts			0.00
Body Labor	5.4 units @ $36.00		194.40
Paint Labor	4.6 units @ $36.00		165.60
Paint/Materials	4.6 units @ $22.00		101.20
Sublet/Misc			5.00
SUBTOTAL		$	466.20
Tax on $ 106.20 at 7.0000%			7.43
GRAND TOTAL		$	473.63
INSURANCE PAYS		$	473.63

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Non-asterisk(*) items are derived from the Guide DR2MD98. Database Date 1/99
Double asterisk(**) items indicate part supplied by a supplier other than the original equipment manufacturer.
CAPA items have been certified for fit and finish by the Certified Auto Parts Association.
NAGS Part Numbers, Prices and Labor Times are provided from National Auto Glass Specifications, Inc.
EZEst - A product of CCC Information Services Inc.

Vehicle #338 DOE Test Information

Total Miles by Month			
Month	**Miles**	Oct**	0
Feb	297	Nov**	0
Mar	1786	Dec**	0
Apr	2794	Jan-00**	0
May	2078	Feb	1886
Jun	1964	Mar	1844
Jul	2014	Apr	2609
Aug	738	May	2488
Sep	1049	**Total Miles**	**21547**

** Vehicle in for service. See maintenance log.

Facts:

Manufacturer's Energy Consumption Information

Range: City: 38 kW-hr/100miles Hwy: 43 kW-hr/100miles Efficiency: .405 kW-hr/100miles

Manufacturer's Recall Notices

Jul-99 Recall #99S20

Shift lever in "park" may not fully engage.

Sep-99 Recall #99B17

Add decal to remind operator to keep the vehicle "on plug"

Replace the steering column insert plate with a revised design

Nov-99 Recall #99M05

1998 vehicles may experience premature battery wear out.

Mar-00 Recall #00B37

The current traction battery in some cases may prematurely trigger the "limited operating strategy" (LOS) eventually leading to reduced module energy and poss. Loss of power. New charging system software has been developed.

Following dependability upgrades will be done contingent on diagnostic testing:

Update/Replace Battery control module

Update/Replace Transaxle Inverter Module

Replace Interface AdapterAssembly Module

Replace Traction Battery Charger

Check Traction Battery Heaters

Maintenance Log Vehicle # **338 ETA**
Electric Ford Ranger
Vin # 1FTZR1079**WTA84859**

2/99	Install Meter – Odometer 1670 – Meter # 01 978 166
3/4/99 - 3/5/99	Charge gauge not working correctly – Could not duplicate
8/10 – 9/7/99	Replace BCM and Module 11 – Motor Assembly
9/17/99	Meter Replaced – Meter # 02 161 882
10/25 – 11/16/99	Update BCM – Replace IAA Module – Replace Battery Charger
1/5 – 2/18/00	Low Range after Full Charge – Replace Battery Charger Assembly
5/26/00	Meter Removed – End of Test Odometer - 23217

SERVICE HOURS:
MON - FRI.
7:00 AM - 6:00 PM

SAT.
MAINTENANCE / LIGHT REPAIR
8:00 AM - 1:00 PM

LOU GRUBB Ford

8555 FRANK LLOYD WRIGHT BLVD.
SCOTTSDALE, ARIZONA 85260

FOR SERVICE RESERVATIO
OR INFORMATION
(602) 596-2525

PRO RATA %	TOTAL PARTS	PRO RATA %	TOTAL LABOR	TOTAL CLAIM
SUB TOTAL	ALLOWANCE	PLUS PRICE DIFF.	LESS REC.	

(CHECK (✓) APPROPRIATE BOX)

☐ CLAIMS REVIEW ☐ AUTHORIZATION TO SUBMIT CLAIM ☐ PARTS SCRAP OUT

$ PARTS $ LABOR $ TOTAL

Authorized Signature and Date

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

X _____
THIS COPY MUST BE RETURNED FOR ADJUSTMENT

DEALER CO
71J178
P & A CODI
20323

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(SIGNED) DEALER, GENERAL MANAGER, OR AUTHORIZED PERSON

INVOICE TO

FOTOMAC ELECTRIC POWER CO
401 SOUTH 2ND AVE
PHOENIX AZ 85004
HOME: (888) 383-2387 WORK: (602) 256-2599

DRIVER/OWNER INFORMATION -- INVOICE: W14

FOTOMAC ELECTRIC POWER CO
401 SOUTH 2ND AVE
PHOENIX AZ 85004
HOME: (888) 383-2387 WORK: (602) 256-2599

FOR OFFICE USE

TAG: 4909 ADV: 230 BOYLE, ER INVOICE: PRELIM WAR W SK
MFG: 820323 TAX RULES: Y/NNN INVOICED AT: 03/05/99 10:03:36
ODOMETER IN: 2114 DIST: FMC
DATES BEGIN: 03/04/99 DONE: 03/05/99

VEHICLE INFORMATION

VIN 1FTZR1070WTA84839 LICENSE NUMBER: AZ AF333
98 FORD RANGER 2WD RCAB WHITE
STOCK# 00051767
DATES INSERVICE: 011499 PRODUCTION: 072798 SOLD: 011

		OPERATION	TECH	HOURS	AMO
CONCERN 51	CUST STS CHARGE GUAGE NOT WORKING CORRECTLY				
CAUSE	TEST IAA MODULE NO CODES TEST	M1	146	1.0	59
CORRECTION	BCM NO CODES TEST TIM AND RESET BCM COULDNO DUPLICATE CONCERN				
COMMENT	M TIME FOR NO DPP CODES FOR ELECTRIC VEH				
FACTORY	CONCERN CD: E40 COND CODE : 42				
	REPAIR TYPE 01 VISIT 1 CODES -				

SUBTOTAL

MECHANICAL LABOR 59
TOTAL CHARGE FOR CONCERN 59.

TYPE: W

GRAND TOTALS

SUMMARY OF CHARGES FOR INVOICE W14173
MECHANICAL LABOR 59.59
TOTAL CHARGE 59.59

PAYMENT DISTRIBUTION FOR INVOICE W141.
TOTAL CHARGE 59.

FAC WARRANTY 59.

IF YOU HAVE ANY QUESTIONS - PLEASE SEE BRIAN THOMAS BOYLE

PAGE
LAST P

1095-25117 AADA SERVICES, INC.

CUSTOMER COPY

463419

SERVICE HOURS:
MON - FRI.
7:00 AM - 6:00 PM

SAT.
MAINTENANCE / LIGHT REPAIR
8:00 AM - 1:00 PM

LOU GRUBB Ford

8555 FRANK LLOYD WRIGHT BLVD.
SCOTTSDALE, ARIZONA 85260

FOR SERVICE RESERVATION
OR INFORMATION
(602) 596-2525

PRO RATA %	TOTAL PARTS	PRO RATA %	TOTAL LABOR	TOTAL CLAIM
SUB TOTAL	ALLOWANCE	PLUS PRICE DIFF.	LESS REC.	

(CHECK (✓) APPROPRIATE BOX)

CLAIMS REVIEW	AUTHORIZATION TO SUBMIT CLAIM	PARTS SCRAP OUT
$ PARTS	$ LABOR	$ TOTAL

Authorized Signature and Date

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

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P & A CODE
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(SIGNED) DEALER, GENERAL MANAGER, OR AUTHORIZED PERSON

---------- INVOICE TO ----------
POTOMAC ELECTRIC POWER CO
401 SOUTH 2ND AVE
PHOENIX AZ 85004
HOME: (888) 383-2387 WORK: (602) 256-2599

---------- DRIVER/OWNER INFORMATION -- INVOICE: W3234
POTOMAC ELECTRIC POWER CO
401 SOUTH 2ND AVE
PHOENIX AZ 85004
HOME: (888) 383-2387 WORK: (602) 256-2599

---------- FOR OFFICE USE ----------
TAG: 6305 ADV: 272 MAU, A GR INVOICE: PRELIM WAR W KM
MFG: 920323 TAX RULES: YYNNN INVOICED AT: 09/07/99 08:34:29
ODOMETER IN: 12603 DIST: FMC
DATES BEGIN: 08/10/99 DONE: 09/07/99

---------- VEHICLE INFORMATION ----------
VIN 1FTZR1070WTA84859 LICENSE NUMBER: AZ AF3338
98 FORD RANGER 2WD RCAB WHITE
STOCK# 00051767
DATES INSERVICE: 011499 PRODUCTION: 072798 SOLD: 01149

		OPERATION	TECH	HOURS	AMOUN
CONCERN 51	TOWED IN CUST STATES WONT CHARGE AND ELECTRIC HAZARD WARNING LAMP COMES ON	M1	146	10.0	640.0

CAUSE SEE TECH NOTES BELOW
CORRECTION X
COMMENT X
TECH NOTES TEST BCM CODE 1838 1839 TEST IAA NO CODES TEST TIM NO CODES PERFORM MODULE SELSCT BAT TEST CODE 1839 PS PUMP CAUSING BAT LEAKAGE REPLACE PS PUMP CONTACT TCM NEIMCHECK AT FORD ENGINEERING ADVISED TO REPLACE BCM AND MODU 11 REMOVE BATT PACK INSTALL DRY CELL REINSTALL PACK AND CHARGE REMOVE PACK AFTER CHARGE AND REPLACE 11 CELL A BCM REINSTALL BATT PACK AND RECHARGE ALL PASS MTIME NEEDED FOR ALL OF REPAIR NO DPPS FO UND

PART NUMBER	PO#	NOTE	DESCRIPTION	QTY	SELL	
FMC XL5Z 3A244 AA			*MOTOR ASY	1	3087.00	3087.0
FMC BXE 202			BATTERY	1	301.60	301.6
FMC XL5Z 108687 BB			**CONTROL AND BATTERY*	*1*	*1116.00*	*1116.0*
PARTS: COUNT 3			ALLOWANCE: 1801.84			

FACTORY CONCERN CD: D02 COND CODE : 42
FP-XL5Z3A244AA
REPAIR TYPE 01 VISIT 1 CODES -

TYPE: W

---------- SUBTOTAL ----------
PARTS 6306.4
MECHANICAL LABOR 640.0
TOTAL CHARGE FOR CONCERN 6946.4

---------- GRAND TOTALS ----------

SUMMARY OF CHARGES FOR INVOICE W32344
PARTS 6306.44
MECHANICAL LABOR 640.00
TOTAL CHARGE 6946.44

PAYMENT DISTRIBUTION FOR INVOICE W32344
TOTAL CHARGE 6946.4
FAC WARRANTY 6946.4
PAGE 1

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419968

SERVICE HOURS:
MON - FRI.
7:00 AM - 6:00 PM

SAT.
MAINTENANCE / LIGHT REPAIR
8:00 AM - 1:00 PM

LOU GRUBB Ford

8555 FRANK LLOYD WRIGHT BLVD.
SCOTTSDALE, ARIZONA 85260

FOR SERVICE RESERVATION
OR INFORMATION
(602) 596-2525

PRO RATA %	TOTAL PARTS	PRO RATA %	TOTAL LABOR	TOTAL CLAIM
SUB TOTAL	ALLOWANCE	PLUS PRICE DIFF.	LESS REC.	

(CHECK (✓) APPROPRIATE BOX)

☐ CLAIMS REVIEW ☐ AUTHORIZATION TO SUBMIT CLAIM ☐ PARTS SCRAP OUT

$ PARTS $ LABOR $ TOTAL

Authorized Signature and Date

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

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P & A CODE
20323

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(SIGNED) DEALER, GENERAL MANAGER, OR AUTHORIZED PERSON D

---------- INVOICE TO ----------
POTOMAC ELECTRIC POWER CO

---------- DRIVER/OWNER INFORMATION -- INVOICE: W3234
POTOMAC ELECTRIC POWER CO

---------- FOR OFFICE USE ----------
TAG: 6305 ADV: 272 MAU, A G INVOICED AT: 09/07/99 11:56:09 KM

---------- VEHICLE INFORMATION ----------
98 RANGER WHITE LICENSE NUMBER: AZ AF3338

---------- GRAND TOTALS ----------

SUMMARY OF CHARGES FOR INVOICE W32344

PARTS	6306.44
SUBLET REPAIRS	95.00
MECHANICAL LABOR	640.00
TOTAL CHARGE	7041.44

PAYMENT DISTRIBUTION FOR INVOICE W32344

TOTAL CHARGE	7041.4
FAC WARRANTY	7041.4

IF YOU HAVE ANY QUESTIONS - PLEASE SEE A GREGORY MAU

PAGE
LAST PAG

1095-25 CANADA SERVICES, INC.

CUSTOMER COPY

419990

SERVICE HOURS:
MON - FRI.
7:00 AM - 6:00 PM

SAT.
MAINTENANCE / LIGHT REPAIR
8:00 AM - 1:00 PM

LOU GRUBB Ford

8555 FRANK LLOYD WRIGHT BLVD.
SCOTTSDALE, ARIZONA 85260

FOR SERVICE RESERVATION
OR INFORMATION
(602) 596-2525

PRO RATA %	TOTAL PARTS	PRO RATA %	TOTAL LABOR	TOTAL CLAIM
SUB TOTAL	ALLOWANCE	PLUS PRICE DIFF.		LESS REC.

(CHECK (✓) APPROPRIATE BOX)

☐ CLAIMS REVIEW ☐ AUTHORIZATION TO SUBMIT CLAIM ☐ PARTS SCRAP OUT

$ PARTS $ LABOR $ TOTAL

Authorized Signature and Date

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

X
THIS COPY MUST BE RETURNED FOR ADJUSTMENT

DEALER COD
71J178
P & A CODE
20323

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN, SERVICES DESCR PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FO FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD.

(SIGNED) DEALER, GENERAL MANAGER, OR AUTHORIZED PERSON

---------- INVOICE TO ----------
POTOMAC ELECTRIC POWER CO
401 SOUTH 2ND AVE
PHOENIX AZ 85004
[redacted]

---------- DRIVER/OWNER INFORMATION -- INVOICE: W32
POTOMAC ELECTRIC POWER CO
401 SOUTH 2ND AVE
PHOENIX AZ 85004
HOME: (888) 383-2387 WORK: (602) 256-2599

---------- FOR OFFICE USE ----------
TAG: 6305 ADV: 272 MAU, A GR INVOICE: PRELIM WAR W XM
MFG: 820323 TAX RULES: YYNNN INVOICED AT: 09/07/99 11:56:09
ODOMETER IN: 12603 DIST: FMC
DATES BEGIN: 08/10/99 DONE: 09/07/99

---------- VEHICLE INFORMATION ----------
VIN 1FTZR1070WTA84859 LICENSE NUMBER: AZ AF333
98 FORD RANGER 2WD RCAB WHITE
STOCK# 00051767
DATES INSERVICE: 011499 PRODUCTION: 072798 SOLD: 011

		OPERATION	TECH	HOURS	AMO
CONCERN 51	TOWED IN CUST STATES WONT CHARGE AND ELECTRIC HAZARD WARNING LAMP COMES ON	M1	146	10.0	640

CAUSE SEE TECH NOTES BELOW
CORRECTION X
COMMENT X
TECH NOTES TEST BCM CODE 1838 1839 TEST IAA NO CODES TEST TIM NO CODES PERFORM MODULE SELECT BAT TEST CODE 1839 PS PUM CAUSING BAT LEAKAGE REPLACE PS PUMP CONTACT TOM NEIMCHECK AT FORD ENGINEERING ADVISED TO REPLACE BCM AND MO 11 REMOVE BATT PACK INSTALL DRY CELL REINSTALL PACK AND CHARGE REMOVE PACK AFTER CHARGE AND REPLACE 11 CELL BCM REINSTALL BATT PACK AND RECHARGE ALL PASS MTIME NEEDED FOR ALL OF REPAIR NO OPPS FO UND

PART NUMBER	PO#	NOTE	DESCRIPTION	QTY	SELL	
FMC XL5Z 3A244 AA			*MOTOR ASY	1	3087.00	3087
FMC BXE 202			BATTERY	1	301.60	301
FMC XL5Z 108687 BB			*CONTROL AND BATTERY	1	1116.00	1116
FMC 53772	000TOW			1S	95.00	95

PARTS: COUNT 3 ALLOWANCE: 1896.84
FACTORY CONCERN CD: D02 COND CODE : 42
FP-XL5Z3A244AA
REPAIR TYPE 01 VISIT 1 CODES -

---------- SUBTOTAL ----------

PARTS	6306
SUBLET REPAIRS	95
MECHANICAL LABOR	640
TOTAL CHARGE FOR CONCERN	7041

TYPE: W

PAGE

CUSTOMER COPY 419989

1085-25117 AADA SERVICES, INC.

SERVICE HOURS:
MON - FRI.
7:00 AM - 6:00 PM

SAT.
MAINTENANCE / LIGHT REPAIR
8:00 AM - 1:00 PM

LOU GRUBB Ford

BTH/PEPCO

FOR SERVICE RESERVATION
OR INFORMATION
(602) 596-2525

8555 FRANK LLOYD WRIGHT BLVD.
SCOTTSDALE, ARIZONA 85260

PRO RATA %	TOTAL PARTS	PRO RATA %	TOTAL LABOR	TOTAL CLAIM
SUB TOTAL	ALLOWANCE	PLUS PRICE DIFF.	LESS REC.	

(CHECK (✓) APPROPRIATE BOX)

CLAIMS REVIEW	AUTHORIZATION TO SUBMIT CLAIM	PARTS SCRAP OUT
$ PARTS	$ LABOR	$ TOTAL

Authorized Signature and Date

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED BELOW:

X Allen Shaw

THIS COPY MUST BE RETURNED FOR ADJUSTMENT

DEALER CODE
71J178
P & A CODE
20323

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE. UNLESS OTHERWISE SHOWN, SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, MISUSE/ABUSE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD.

E [illegible] 3/11/99

(SIGNED) DEALER, GENERAL MANAGER, OR AUTHORIZED PERSON (DATE)

INVOICE TO

POTOMAC ELECTRIC POWER CO
401 SOUTH 2ND AVE
PHOENIX AZ 85004
HOME: (888) 383-2387 WORK: (602) 256-2599

DRIVER/OWNER INFORMATION — INVOICE: W14173

POTOMAC ELECTRIC POWER CO
401 SOUTH 2ND AVE
PHOENIX AZ 85004
HOME: (888) 383-2387 WORK: (602) 256-2599

FOR OFFICE USE

TAG: 4909 ADV: 230 BOYLE, BR INVOICE: PRELIM WAR W SK
MFG: 820323 TAX RULES: YYNNN INVOICED AT: 03/05/99 10:05:36
ODOMETER IN: 2114 DIST: FRC
DATES BEGIN: 03/04/99 DONE: 03/05/99

VEHICLE INFORMATION

VIN 1FTZR1070WTA84859 LICENSE NUMBER: AZ AF3338
98 FORD RANGER 2WD RCAB WHITE
STOCK# 00051767
DATES INSERVICE: 011499 PRODUCTION: 072798 SOLD: 011499

CONCERN 51 CUST STS CHARGE GUAGE NOT WORKING CORRECTLY
CAUSE TEST IAA MODULE NO CODES TEST
CORRECTION BCM NO CODES TEST TIM AND RESET BCM COULDNO DUPLICATE CONCERN
COMMENT M TIME FOR NO OPP CODES FOR ELECTRIC VEH
FACTORY CONCERN CD: E40 COND CODE : 82
REPAIR TYPE 01 VISIT 1 CODES -

FP NPF

TYPE: W

OPERATION	TECH	HOURS	AMOUNT
NPF	146	1.0	59.59

SUBTOTAL

MECHANICAL LABOR	59.59
TOTAL CHARGE FOR CONCERN	59.59

GRAND TOTALS

SUMMARY OF CHARGES FOR INVOICE W14173

MECHANICAL LABOR	59.59
TOTAL CHARGE	59.59

PAYMENT DISTRIBUTION FOR INVOICE W14173

TOTAL CHARGE	59.59
FAC WARRANTY	59.59

IF YOU HAVE ANY QUESTIONS - PLEASE SEE BRIAN THOMAS BOYLE

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LAST PAGE

We did not fix anything. M time to for repairs only. This to NPF time.

POSTED
MAR 15 1999

ACCOUNTING COPY

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