National Fire Protection Association

ELECTRIC
VEHICLE SAFETY
TRAINING FOR
EMERGENCY
RESPONDERS



2011 DOE Vehicle Technologies Program Review May 11, 2011





Andrew Klock
Sr Project Manager
Project ID: ARRAVT036

This presentation does not contain any proprietary, confidential, or otherwise restricted information





Timeline

Start – February 2010 End – February 2013 42% complete

Budget

Total project funding

DOE share: \$ 4,354,135.

Contractor's

share: \$ 1,088, 534.

DOE Funding Received

2010: \$1,923,169.

2011: \$ 429,837*.

*(Through February 2011)

Barriers

 Fire Service lacks standardization in training and has inconsistent technology/internet accessibility

Partners

International Association of Fire Fighters (IAFF)
International Association of Fire Chiefs (IAFC)
National Volunteer Fire Council (NVFC)
International Fire Marshals Association (IFMA)
National Association of State Fire Marshals (NASFM)
Metropolitan Fire Chiefs
U.S. Fire Administration (USFA)
North American Fire Training Directors (NAFTD)

Alliance of Automobile Manufactures (AAM)
General Motors, Nissan, Ford, Tesla
Assoc of International Automobile Manufactures (AIAM)

National Renewable Energy Lab (NREL)
National Highway Traffic and Safety Association
(NHTSA)



Objectives: Relevance

- Increasing fuel prices are driving greater consumer demand for electric and hybrid vehicles.
- Hybrid vehicle sales for February 2011 increased
 39% compared to February 2010.*
- Hybrid vehicle sales in February 2011 were 19.5% higher than the previous month (January 2011).*
- Toyota forecasts selling its one millionth Prius in the U.S. in 2011.*
- Experts predict cumulative total of 2 million hybrid / electric vehicles in the U.S. in 2011.*



Objectives: Relevance

Program Objectives

- Develop and Implement a comprehensive Training Program and Field Guide for Electric Drive Vehicles, to keep first responders prepared and public safe.
- Reach 1 million fire service members nation-wide.
- Cultivate a lasting, sustainable program to address future alternative-fuel vehicle safety concerns.
- Create NFPA Emergency Responder Web Portal for all EV safety training and info.



Objectives: Relevance

2011 Objectives

- Deploy instructors for Train-the-Trainer sessions through State and Metro training systems.
- Launch e-learning online EV Safety Course.
- Publish EV/HEV Emergency Field Guide and Emergency Field Guide Database.
- Implement sustainability revenue model to support program and job longevity.
- Complete online interactive Flagship training module for Chevrolet Volt.



Objectives: Relevance

Job Creation

- 4 Full-time NFPA Staff positions created, 1 retained.
- 7 Subject Matter Experts/ Consultants hired.
- Numerous jobs created/ retained through employing vendors and subcontractors.
 - Fire Protection Research Foundation
 - ATEC, Burning Visions
 - Fleishman-Hillard
 - Chadwick Martin Bailey
 - University of Missouri Fire & Rescue Training Institute



Q2

Q3

Q4

Approach: Milestones

Project Planning Complete

1st Responder Research (qualitative/quantitative)

Setup Fire Service Technical Panel

Hire Training Development Team (ATEC)

Hire Video Team

Nationwide 1st Responder Volt Tour

Video Shoot (NV, NH)

| Construction | 21 days | 13 days | 13 days | 15 days |

Project Kickoff Meetings

Hire Communications Firm (Fleishman Hillard)

Hire Web Development Firm (Velir Studios)

Hire SME Team (Content Formation)

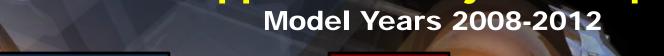
Alliance with GM, Tesla, Nissan, Ford

Hire Flagship Training Development (ATEC)

Web Portal Released (EVsafetytraining.org)



Approach: Project Scope Model Years 2008-2012







Electric











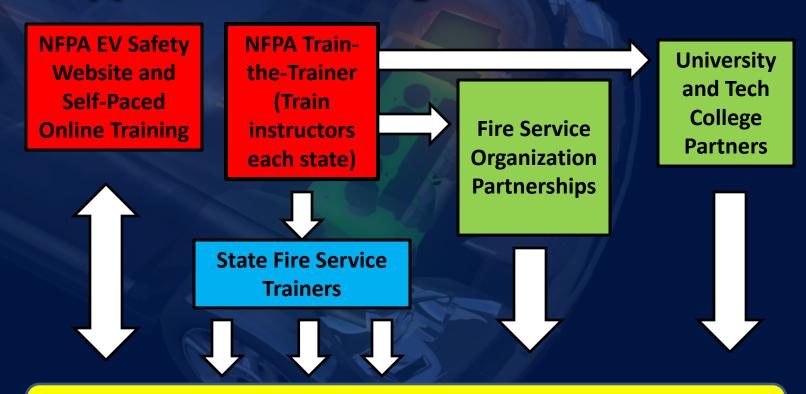
Approach: Project Scope

Charging Stations (Level 1,2,3)





Approach: Training Delivery Model



Fire Fighters in the Field



Approach: Emergency Field Guide







Approach: NFPA Standards Alignment

- NFPA 1500: Occupational Safety & Health Standards for Fire Fighters
- NFPA 1001: Fire Fighter Professional Qualifications Series
- NFPA 1600: Disaster Planning and Emergency Preparedness
- NFPA 472: Competence of Responders to Hazardous

Materials/Weapons of Mass Destruction Incidents

- NFPA 1670: Standards for Technical Rescue Incidents
- NFPA 921: Fire Investigation
- National Electric Code
- Article 625: Electric Vehicle Charging Stations
- Article 626: Electrified Truck Parking Spaces
- Article 220: Residential power consumption and how EV charging

infrastructure will effect power consumption and

emergency responders



Progress: Milestones

2010

Q1

Q2

Hire Training Development Team (ATEC)

Nationwide 1st Responder Volt Tour

Hire Emergency Field Guide Developers

Hire Video Team

Web Portal Released (EVsafetytraining.org)

EV Safety Video Release

4 Pilot Classroom Trainings Held

Video Shoot (NV, NH)

Completed Market Research (Qualitative)

Alliance with GM, Tesla, Nissan, Ford

Hire SME Team (Content Formation)

Completed Market Research (Quantitative)

Chevrolet Volt Online Training Released

Hire 3 EV Safety Instructors (Train-the-Trainer)





NFPA TRAINING SYSTEMS



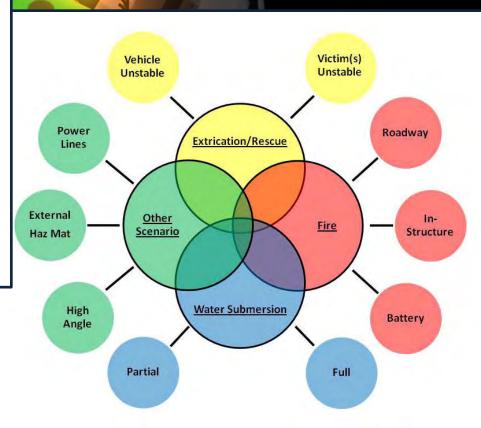
Progress: Nationwide Fire Service Research

- On 17 Qualitative Focus Group Studies Round Table Facilitated Discussions
- 425 Quantitative Studies Training Officer Focused Calls
- Research Foundation Study Report on EV & HEV for Emergency Responders & Incident Commanders
- Hired SMEs on HEVs & EVs Indentified Areas for Training



Progress: Identified EV Risks, Procedures & Emergency Scenarios





Progress: EV Safety Deliverables

- GM/NFPA Nationwide Chevy Volt Safety
 Tour -- 2000 First Responders Trained
- 3-6 Hour Classroom Instructor-Led Course Package
- 8 Hour Train-the-Trainer
 Instructor-Led Course Package
- Online Self-Instructional Course
- Emergency Field Guide
- EV Safety Training Website
- Vehicle-Specific Online Training



to first responders

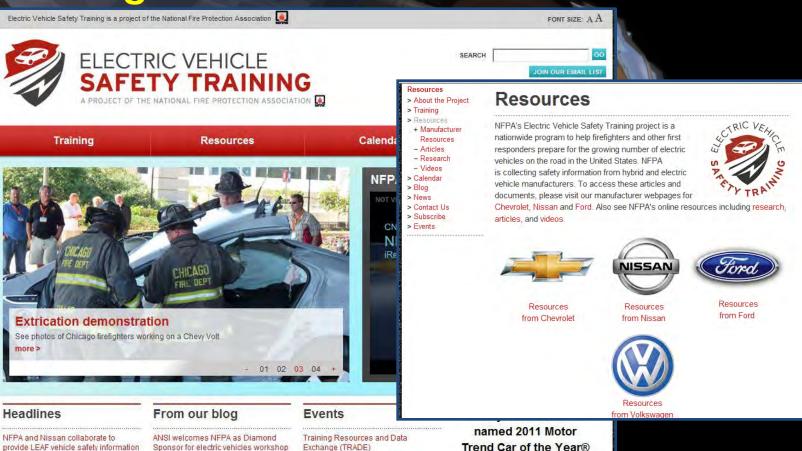
Chevrolet, OnStar and NFPA host

Electric Vehicle Safety Training for

Detroit's First Responders

National Fire Protection Association ELECTRIC VEHICLE SAFETY FOR EMERGENCY RESPONDERS

Progress: Web Portal Release



February 27-March1, Emmitsburg

February 26-March 2, San Diego >

Firehouse World

NFPA seeks firefighter to be the voice

Fire Department Network News take a

Website:

EVsafetytraining.org



Progress: GM Turns Over Training to NFPA



ELECTRIC VEHICLE SAFETY TRAINING

A PROJECT OF THE NATIONAL FIRE PROTECTION ASSOCIATION .



ABOUT THE PROJECT

NFPA's Electric Vehicle Safety Training project is a nationwide program to help firefighters and other first responders prepare for the growing number of electric vehicles on the road in the United States. The NFPA project. funded by a \$4.4 million grant from the U.S. Department of Energy, provides first responders with information they need to most effectively deal with potential emergency situations involving electric vehicles. The project is being developed in support of the Department of Energy's overarching goal of increasing the number of electric vehicles on the road. Knowing that firefighters and first responders are equipped with the information they need about electric vehicles will be crucial to the public's acceptance of these vehicles

BLOGGING TEAM



Andrew Klock, Senior Project Manager, Training Development



Harry Abraham, Senior Project Manager, Professional Development

01/19/2011

GM passes the torch to NFPA on EV Training



NFPA President Jim Shannon speaks at a press conference in Detroit and talks about NFPA's role in providing electric vehicle safety training to first responders.

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January 2011



Module II Understanding Basic

Progress: Instructor-Led Course

3-6 hours depending on optional activities



- NFA style Instructor Guide and Student Manual
- Special Student Manual Option...
 An alternative abbreviated four-page student manual, with condensed info-graphic content. Designed to reduce SM printing costs.
- High Quality media
- Teachable by any experienced fire instructor



Progress: Online Self-Paced Course



- Covers the same ground as the classroom course with one for one match to classroom units
- High Quality graphics, animations, and simulations.
- Includes self-contained LMS that will track, record and report on student completions



Progress: Emergency Field Guide

- Complete electronic and print reference data base for responders
- Indexed by ALL Hybrid and Electric Vehicles on the road and in production
- Contains system and construction characteristics and specifications, and complete safe response procedures and guidelines.







Collaboration: Project Partnerships

International Association of Fire Fighters (IAFF)
International Association of Fire Chiefs (IAFC)
National Volunteer Fire Council (NVFC)
International Fire Marshals Association (IFMA)
National Association of State Fire Marshals (NASFM)
Metropolitan Fire Chiefs
U.S. Fire Administration (USFA)
North American Fire Training Directors (NAFTD)

Fire Service Technical Panel: assisting with needs assessment & direction for training development

National Renewable Energy Lab (NREL)
National Highway Traffic and Safety Association
(NHTSA)

Tech Questions, Trends, Stats, Safety Issues, Crash Test Results



Collaboration: Partnerships







Association of Intl Auto Manuf. (AIAM)









Nissan

Ford

Tesla

BMW

Volkswagen

Hyundai







TESLA

Collaboration: Training Dissemination

- Release of the course from NFPA to state and metro training systems.
- Classroom training impact reporting from state and metro training systems to NFPA.
- Online usage reporting of student completions from NFPA to state and metro training systems.
- Collaborative evaluation and planning for updates and new programs to be provided from NFPA to state and metro training systems.



Future Work: Plans for 2011

- Finalize our Instructor-Led and Online Training Programs
- Complete the Development of Printed and Electronic Emergency Field Guide.
- Begin Hosting Train-the-Trainer session with State and Metro Training partners.
- Continue to Develop Partnerships with Auto Manufacturers and Fire Service Organizations.
- Work to Expand and Enhance our Web Portal, www.EVsafetytraining.org



Future Work: Remainder of Project

- Attend Major Nationwide Fire Service Events to Promote and Deliver our Training Programs.
- Execute a Communications Blitz through Fire Service Media, Online, Magazines, Ads.
- Conduct Train-the-Trainer sessions with State and Metro Fire Training partners.
- Develop Revenue Stream through sale of EV safety products and services to private industry.
- Use Revenue Stream to Fund Training Deliveries to Public Emergency Responder Agencies.





Future Work: Vehicle-Specific Online Instruction



Summary

Relevance: Effective EV knowledge transfer to Emergency Responders will reduce property damage, injury, loss of life, and help achieve public acceptance of high volume EV/Hybrid production in the U.S.

Approach: Through a carefully planned and executed development, partnership and distribution strategy, NFPA will offer high value, standards-based training programs, a centralized EV web repository, and an EV quick reference guide (EFG).

<u>Accomplishments/Progress</u>: Developed classroom and online EV safety training courses, videos, Emergency Field Guide (print and electronic), and EV safety web portal. Established numerous working partnerships with auto manufacturers to facilitate information flow, availability of EV safety related documents, and improvement of industry Emergency Response Guides.

<u>Collaborations</u>: Active partnerships with all high level U.S. fire service organizations, automobile manufacturers, and governmental agencies.

<u>Proposed Future Work</u>: Train state and metro fire trainers to deliver course content and curriculum throughout the Fire Service and First Responder community. Continue to develop Fire Service and automotive partnerships, while updating training programs and reference material to stay current with emerging technology.

National Fire Protection Association 1 Batterymarch Park, Quincy, MA Andrew Klock 617-984-7089

Project ID: ARRAVT036 aklock@nfpa.org